

# Supplements to the Statistical Bulletin

Sample Surveys

**Business Outlook Survey** of Industrial and Service Firms

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# **Summary**

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The dat We than	a were gathered exclusively for economic analysis and will be released only in aggregate for all the firms that participated in the survey.

### BUSINESS OUTLOOK SURVEY OF INDUSTRIAL AND SERVICE FIRMS

### **MAIN FINDINGS - 2015**

The survey was conducted in September and October 2015 on a sample of 4,322 industrial (excluding construction) and service firms with 20 or more workers and 592 construction firms with 10 or more workers. The main findings were illustrated in the Bank of Italy's *Economic Bulletin*, published on 16 October 2015.

#### INDUSTRY EXCLUDING CONSTRUCTION AND SERVICES

- The share of firms reporting an expansion in their sales turnover in the first nine months of the year rose further to 42.3 per cent (compared with 33.2 per cent in the previous year). Less than 30 per cent continued to report a contraction. The outlook is positive for both the domestic market and the main foreign outlet markets, with the exception of emerging markets other than China.
- Positive signals are expected to persist in the coming months: the share of firms anticipating an increase in their orders between the autumn and the next spring rose to almost 40 per cent, up by 10 percentage points compared with one year earlier.
- Firms' self-assessments suggest that the direct and indirect effects of the slowdown in the Chinese economy have been moderate up to now. The depreciation of the euro would also appear to have had negligible effects on the vast majority of the firms surveyed although, among those with a greater share of sales turnover generated on foreign markets, the share reporting positive effects is larger than that reporting negative effects.
- Two thirds of firms confirmed their investment plans, which were based on expectations of a pick-up in investment; for the remaining firms, the proportion reporting a review upwards and that reporting a review downwards were almost equal.
- The pick-up in investment is expected to continue next year: the balance between expectations of an improvement versus those of a deterioration increased by almost 10 percentage points compared with the previous year, reaching 14 per cent.
- Labour demand returned to growth: in 2015 the balance between firms creating more employment and firms reducing it swung back to positive territory at about 8 percentage points, after being negative at 10 percentage points on average since the beginning of the financial crisis.
- A quarter of firms report improved borrowing conditions in the first part of the year, owing mainly to a decrease in the interest rates applied, the possibility of accessing new credit, and faster processing times. The picture is expected to remain positive in the second part of the year.

### **CONSTRUCTION AND PUBLIC WORKS**

- The balance of firms' assessments concerning the trend of overall production for 2015 is slightly positive for the first time since 2007, although the outlook is still negative for public works.
- Expectations for the demand for labour are still negative: the share of firms forecasting a drop is much larger, by 13 percentage points, than that anticipating a rise.

### SURVEY OF INDUSTRIAL AND SERVICE FIRMS

### 1. Non-construction industrial firms and service firms

### Demand, expectations and economic performance

The interviews conducted on firms in industry excluding construction and services for the Bank of Italy's 23rd survey point to a gradual consolidation of the positive signals recorded in the first part of the year.<sup>1</sup>

The share of firms reporting an expansion in their sales turnover in the first nine months of the year rose significantly, while the share reporting a contraction dropped accordingly. The cyclical upturn is confirmed by an increase in the volume of orders throughout the summer and by a positive outlook for the next six months. The share of firms expecting a rise in orders in the next 6 months grew by more than 10 percentage points compared with the previous year, reaching almost 40 per cent; this was matched by a fall in negative expectations, which dropped to 13 per cent (Figure 1). The improvement in firms' assessments concerning current and future demand was widespread and spanned all firm size groups and all the main sectors except textiles and clothing. Even a vast majority of firms exporting to China, which account for only a quarter of the total, believe that the slowdown in the Chinese economy did not have meaningful effects on their business (Figure 2).

The strong depreciation of the euro against the dollar and other currencies observed between mid-2014 and last summer had a negligible effect on firms operating on the domestic market. Exporting firms report a similar view, although the proportion decreases as the share of sales turnover realized on foreign markets increases. When the share of turnover realized on foreign markets becomes greater than two thirds, the balance of responses reporting a favourable versus a negative impact becomes strongly positive (Figure 3).

Export-oriented industrial firms report demand expectations which are overall more positive than those, still positive, revealed by non-exporting firms with similar characteristics. The outlook for next year is favourable for all the main export markets (Figure 4).

In keeping with the generally positive expectations for actual and expected sales, firms in both industry and in services forecast a significant improvement of their economic performance. The share of firms expecting to post a profit at the end of the year is over 70 per cent, while the share of those expecting a loss is around 15 per cent. These figures are consistent with those observed before the onset of the financial crisis. Compared with last year, the balance between the two shares went up by 12 percentage points.

Between 2012 and 2015 more than half of the firms increased their net equity compared with 2011. The figure reaches two thirds if only firms with 500 or more workers are considered. The tax allowance in support of economic growth (known as 'ACE', Aiuto alla Crescita Economica) that was part of the end-2011 'Save Italy' decree had a significant impact on almost one tenth of the firms that reported an increase in their equity.

### Investment and employment

A more favourable outlook for demand had a positive effect on investment and employment decisions.

