

Personal Data Protection Notice

In accordance with the provisions of European and national legislation on privacy, please note that, in its capacity as Data Controller, the Bank of Italy, located at Via Nazionale 91, Rome, processes personal data collected in the course of handling complaints submitted to the Bank of Italy concerning reports made to the Central Credit Register.

Data are processed in accordance with Articles 51 and 53, paragraph 1, letter b) of Legislative Decree 385/93 (Consolidated Law on Banking, TUB) and Bank of Italy Circular No. 139 of 11 February 1991. Data processing is carried out for the purposes of supervision of the banking and financial system and is necessary for the management of information relating to the complaints submitted to the Central Credit Register.

Data are processed electronically with appropriate security measures in place to guarantee the confidentiality of the personal data and to prevent access to the data by unauthorized third parties or personnel.

For the purposes of more efficient processing of the complaint, copies are sent to the banking and financial intermediaries that made the contested report.

The data can be communicated to the Head of the Statistical Data Collection and Processing Directorate, the heads of the Bank's branches and the personnel authorized to process the data.

Personal data may be disclosed to judicial authorities on the basis of provisions of law, as well as for the purposes planned.

The personal data will be retained for 30 years from the time the complaint is stored.

Data subjects may, at any time, exercise their rights pursuant to Articles 15 and 16 of Regulation (EU) 679/2016 (GDPR) by contacting the Data Controller – Bank of Italy, Organization Directorate, Via Nazionale 91, 00184, Rome, email org.privacy@bancaditalia.it.

The other rights for the protection of personal data under the GDPR, such as obliqueness, limitation or objections to processing, may not be exercised in relation to the Bank of Italy should the activities carried out with those data, relating to monetary and foreign exchange policy, payment systems, the control of intermediaries and credit and financial markets, and the protection of their stability, be effectively and specifically impaired.

The Data Protection Officer for the Bank of Italy can be contacted at Via Nazionale 91, 00184 Rome, or at the following email address responsabile.protezione.dati@bancaditalia.it.

Should data subjects deem that their data have been handled in breach of the law, they can lodge a complaint with the Italian Data Protection Authority (*Garante per la Protezione dei dati personali*).