BANCA D'ITALIA – ECONOMIC RESEARCH DEPARTMENT

14th BUSINESS OUTLOOK SURVEY OF INDUSTRIAL AND SERVICE FIRMS - 2006

Notice to be read to firms in the sample BEFORE the start of the interview

- ❖ The purpose of the survey is to gather information on the performance of the main economic and financial variables relating to industrial and service firms.
- Any information provided by the firms WILL NOT be distributed outside the Bank except in aggregate form.
- Although your co-operation is important, it is not compulsory.
- Firms taking part in the survey will receive an extract of the main results.

Instructions for interviews

Average workforce in the year:

A5M: **Average** number of employees (workers,

apprentices, clerks, managers and assistants, part-time staff) working in the firm; DOES NOT INCLUDE temporary workers and those on collaboration contracts. It should include partners/owners working in the firm. It includes workers on fixed-term contracts and workers registered with the Wage Equalisation Fund (WEF). This information can be obtained as an arithmetical average of the figure for the average monthly workforce. In the case of temporary and seasonal workers and generally any employees working only part of the year, the number should be multiplied by the number of months of work. WEF and part-time workers should be regarded as

employed for the whole year.

A6: For service firms, the share of exports is the

proportion of sales (or turnover) pertaining to

non-residents in Italy.

L1 and L3: The answers 'much higher' and 'much lower'

are also possible if, in the two years compared, investments amounted to zero in one and more than zero in the other.

L4: cash flow. An increase in cash flow can be

obtained, for example, by reducing direct

costs or increasing turnover

L6M and L12: see A5M.

L10: Consider the number of hours actually worked

(including overtime). Also take into account the reduction in hours during the summer closure compared with other times of the

year.

L15: **Volume** of *orders* for *industrial* firms, and of

sales for service firms.

L17: **Volume** of *production* for *industrial* firms.

L19B: Include EU countries on 31-12-2003:

Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, Netherlands, Portugal, Spain, Sweden, United Kingdom; also include the **new EU countries** Cyprus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Slovak

Republic, Slovenia.

In addition:

Privacy: in compliance with the provisions of the law

regarding the handling of personal data, at the top of the questionnaire is the confidentiality notice required pursuant to

Legislative Decree 196/2003.

costs of increasing turnover.	1
Free comments:	
P	
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14th BUSINESS OUTLOOK SURVEY OF INDUSTRIAL AND SERVICE FIRMS - 2006

Confidentiality notice (Legislative Decree 196/2003). – The purpose of this survey is to collect information on the main economic and financial variables in the industrial and service sectors. Your co-operation is important but not compulsory and any refusal to take part will bear no consequence. The information provided will only be used for research purposes and will not be published outside the Bank except in aggregate form. The firms taking part will be sent an extract of the main results of the survey. The data will be processed entirely inside the Bank and appropriate measures will be put in place to ensure their safety and confidentiality. The only people with access to individual data are those in charge of handling them and the staff engaged in processing and analysis. Firms may exercise the rights granted under the terms of Article 7 of the Decree, including the right to correct and integrate information concerning them. In charge of data handling: Head of the Economic Research Department of the Bank of Italy, Via Nazionale 91, 00184 ROME. Responsible for data handling: Bank of Italy (Organisation Department), Via Nazionale 91, 00184 ROME.