More than 60 per cent of firms expect their investment expenditure for the current year to match the amount planned, for which a pick-up was forecast.<sup>2</sup> According to firms' plans, investment would gain momentum over the course of 2016: the balance between firms expecting a further increase in expenditure and those anticipating a decrease rose by almost 10 percentage points compared with the previous year, reaching 14 percentage points. The positive balance improved considerably both for firms that reviewed their investment plans downwards and for those that reviewed them upwards.

The pick-up in investment was also spurred by the significant improvement in borrowing conditions reported by firms for the first half of the year: two thirds reported stable conditions, a share unchanged from the previous year; the proportion reporting a deterioration halved, going from 15 per cent to 8 per cent, while the

<sup>1</sup> The interviews were conducted by the Bank of Italy's branches and took place from 22 September to 23 October, involving 3,088 industrial firms (excluding construction) and 1,234 non-financial private services firms with 20 or more workers as well as 592 construction firms with 10 or more workers. The shares of firms referred to in the text and in the statistical tables are weighted using the number of workers, and not the number of firms, as was the cases in previous years. This makes it possible to observe more clearly the macroeconomic effects of the individual assessments.

<sup>2</sup> See Banca d'Italia, Indagine sulle imprese industriali e dei servizi, Anno di riferimento 2014, in Supplementi al Bollettino Statistico - Indagini campionarie n.34, 1 luglio 2015.

percentage stating an improvement rose from 20 per cent to 26 per cent. The improvement is mainly due to the trend in the interest rates applied, access to new loans and faster processing times. In their self-assessment, firms believe the improvement in borrowing conditions will continue in the second part of the year.

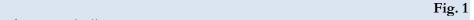
One third of firms who have trade receivables vis-à-vis the general government report a decrease in the payment times of invoices issued in the current year compared with those issued in the same period of 2014. Some 5.4 per cent of firms stated the reduction was significant.

Demand for labour returned to growth: in 2015 the balance between firms creating more jobs and firms reducing them bounced back to positive territory at about 8 percentage points, after being negative (-10 percentage points on average) for the last six years. The growth in employment, which benefited almost all sectors (with the exception of textiles, clothing and footwear, and logistics) and all size groups, went hand in hand with a growing amount of cases where salary increases were not mandated by the relevant national labour contract and were not usually part of a company or territorial deal. This involved some 42 per cent of firms' employees, almost 9 percentage points more than in the two previous years, and could trigger an increase in average wages: the share of workers whose salaries will go up between 1 and 2 per cent grew from 32 per cent to 39 per cent, while the share of those whose salaries will grow by less than 1 per cent declined.

Apart from the effects of the cyclical upturn, the demand for labour appears to have benefited from the new legislation on individual dismissals on economic grounds (the Jobs Act'). Some 17 per cent of firms observed a simplification of the procedure to dismiss an employee compared with the situation that prevailed in 2013, and almost 14 per cent of firms believe it to be an effect of the new legislation, a figure which is double that found by the Bank of Italy in a survey conducted as part of the ESCB project to collect firms' assessments of legal and regulatory changes in the period 2010-13<sup>3</sup> (Figure 5). The vast majority of firms, however, report little or no change.

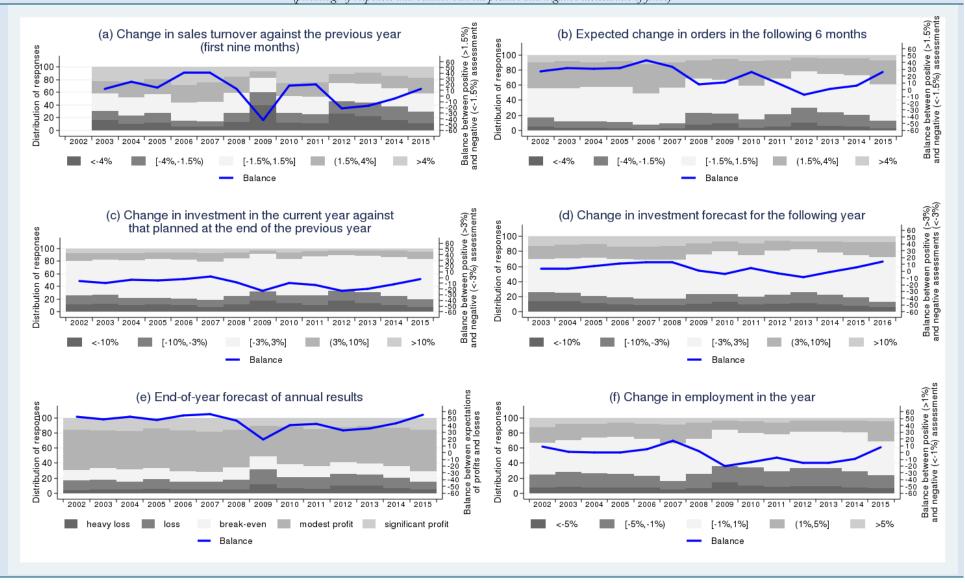
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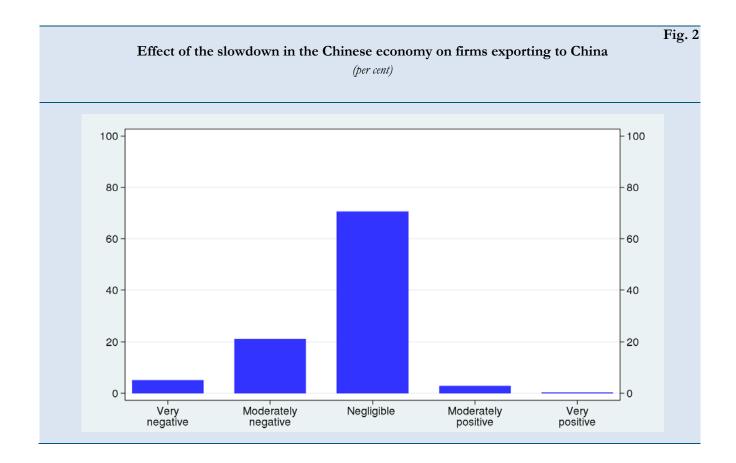
<sup>3</sup> An analysis of the data made available by this survey can be found in F. D'Amuri, S. Fabiani, R. Sabbatini, R. Tartaglia Polcini, F. Venditti, E. Viviano and R. Zizza, 'Wages and prices in Italy during the crisis: the firms' perspective', <u>Banca d'Italia, Questioni di Economia e Finanza (Occasional Papers)</u>, 289, 2015.

