

Personal Data Protection Notice

In accordance with the provisions of European and national legislation on privacy, please note that the Bank of Italy, located at Via Nazionale 91, Rome (Italy), acts as Data Controller of the information contained in the Interbank Register of Bad Cheques and Payment Cards (Centrale allarme interbancaria or CAI) pursuant to Article 10-bis of Law 386/1990. In this capacity, it processes the personal data indicated hereafter, provided voluntarily by the parties that request access to the CAI or lodge a complaint:

- name, surname or corporate/business name
- taxpayer identification number
- date and place of birth
- permanent address or registered office
- telephone number and/or e-mail and/or certified e-mail
- copy or details of a valid identity document

Personal data processing, carried out as part of the duties performed by the Bank in the public interest, is necessary to access the data contained in the CAI database or to manage the information relating to complaints.

The personal data obtained in order to handle the complaints can be communicated, as provided by Bank of Italy Circular no. 247/2002, to the banking and financial intermediaries referred to therein that possess such information.

The data provided is kept in paper-based or electronic format, protected by appropriate security measures to guarantee the confidentiality of the personal data and to prevent access by unauthorized third parties or personnel.

The personal data collected will be preserved for a period of 30 years.

The data can be communicated to the following persons, by virtue of their respective roles:

- the Interim Head of the Retail Payment Instruments and Services Directorate;
- the Interim Director of the Bank of Italy branch responsible for handling the request;
- SIA S.p.A.;
- Head of CAI data processing;
- employees of the Retail Payment Instruments and Services Directorate /SIA S.p.A./or the Bank of Italy branch who are responsible for handling requests relating to the CAI on an ad hoc or continuous basis.

The parties concerned can exercise, relative to the information provided, the rights referred to in Article 15 et seq. of Regulation (EU) 679/2016 (the General Data Protection Regulation), by contacting the Data Controller – Bank of Italy - Organization Directorate, Via Nazionale 91 – 00184 Rome (Italy), e-mail org.privacy@bancaditalia.it.

The Data Protection Officer for the Bank of Italy can be contacted at Via Nazionale 91 – 00184 Rome (Italy), at the following email address: responsabile.protezione.dati@bancaditalia.it.

Should they deem that the processing of their data is in breach of the law, the parties concerned can lodge a complaint with the European Data Protection Supervisor.