		ine gap reported (one answer only)				
Date	of interview: Day Month	is MAINLY due to:				
	GENERAL INFORMATION	1 financial factors				
	GENERAL INFORMATION	2 unexpected changes in market demand				
Α1	Branch code (B.I. code)	3 changes in the level of uncertainty due to economic or political factors				
		4 changes in purchase prices				
A2	Firm code (B.I. code)	5 organisational or technical factors				
А3	Name	6 bureaucracy				
713		7 changes to the tax system or to incentives				
		9 don't know, don't wish to answer				
A4B	Istat class - Ateco2002	L3 Compared with 2006, for 2007 is planned nominal				
A5M	Average workforce 2005	spending on investment in fixed assets:				
	(see instructions)	Legend : 1=much lower (more than 10 %); 2=slightly lower (3.1% to 10 %); 3=stable (-3% to 3 %); 4=slightly higher				
4.6		(3.1% to 10 %); 5=stable (-5% to 5 %); 4=slightly higher (3.1% to 10 %); 5=much higher (more than 10 %); 9=don't				
A6	Share of exports in total turnover 1 zero	know, don't wish to answer.				
	2 less than 1/3	L4 In order to finance fixed investment in 2007 do				
	3 1/3 to 2/3	you plan to rely mainly on: (no more than two				
	4 more than 2/3	answers)				
	9 don't know, don't wish to answer	L4A present cash flow				
A7	MAIN economic purpose of the	L4B increase in present cash flow				
	production of goods and services:	L4C increased borrowing				
	NON-CONSTRUCTION FIRMS	L4D capital increases				
	1 capital goods (used in the production process for	L4E sale of securities and/or other assets				
	longer than one year)	L4F other (public funding, leasing, etc.)				
	2 producer goods (part of other goods and services)	L4G not applicable (e.g. the firm will not invest)				
	3 consumer goods (directly for consumption)					
	SERVICE FIRMS 4 business services	L4H don't know, don't wish to answer				
	5 household services	L5 IN 6 MONTHS' TIME, will your exposure to banks,				
	6 general government services	COMPARED WITH THE CURRENT LEVEL, be:				
		1 much lower (more than 10%)				
	INVESTMENT AND BORROWING	2 somewhat lower (6.1% to 10%)3 a little lower (2.1% to 6%)				
L1	Nominal spending on fixed investment (tangible	4 about the same (-2% to 2 %)				
	and intangible assets) in current year compared	5 a little higher (2.1% to 6 %)				
	with PLANNED INVESTMENT AT END OF 2005	6 somewhat higher (6.1% to 10 %)				
	will be:	7 much higher (more than 10 %)				
	1 much lower (more than 10 %)	9 don't know, don't wish to answer, not applicable				
	2 a little lower (3.1% to 10 %) 3 virtually the same (-3% to 3 %) ** L3	WORKFORCE AND WAGES				
	4 a little higher (3.1% to 10 %)	L6M The average workforce (see instructions)				
	5 much higher (more than 10 %)	in 2006 compared with 2005 will be:				
	9 don't know, don't wish to answer L3	Legend: 1=much smaller (more than 5 %); 2=a little smaller				
	,	(1.1% to 5%); 3=virtually the same (-1% to 1%); 4=a little				
L2	(Ask this question ONLY IF actual investment spending	larger (1.1% to 5 %); 5=much larger (more than 5 %); 9=don't know, don't wish to answer.				
	is likely to differ from planned)	,				