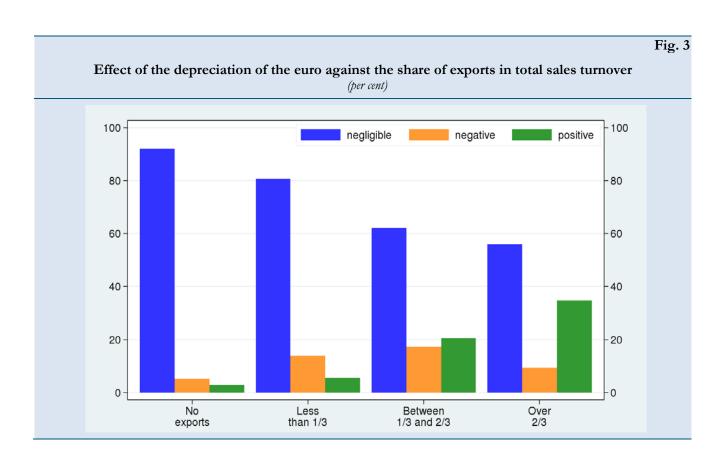


### Time series of the main performance indicators

(percentage of responses and balance between positive and negative assessments of firms)







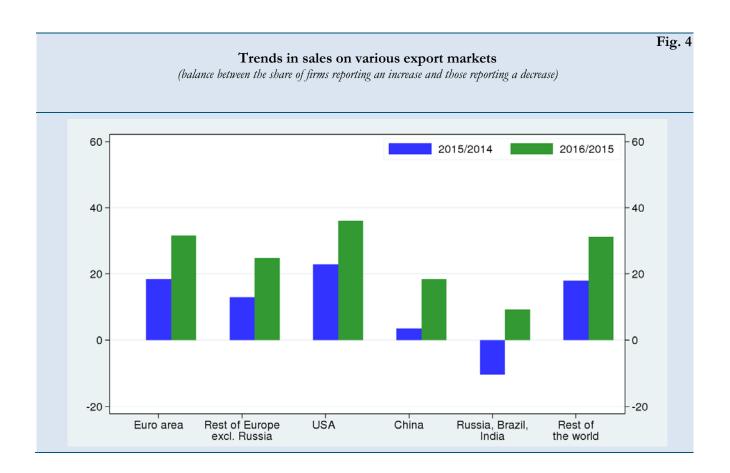


Fig. 5 Firms' responses on changes in the legislation governing individual dismissals on economic grounds, by perceived explanation (per cent) 2010-13 2013-15 20 15 10 5 More difficult Easier More difficult Easier Changes in laws and regulations Interpretation of laws and regulations Changes in the behaviour of trade unions Changes in the behaviour of workers

### 2. Construction firms 4

### Output, economic performance and employment

Construction firms, like industrial and service firms, reported expectations for the current year that are markedly more positive compared with the results recorded in previous years.

Their assessments for 2015 are in line with the positive trend displayed since 2013: the balance between the share of firms reporting an expansion of their activity and those reporting a contraction increased to 2.6 percentage points, up from -12.2 in 2014 (Figure 6). The forecast for 2016 is also positive: 21 percentage points.

In public works, where approximately three quarters of construction firms are active, the outlook is improving but the balance is still negative: -2.7 percentage points. As to the expectations for 2016, the balance is positive at 8.3 percentage points, continuing the improvement ongoing since 2011.

The effects of the new legislation (Decree Law 133/2014, commonly known as the 'Sblocca Italia' Decree) on the construction sector were perceived as positive by less than 10 per cent of the firms active in residential and non-residential housing and by some 15 per cent of those active in public works.

The positive trend of output reflected favourably on the annual result, which this year is expected to be positive for over 60 per cent of firms. This is especially true for medium-large ones and those operating in the South and Islands.

