



MEMO FOR THE CUSTOMER

If you are thinking about switching your account and/or bank remember these five steps:

Look for a new account that best suits your needs, taking time to learn about and compare the various offers out there

Consider the advantages, disadvantages and other consequences of switching

Carefully decide what to transfer and whether to close your old account, checking for any outstanding obligations

Contact the new bank and fill out the application form

Keep a close eye on the process and make sure that all debits and credits have been transferred correctly and the deadline has been met