**JONE of the same to question L7 was lower for some recognized with free elevel; 1. So high above to high above t	Questions L7, L8 and L9 are about you firm's actual payroll workforce compared with the desired level in the current year				L13	will they increase the average compensation					
Legend: 1= smaler; 2= about the same: 3 = larger; 6= not applicable (thin firm does not use this type of personnel); 9= don't know, don't wish to answer. Legend: 1= smaler; 2= about the same: 3 = larger; 6= not applicable (thin firm does not use this type of personnel); 9= don't know, don't wish to answer. Legend: 1= smaler; 2= about the same: 3 = larger; 6= not applicable (thin firm does not use this type of personnel); 9= don't know, don't wish to answer. Legend: 1= not effect; 2= some effect; 4= much effect; 9= don't know, don't wish to answer. Legend: 1= not effect; 2= larger effect; 3= some effect; 4= much			pared with	the des	ired leve	l, it is:		all employees) in			
Legend: 1= smaller, 2=about the same; 3=larger; 8=not applicable (the firm does not use this type of personnel); 9=dent know, don't wish to answer. **IB** (Only if the answer to question L7 was lower for some categories) extent did the following factors prevent you achieving the desired level? (Use the legend; 1= no effect; 2=filtre effect; 3=some effect; 4=much effect; 9=don't know, don't wish to answer). **BA** North Row North Wish to answer North Row North Wish to answer North Row North Wish to answer North Row North Ro			Work	ers	Clarks	Managoro					
Legend: 1= smaller, 2=about the same; 3=larger, 8=not applicable (the film does not use this type of personnel); 3=doort know, don't wish to answer, seasonally adjusted the film does not use this type of personnel with the personnel with the personnel with the answer to question 1.7 was fower for some categories) 1 own that extent did the following factors prevent you achieving the desired level? (Use the legend: 1=no effect; 9=don't know, don't wish to answer). 18. Ba lack of personnel with required skills			unskilled	skilled	Clerks	Mariagers					
Legend: 1 = smaller; 2 = about the same; 3 = larger; 8 = not applicable (the firm does not use this type of personnel); 9 = 200 Nector Know, don't wish to answer.			L7A	L7B	L7C	L7D	4=1110	ore than 3 %; 9=don t know, t	iori i wisri to ai	nswer.	
Sepach Keek firm does not use this type of personnel; Sepach Keek firm does not use this type of personnel; Sepach Keek (soft Wish) (a passwer).								PRODUCTIVE ACTIVITY			
9-stdent know, den't wish to approve. 1.3 (Only if the answer to question 17 was lower for some categories) To what extent did the following factors prevent you achievelying the desired level? (Use the legend: 1 = no effect; 2 = little effect; 3 = some effect; 4 = much effect; 9 = fort know, don't wish to answer. Workers unskilled skilled Clerks Managers unskilled skilled or personnel with required skills candidates candidates candidates candidates continue to the end of June is: 1.3 quarters of 2005 1.5 Compared with now, in 6 months: time it will be: 1.6 Compared with now, in 6 months: time it will be: 1.6 Compared with now, in 6 months: time it will be: 1.6 Compared with now, in 6 months: time it will be: 1.7 was lower for some categories) 1.5 Only if the answer to question 17 was lower for some categories of the production (see instructions): what seasonally adjusted trend do you forecast for the 4th quarter of 2006? Total production (see instructions): what seasonally adjusted trend do you forecast for the 4th quarter of 2006? Total production (see instructions): what seasonally adjusted trend do you forecast for the 4th quarter of 2007 compared with the 3rd quarter? 1.6 (Only fir industrial firms) 1.7 to what extent can increasing immigration from non-EU countries help you achieve the desired level? 1.6 (Only for industrial firms) 1.7 to what extent can increasing immigration from non-EU countries help you achieve the desired level? 1.8 (Only for industrial firms) 1.9 (Only if the answer to question 17 was lower for some categories to close the standard of the thing of the production (see instructions): what seasonally adjusted trend do you forecast for the 4th quarter of 2007 compared with the 4th quarter of 2008? 1.9 (Only if the answer to question 17 was lower for some categories to close instructions): what seasonally adjusted trend do you forecast for the 4th quarter of 2008? 1.10 (Only for industrial firms) 1.20 (Only for industrial firms) 1.3 (Only for industrial firms) 1.4 (Only f							The fo	ollowing guestions look at		F	
To what extent did the following factors prevent you achieving the desired level? (Use the legend: 1 = no effect; 2 = little effect; 3 = some effect; 4 = much effect; 2 = little effect; 3 = some effect; 4 = much effect; 4 = some effect; 4 = much effect; 5 = some effect; 4 = som	9=d	on't know, don't	t wish to ans	swer.			aspec orders (<i>only</i>	ts such as turnover, s/sales of your products for industrial firms) and	export	market (if firm	
you achieving the desired level? (Use the legend: 1 = no effect; 2 = state effect; 4 = much effect; 3 = state effect; 4 = much effect; 4 =		categories)	,					Turnover: what change	A	, ,	
compared with the first 3 quarters of 2005? Workers A B C D		you achieving	the desire	ed level?	(Use the	legend:					
Workers Work						1=much		-			
Legend: 1-no effect; 2-little effect; 3-some effect; 4-sinch effect; 9-don't know, don't wish to answer.		errect; 9=uorr	t Kilow, doll	t WISII to	answer).						
LBA lack of personnel with required skills			Work	rers			L15	Orders/sales of your			
Label			- I		Clerks	Managers					