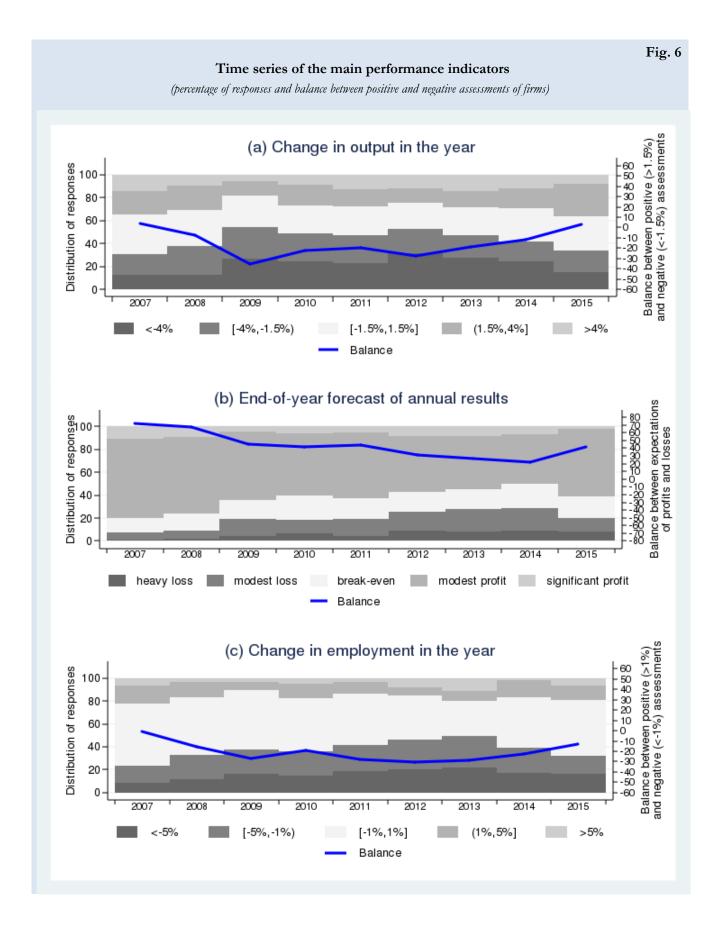
Notwithstanding the encouraging trend in demand and in annual results, the outlook for employment in construction remains bleak. The negative balance between the share of firms expecting an increase in the number of employees and the share of those expecting a decrease remained at 13 per cent, unchanged from 2014.

### Financial aspects

The overall borrowing terms for construction firms in the first half of 2015 continued to improve. The balance between firms pointing to an improvement and those pointing to a worsening virtually zeroed out after being extremely negative for the previous four years with values ranging from -20 to -50 percentage points. The improvement is expected to continue in the second part of the year.

The overall demand for bank loans by construction firms is expected to slow in 2015, with a positive but declining balance between firms anticipating an increase and those anticipating a decrease. As regards invoices issued by general government since the beginning of 2015, slightly over one third of firms reported a reduction in the payment times of trade receivables.

In the period 2012-15 slightly less than 40 per cent of firms increased their net equity. Of these, only two fifths attributed their decision to the 'ACE' tax allowance and stated that this had a limited impact on their decision.



Appendix A:

**Methodological Notes** 

### **METHODOLOGICAL NOTES**

### A1. The sample

Since 1993 the Bank of Italy has conducted a business outlook survey of firms, between September and October <sup>5</sup>.

The present survey covers 4,322 firms with 20 and more workers, of which 3,088 in industry excluding construction and 1,234 non-financial private service firms (including firms in the wholesale and retail trade, hotels and restaurants, transport and communication companies, real-estate activities, IT and other private services). Since 2007 a parallel survey has been conducted using a simplified questionnaire on a sample of construction firms with 10 and more workers, totaling 592 this year. Most of the firms contacted<sup>6</sup> were the same as those interviewed in the early months of 2015 for the 2014 Survey of Industrial and Service Firms. The sampling design is the same in both surveys<sup>7</sup>. Table A1 contains a breakdown of the sample by number of workers, branch of activity and geographical area.

#### A2. Data collection

The data were collected by the branches of the Bank of Italy between 22 September and 23 October 2015 using the questionnaires contained in Appendix C.8 The firms were asked to provide mainly qualitative information on the performance of the main economic variables, and the value ranges of numbers appearing in the questionnaire are purely indicative. The questionnaire dedicated to construction firms includes questions on output, workforce and profit/loss for the year. All questions appearing for the first time were tested beforehand.

### A3. Estimators

The aggregates are estimated using a weighting coefficient for each sampling unit that takes account, in respect of marginal distributions by geographical area, number of workers and branch of activity, of the ratio between the number of workers of the firms surveyed and the number of workers of firms in the reference population. By using the number of workers as a scale variable, this method of weighting can provide information on macroeconomic results.

The standard errors of the percentage estimates, in relation to the national total, do not exceed 0.7 per cent (2.0 per cent for construction firms), that is, the maximum confidence intervals (at 95 per cent) are 1.4 percentage points (4.0 points for the construction industry). In the case of narrower domains (such as the geographical area, number of workers or branch of activity), the standard errors are greater as the statistics refer to a smaller sample. Table 1 contains the estimates of the standard errors for the whole sample and for some classification variables. The estimates also take account of the necessary finite population correction.

The field of observation has evolved, progressing gradually between 1998 and 2002 from manufacturing firms with 50 and more workers to all industrial and non-financial private service firms with 20 and more workers. For a description of how the sample has changed over the years see Banca d'Italia, "Survey of Industrial and Service Firms Year 2003" in Supplements to the Statistical Bulletin – Sample Surveys, No. 55, 20 October 2005.

<sup>6</sup> The response rate was 89.9 per cent for industrial firms and 89.3 per cent for service firms. For construction firms it was 89.6 per cent.

<sup>7</sup> For details of the methodology used in the two surveys see Banca d'Italia, "Survey of Industrial and Service Firms Year 2014" in Supplements to the Statistical Bulletin – Sample Surveys, No. 34, 1 July 2015.

Data were loaded onto a web platform directly by 50,5% of the firms of the sample (they used an interactive pdf questionnaire). The rest of the questionnaires were loaded by the Bank of Italy's branches, that collected data from the firms by telephone, email or fax.

<sup>9</sup> The weighting is separate for the sectors "industry excluding construction", "services" and "construction", and within them, for the groups of firms with "20-49 workers" and "50 and more workers" (for the construction sector the class 10-19 employees has been included since 2014).

### A4. The BIRD system for the distance processing of the survey data

From March 2008 the Bank of Italy has made a system available for the remote processing of data collected in its surveys on firms (BIRD – Bank of Italy Remote access to micro Data) <sup>10</sup>. The system allows researchers and economists to carry out computations using the data collected with the surveys on non-construction and service firms from 1984 onwards (for the Business Outlook Survey from 1993 onwards) in full compliance with the confidentiality of the individual data. Researchers can carry out their statistical and econometric analyses without having direct access to the individual micro data by submitting their calculations by e-mail and receiving the output in the same way. Both the input and the output of calculations are subject to automatic and manual controls on their content. Access to the system requires registration and assignment of a username.

 $<sup>10</sup> See the web \ http://www.bancaditalia.it/statistiche/basi-dati/bird/index.html \ for \ further \ details.$ 

Tav. 1a Standard errors for response percentages (percentages)

					Estir	nate				
	5 %	10 %	15 %	20 %	25 %	30 %	35 %	40 %	45 %	50 %
	95 %	90 %	85 %	80 %	75 %	70 %	65 %	60 %	55 %	50 %
				Nor	n-constru	uction fi	rms			
Size of workforce										
20 - 49	0.6	0.9	1.0	1.2	1.2	1.3	1.4	1.4	1.4	1.4
50 - 199	0.6	0.8	0.9	1.1	1.1	1.2	1.3	1.3	1.3	1.3
200 - 499	0.9	1.2	1.4	1.6	1.8	1.9	1.9	2.0	2.0	2.0
500 and more	0.9	1.2	1.4	1.6	1.7	1.8	1.9	1.9	2.0	2.0
Branch of activity										
Textiles	1.2	1.6	1.9	2.1	2.3	2.4	2.5	2.6	2.6	2.7
Chemicals	1.1	1.5	1.8	2.0	2.2	2.3	2.4	2.4	2.5	2.5
Engineering	0.6	0.8	1.0	1.1	1.2	1.2	1.3	1.3	1.4	1.4
Other manufacturing	0.7	0.9	1.1	1.2	1.3	1.4	1.4	1.5	1.5	1.5
Energy, mining and quarrying	1.5	2.0	2.4	2.7	2.9	3.1	3.2	3.3	3.3	3.3
Geographical area			0.0				4.5		, ,	
North	0.6	0.8	0.9	1.1	1.1	1.2	1.3	1.3	1.3	1.3
Centre	0.7	1.0	1.2	1.4	1.5	1.6	1.6	1.7	1.7	1.7
South and Islands	0.6	0.8	1.0	1.1	1.2	1.3	1.3	1.4	1.4	1.4
Total – Non-construction industry	0.4	0.5	0.6	0.7	0.7	0.8	0.8	0.8	0.8	0.9
				Private	non-fin	ancial s	ervices			
Size of workforce										
20 - 49	1.1	1.5	1.7	2.0	2.1	2.2	2.3	2.4	2.4	2.4
50 - 199	1.0	1.4	1.7	1.9	2.0	2.2	2.2	2.3	2.3	2.4
200 - 499	1.5	2.0	2.4	2.7	2.9	3.1	3.2	3.3	3.3	3.3
500 and more	1.3	1.8	2.1	2.4	2.6	2.7	2.8	2.9	3.0	3.0
Branch of activity										
Trade, hotels and restaurants	0.9	1.2	1.4	1.6	1.7	1.8	1.9	1.9	1.9	2.0
Transport and communications	1.1	1.5	1.8	2.0	2.1	2.3	2.4	2.4	2.5	2.5
Other business and h,hld services	1.5	2.0	2.4	2.7	2.9	3.1	3.2	3.3	3.3	3.3
Geographical area										
North	0.9	1.2	1.5	1.6	1.8	1.9	2.0	2.0	2.1	2.1
Centre	1.3	1.7	2.1	2.3	2.5	2.7	2.8	2.9	2.9	2.9
South and Islands	1.1	1.5	1.8	2.0	2.2	2.3	2.4	2.4	2.5	2.5
Total - Services	0.6	0.8	1.0	1.1	1.2	1.3	1.3	1.4	1.4	1.4
Total – Non-construction & services	0.3	0.4	0.5	0.6	0.6	0.7	0.7	0.7	0.7	0.7
					Constr	uction				
0: 6 16		I				-			I	
Size of workforce		4.5	4.0	2.0	2.2	2.2	2.4	2.5	2.5	2.6
10 - 49	1.1	1.5	1.8	2.0	2.2	2.3	2.4	2.5	2.5	2.6
50 - 199 200 - 499	1.5	2.1	2.5 5.0	2.8	3.1	3.2	3.4	3.5	3.5	3.5
500 and more	3.0 3.7	4.2 5.0	6.0	5.6 6.7	6.0 7.3	6.4 7.7	6.6 8.0	6.8 8.2	6.9 8.4	6.9 8.4
Geographical area										
	1.4	1.9	2.2	2.5	2.7	2.8	3.0	3.0	3.1	3.1
North										
North Centre	1.9	2.6	3.1	3.5	3.8	4.0	4.1	4.2	4.3	4.3
	1.9 1.5	2.6 2.0	3.1 2.4	3.5 2.7	3.8 2.9	4.0 3.1	4.1 3.2	4.2 3.3	4.3 3.4	4.3 3.4