188 lack of personnel with required skills			+			D					
the end of June is: required skills	181	lack of									
Lib Labour cost of suitable candidates Lib Labour cost of suitable candidates Lib Labour cost of suitable candidates Lib L	LOA										
Labour cost of suitable		•					116				
suitable candidates too high LBC other ** (give details) ** (Only if the answer to question L7 was lower for some categories) To what extent can increasing immigration from non-EU countries help you achieve the desired level? Workers		•					LIO	•			
Total production (see instructions): what seasonally adjusted trend do you forecast for the 4th quarter of the current year compared with the 3rd quarter? "(give details) • L9 (Only if the answer to question L7 was lower for some categories) To what extent can increasing immigration from non-EU countries help you achieve the desired level? Workers Unskilled skilled Clerks Managers L9A L9B L9C L9D Legend: 1=no effect; 2=little effect; 3=some effect; 4=much effect; 9=don't know, don't wish to answer. L10 (Only for industrial firms) Regarding the number of hours worked in the summer period, compared with the other months of the year did your firm reduce them L10A this year? L10B in 2003-2005? Legend: 1=no (* L12); 2=yes; 9=know, don't wish to answer. L11 (Only if the answer to both questions L10A and L10B was yes) How much, compared with the past, did your firm reduce the number of hours worked in summer this year? Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. L12 Regarding pay rises NOT envisaged in the NATIONAL CONTRACT, did you in 2006 or will you before the end of the year, grant any increases of this type? Legend: 1=no (* L14); 2=yes; 9=don't know, don't wish to answer. Legend: 1=no (* L14); 2=yes; 9=don't know, don't wish to answer. L21 Legend: 1=loss; 2=about the same; 3=more; 9= don't know, don't wish to answer. L22 And what are your expectations for the next 6 months? Legend: 1=no (* L14); 2=yes; 9=don't know, don't wish to answer. Legend: 1=no (* L14); 2=yes; 9=don't know, don't wish to answer. L22 Legend: 1=loss; 2=about the same; 3=more; 9= don't know, don't wish to answer. L23 And what are your expectations for the next 6 months? Legend: 1=loss; 2=about the same; 3=more; 9= don't know, don't wish to answer. L24 And what are your expectations for the next 6 months? Legend: 1=loss; 2=about the same; 3=more; 9= don't know, don't wish to answer. L25 And what are your expectations for the next 6 months? Legend: 1=loss; 2=about the same; 3=more; 9	L8B						117				
adjusted trend do you forceast for the 4th quarter of the current year compared with the 3rd quarter? 18 (Only for industrial firms) And for the 1st quarter of 20067 compared with the 3rd quarter? 18 (Only for industrial firms) And for the 1st quarter of 20067 compared with the 4th quar							LI/	` ,	uctions): wha	t seasonally	
Quinter of the current year compared with the 3rd quarter?											
* (give details) • 19 (Only if the answer to question L7 was lower for some categories) To what extent can increasing immigration from non-EU countries help you achieve the desired level? **Workers** Workers** L9A L9B L9C L9D		too nign									
And for the 1st quarter of 2007 compared with the 4th quarter of 2006? Legend: 1 = no effect; 2 = little effect; 3 = some effect; 4 = much effect; 9 = don't know, don't wish to answer. Ling in 2003-2005? Legend: 1 = no (** L12); 2 = yes; 9 = know, don't wish to answer. Ling (Only if the answer to both questions L10A and L10B was yes) How much, compared with the past, did your firm reduce the number of hours worked in sware this year? Legend: 1 = legend	L8C	other						the 3rd quarter?			
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To what extent can increasing immigration from non-EU countries help you achieve the desired level? Workers	• L9		swer to que	Stion L7 v	vas iower	Tor some	_	•			
non-EU countries help you achieve the desired level? Workers		,	nt can incr	oscina ir	nmiarati	on from		2=small decline (1.6% to 4 %); 3=stable (-1.5% to 1.5 %);			
Legend: 1=no effect; 2=little effect; 3=some effect; 4=much effect; 9=don't know, don't wish to answer.											
Workers Unskilled skilled L9A L9B L9C L9D			ines neip y	ou acinc	ve the u	csircu	4 %),	: 8=not applicable (e.g. non-e	exporting firm	for questions	
Legend: 1=no effect; 2=little effect; 3=some effect; 4=much effect; 9=don't know, don't wish to answer. L10 (Only for industrial firms) Regarding the number of hours worked in the summer period, compared with the other months of the year did your firm reduce them L10A this year? Legend: 1=no (\$\top L12\$); 2=yes; 9=know, don't wish to answer. L10 (Only fif the answer to both questions L10A and L10B was yes) How much, compared with the past, did your firm reduce the number of hours worked in summer this year? Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. L11 (Regarding pay rises NOT envisaged in the NATIONAL CONTRACT, did you in 2006 or will you before the end of the year, grant any increases of this type? Legend: 1=no (\$\tau L14\$); 2=yes; 9=don't know, don't wish to answer. L12 (\$\tau \text{Nan, don't wish to answer.} \text{ Lagend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer.} \text{ Lagend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer.} \text{ Lagend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer.} \text{ Lagend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer.} \text{ Lagend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer.} \text{ Lagend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer.} \text{ Lagend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer.} \text{ Lagend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer.} \text{ Lagend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer.} \text{ Lagend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer.} \text{ Lagend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer.} Lagend: 1=lage; 8=inth answer; 2=slightly smaller; 2=slightly smaller; 3=stable; 4=slightly lager; 8=not applicable (e.g. firm does not sell on that market); 9=don't know, don't wish to an		icvei.	Work	'Arc			on ex	port market); 9=don't know, o	don't wish to a	nswer.	