**Appendix B:** 

**Statistical Tables** 

### **TABLES**

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### Composition of the samples and reference populations

(number)

	Firms with up	to 50 employees	Firms with 5	0+ employees	Total firms						
	sample size 2015	population size (1)	sample size 2015	population size (1)	sample size 2015	population size <sup>(1)</sup>					
	Ir	ndustry excludir	ng construction	n (firms with 20	)+ employees)						
Geographical area (2)					1	•					
North West	180	7,199	524	4,289	704	11,488					
North East	171	6,580	478	3,467	649	10,047					
Centre	249	3,565	490	1,555	739	5,120					
South and Islands	540	2,999	456	1,226	996	4,225					
Number of employees											
20 - 49	1,140	20,343	_	_	1,140	20,343					
50 - 199	_	_	1,238	8,658	1,238	8,658					
200 - 499	_	_	421	1,348	421	1,348					
500 and over	_	_	289	531	289	531					
Branch of activity											
Total manufacturing	1,074	19,394	1,816	9,721	2,890	29,115					
Textiles, cloth., leather, footwear	135	2,947	190	1,119	325	4,066					
Chemicals, rubber, plastics	112	1,747	244	1,323	356	3,070					
Basic metals and engineering	400	9,027	831	4,808	1,231	13,835					
Other manufacturing	427	5,673	551	2,471	978	8,144					
Energy and extraction	66	949	132	816	198	1765					
Total industry excl. construction	1,140	20,343	1,948	10,537	3,088	30,880					
		·		20+ employees		,					
Geographical area (2)		Servic	es (iiriis witii	20+ employees	) (3)						
North West	86	7,021	194	3,819	280	10,840					
North East	77	5,420	213	2,215	290	7,635					
Centre	92	4,654	190	2,213	282	6,918					
South and Islands	156	4,846	226	1,802	382	6,648					
Number of employees	130	4,040	220	1,002	362	0,040					
20 - 49	411	21 041			411	21,941					
	411	21,941	420	9.020							
50 - 199	_	-	428	8,020	428	8,020					
200 - 499	_		193	1,361	193	1,361					
500 and over	_		202	719	202	719					
Branch of activity	251	11.700	270	2.020	(20)	15 (10					
Trade, hotels, restaurants	251	11,780	378	3,830	629	15,610					
Transport, storage, communication	108	5,167	279	3,040	387	8,207					
Other h.hold and business services	52	4,994	166	3,230	218	8,224					
Total services	411	21,941	823	10,100	1,234	32,041					
Total industry excl. construction and											
services	1,551	42,284	2,771	20,637	4,322	62,921					
	Construction (firms with 10+ employees)										
Geographical area (2)											
North West	65	6,352	52	384	117	6,736					
North East	80	4,983	58	318	138	5,301					
Centre	80	4,132	49	226	129	4,358					
South and Islands	149	4,576	59	283	208	4,859					
Number of employees											
10 - 49	374	20,043	_	_	374	20,043					
50 - 199		1	170	1,094	170	1,094					
200 - 499	_	_	33	91	33	91					
500 and over	_	_	15	26	15	26					
Total construction	374	20,043	218	1,211	592	21,254					
		·									
Total	1,925	62,327	2,989	21,848	4,914	84,175					

<sup>(1)</sup> Population data are from Istat and refer to 2013. - (2) The geographical area is defined by the location of the registered head office (North West = Piedmont, Valle d'Aosta, Lombardy and Liguria; North East = Veneto, Trentino-Alto Adige, Friuli Venezia Giulia and Emilia Romagna; Centre = Tuscany, Umbria, Le Marche and Lazio; South and Islands = Abruzzo, Molise, Campania, Puglia, Basilicata, Calabria, Sicily and Sardinia). - (3) Does not include firms in credit and insurance, public services and other social and personal services.

### Industrial and Services firms - Investment

	2015 invest	ment expend	liture compa	red to plans	2016/201	15 investmer	nt expenditur	e (forecast)
	lower	same	higher	total	lower	same	higher	total
				Industri	al firms			
Geographical area (1)								
North West	14.7	64.5	20.8	100.0	15.4	57.9	26.7	100.0
North East	19.6	62.2	18.2	100.0	17.0	54.5	28.5	100.0
Centre	27.9	58.3	13.8	100.0	17.3	57.4	25.4	100.0
South and Islands	17.2	64.8	18.1	100.0	15.6	52.0	32.4	100.0
Number of employees								
20 - 49	15.3	69.7	15.0	100.0	15.5	60.0	24.4	100.0
50 - 199	15.5	64.3	20.1	100.0	16.9	55.1	28.0	100.0
200 - 499	16.6	62.9	20.4	100.0	17.1	57.6	25.3	100.0
500 and over	26.1	55.2	18.6	100.0	15.5	52.7	31.8	100.0
Branch of activity								
Total manufacturing	17.4	63.2	19.4	100.0	16.5	56.5	27.0	100.0
Textiles, cloth., leather, footwear	20.6	64.3	15.1	100.0	18.0	58.9	23.1	100.0
Chemicals, rubber, plastics	19.5	60.2	20.3	100.0	19.6	48.3	32.1	100.0
Basic metals and engineering	16.1	64.8	19.1	100.0	15.4	59.5	25.1	100.0
Other manufacturing	17.9	60.9	21.1	100.0	16.4	53.7	30.0	100.0
Energy and extraction	29.9	59.3	10.8	100.0	14.0	52.7	33.3	100.0
Share of exports		42.0		4000				4000
Less than one-third	21.3	62.0	16.7	100.0	17.5	55.3	27.1	100.0
From one- to two-thirds	17.2	61.9	20.9	100.0	15.3	55.6	29.1	100.0
Over two-thirds	16.3	65.0	18.7	100.0	15.1	57.9	27.1	100.0
Total industry excl. construction	18.7	62.8	18.5	100.0	16.2	56.1	27.7	100.0
				Service	s firms			
Geographical area (1)								
North West	15.2	71.9	12.9	100.0	9.7	60.2	30.1	100.0
North East	18.5	63.2	18.3	100.0	12.8	63.6	23.6	100.0
Centre	34.2	49.5	16.3	100.0	13.6	58.6	27.8	100.0
South and Islands	14.0	68.2	17.8	100.0	8.3	66.5	25.2	100.0
Number of employees								
20 - 49	14.9	70.7	14.3	100.0	13.5	67.2	19.3	100.0
50 - 199	12.6	71.8	15.6	100.0	15.5	64.2	20.2	100.0
200 - 499	19.0	66.9	14.1	100.0	9.1	62.7	28.1	100.0
500 and over	27.3	56.3	16.4	100.0	8.5	57.0	34.5	100.0
Branch of activity								
Trade, hotels, restaurants	16.2	67.4	16.4	100.0	14.3	57.9	27.8	100.0
Transport, storage, communication	31.3	53.3	15.4	100.0	6.4	63.4	30.2	100.0
Other h.hold and business services	15.3	70.1	14.5	100.0	12.0	63.8	24.3	100.0
Total services	20.6	63.9	15.5	100.0	11.1	61.4	27.5	100.0
Total industry excl. construction and								
services	19.8	63.4	16.8	100.0	13.3	59.1	27.6	100.0
 memorandum item								
2014	24.6	62.2	13.2	100.0	19.1	56.0	24.9	100.0
4U17	31.2							100.0
2012	31.2	57.2	11.6	100.0	22.5	56.5	21.0	100.0
2013	22.5	F / O	10.4	100.0	25.7	F7 2	140	400.0
2012 2011	33.5 25.5	56.0 61.9	10.4 12.6	100.0 100.0	25.7 22.4	57.3 58.6	16.9	100.0 100.0

<sup>(1)</sup> Location of the firm's head office.