Legend: 1=no effect; 2=little effect; 3=some effect; 4=much effect; 9=don't know, don't wish to answer. L10 (Only for industrial firms) Regarding the number of hours worked in the summer period, compared with the other months of the year did your firm reduce them L10A this year? Legend: 1=no (**L12); 2=yes; 9=know, don't wish to answer. L10 (Only if the answer to both questions L10A and L10B was yes) How much, compared with the past, did your firm reduce the number of hours worked in summer this year? Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. Legend: 1=less;					Clerks	Managers	L19	How do you think your pe	r capita gros	s profit	
Legend: 1=no effect; 2=little effect; 3=some effect; 4=much effect; 9=don't know, don't wish to answer. L10 (Only for industrial firms) Regarding the number of hours worked in the summer period, compared with the other months of the year did your firm reduce them L10A this year? L10B in 2003-2005? Legend: 1=no (* L12); 2=yes; 9=know, don't wish to answer (* L12) L11 (Only if the answer to both questions L10A and L10B was yes) How much, compared with the past, did your firm reduce the number of hours worked in summer this year? Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. L12 Regarding pay rises NOT envisaged in the NATIONAL CONTRACT, did you in 2006 or will you before the end of the year, grant any increases of this type? Legend: 1=no (* L14); 2=yes; 9=don't know, don't wish to answer.					190	I 9D		margins (per capita reven	ue minus un	it costs)	
Legend: 1=no effect; 2=little effect; 3=some effect; 4=much effect; 9=don't know, don't wish to answer. L10 (Only for industrial firms) Regarding the number of hours worked in the summer period, compared with the other months of the year did your firm reduce them L10A this year? Legend: 1=no (** L12); 2=yes; 9=know, don't wish to answer (** L12) Legend: 1=no (** L12); 2=yes; 9=know, don't wish to answer (** L12) Legend: 1=los; 2=about the past, did your firm reduce the number of hours worked in summer this year? Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. L12 Regarding pay rises NOT envisaged in the NATIONAL CONTRACT, did you in 2006 or will you before the end of the year, grant any increases of this type? Legend: 1=no (** L12); 2=yes; 9=don't know, don't wish to answer. L12 Regarding pay rises NOT envisaged in the NATIONAL CONTRACT, did you in 2006 or will you before the end of the year, grant any increases of this type? Legend: 1=no (** L14); 2=yes; 9=don't know, don't wish to answer. L19 Conn-EU countries Legend: 1=much smaller; 2=slightly smaller; 3=stable; 4=slightly larger; 5=much larger; 8=not applicable (e.g. firm does not sell on that market); 9=don't know, don't wish to answer. L20 What AFTER-TAX operating profit do you expect to close this year with? Legend: 1=large loss; 2=small loss; 3=balance; 4=small profit; 5=large profit; 9=don't know, don't wish to answer. L21 Considering the whole market for your goods/services, how would you describe the situation in the last 6 months? (see legend L21-L22): L22 And what are your expectations for the next 6 months? Legend (L21-L22): 1=recession; 2=stagnation; 3=expansion; 9=don't know, don't wish to answer.								this year will compare wit	th 2005?		
### Light of the summer period, compared with the other months of the year did your firm reduce them ### Light of the answer (** Light of the was yes) Light of the answer to both questions Light of the was yes?			¥ 2 1:44	/ - 66 +	. 2		L19A	Italy			
L10 (Only for industrial firms) Regarding the number of hours worked in the summer period, compared with the other months of the year did your firm reduce them L10A this year? L10B in 2003-2005? Legend: 1=no (**L12); 2=yes; 9=know, don't wish to answer (*L12) (Only if the answer to both questions L10A and L10B was yes) How much, compared with the past, did your firm reduce the number of hours worked in summer this year? Legend: 1=less; 2=about the same; 3=more; 9= don't know, don't wish to answer. L12 Regarding pay rises NOT envisaged in the NATIONAL CONTRACT, did you in 2006 or will you before the end of the year, grant any increases of this type? Legend: 1=no (*L12); 2=yes; 9=don't know, don't wish to answer. L13C non-EU countries Legend: 1=much smaller; 2=slightly smaller; 3=stable; 4=slightly larger; 5=much larger; 8=not applicable (e.g. firm does not sell on that market); 9=don't know, don't wish to answer. L20 What AFTER-TAX operating profit do you expect to close this year with? Legend: 1=large loss; 2=small loss; 3=balance; 4=small profit; 5=large profit; 9=don't know, don't wish to answer. L21 Considering the whole market for your goods/services, how would you describe the situation in the last 6 months? (see legend L21-L22) Legend (L21-L22): 1=recession; 2=stagnation; 3=expansion; 9=don't know, don't wish to answer. Legend: 1=no (*L14); 2=yes; 9=don't know, don't wish to answer.	_						L19B	EU countries (see instruction	ns)		
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