### Industrial and Services firms – Bank loans

		2015 H1 o	n 2014 H2		2015 H2 on 2015 H1 (forecast)			
	contraction	no change	increase	total	contraction	no change	increase	total
		1	ı	Indust	rial firms			
Geographical area (1)								
North West	15.6	62.0	22.4	100.0	17.1	64.7	18.2	100.0
North East	18.4	62.5	19.0	100.0	16.9	63.3	19.8	100.0
Centre	11.6	63.0	25.4	100.0	9.7	73.8	16.4	100.0
South and Islands	13.5	65.6	20.9	100.0	10.2	70.1	19.7	100.0
Number of employees								
20 - 49	15.5	63.1	21.4	100.0	14.4	68.2	17.5	100.0
50 - 199	14.4	63.3	22.4	100.0	13.9	65.3	20.8	100.0
200 - 499	19.9	56.2	23.9	100.0	15.3	60.8	23.9	100.0
500 and over	14.4	65.7	19.9	100.0	16.4	70.7	12.9	100.0
Branch of activity								
Total manufacturing	16.1	62.0	21.9	100.0	15.3	66.0	18.7	100.0
Textiles, cloth., leather, footwear	22.2	56.2	21.7	100.0	19.4	63.2	17.4	100.0
Chemicals, rubber, plastics	20.7	51.7	27.6	100.0	16.1	63.3	20.6	100.0
Basic metals and engineering	13.5	64.9	21.6	100.0	13.4	67.2	19.3	100.0
Other manufacturing	16.7	63.4	19.9	100.0	16.6	66.2	17.2	100.0
Energy and extraction	10.2	69.8	20.1	100.0	10.7	71.6	17.7	100.0
Share of exports								
Less than one-third	13.4	66.8	19.8	100.0	13.3	69.0	17.7	100.0
From one- to two-thirds	17.3	60.4	22.3	100.0	15.5	65.7	18.8	100.0
Over two-thirds	17.0	58.8	24.1	100.0	16.7	63.5	19.8	100.0
Total industry excl. construction	15.5	62.8	21.7	100.0	14.8	66.6	18.6	100.0
				Servic	es firms			
Geographical area (1)								
North West	12.5	66.3	21.2	100.0	11.6	70.9	17.5	100.0
North East	15.0	62.9	22.1	100.0	9.0	71.9	19.1	100.0
Centre	18.0	46.4	35.6	100.0	29.2	51.2	19.5	100.0
South and Islands	14.2	64.0	21.9	100.0	12.1	70.7	17.2	100.0
Number of employees								
20 - 49	11.8	70.2	18.1	100.0	12.4	72.3	15.4	100.0
50 - 199	13.3	66.6	20.2	100.0	13.3	68.0	18.6	100.0
200 - 499	9.0	67.2	23.8	100.0	5.4	75.3	19.3	100.0
500 and over	18.2	50.2	31.6	100.0	22.6	58.1	19.3	100.0
Branch of activity								
Trade, hotels, restaurants	14.8	66.6	18.7	100.0	13.5	69.9	16.7	100.0
Transport, storage, communication	17.5	45.8	36.7	100.0	24.1	52.1	23.8	100.0
Other h.hold and business services	11.7	65.8	22.5	100.0	10.7	75.5	13.8	100.0
Total services	14.8	59.5	25.7	100.0	16.4	65.2	18.4	100.0
Total industry excl. construction and								
services	15.1	60.9	24.0	100.0	15.7	65.8	18.5	100.0
memorandum item								
2014	16.1	60.9	22.9	100.0	13.7	62.4	23.8	100.0
2013	13.2	63.7	23.1	100.0	16.4	62.6	21.1	100.0
	111	63.0	25.8	100.0	10.3	61.4	28.3	100.0
2012	11.1	05.0	25.0	100.0	10.5	01.4	20.5	100.0
2012	10.2	59.6	30.1	100.0	10.5	59.0	30.5	100.0

<sup>(1)</sup> Location of the firm's head office.

# Industrial and Services firms – Overall credit conditions

		2015 H1 c	n 2014 H2		2015 H2 on 2015 H1 (forecast)					
	worse	stable	better	total	worse	stable	better	total		
				Industri	ial firms					
Geographical area (1)										
North West	6.8	67.3	25.9	100.0	7.2	68.7	24.1	100.0		
North East	8.1	63.7	28.2	100.0	7.7	68.9	23.4	100.0		
Centre	8.8	63.7	27.5	100.0	8.0	69.2	22.8	100.0		
South and Islands	12.9	61.4	25.8	100.0	9.0	67.2	23.9	100.0		
Number of employees										
20 - 49	10.8	63.0	26.2	100.0	9.0	66.7	24.3	100.0		
50 - 199	9.3	64.2	26.4	100.0	9.1	67.0	23.9	100.0		
200 - 499	6.8	66.3	26.9	100.0	5.0	71.7	23.2	100.0		
500 and over	5.4	66.7	27.9	100.0	6.3	70.8	22.8	100.0		
Branch of activity						, , , ,				
	0.2	65.6	26.1	100.0	70	69.9	23.4	100.0		
Total manufacturing	8.2	65.6	26.1	100.0	7.8	68.8	23.4	100.0		
Textiles, cloth., leather, footwear	8.3	60.2	31.5	100.0	9.4	70.8	19.8	100.0		
Chemicals, rubber, plastics	5.4	63.7	30.9	100.0	3.9	70.8	25.3	100.0		
Basic metals and engineering	8.1	68.9	23.0	100.0	7.4	70.2	22.3	100.0		
Other manufacturing	9.8	62.3	27.9	100.0	9.7	64.3	26.0	100.0		
Energy and extraction	7.7	58.5	33.7	100.0	6.9	67.5	25.6	100.0		
Share of exports										
Less than one-third	8.3	64.4	27.3	100.0	8.1	69.8	22.1	100.0		
From one- to two-thirds	8.2	68.6	23.2	100.0	8.1	67.8	24.1	100.0		
Over two-thirds	8.1	61.6	30.3	100.0	6.7	67.7	25.6	100.0		
Total industry excl. construction	8.2	64.9	26.9	100.0	7.7	68.7	23.6	100.0		
	Services firms									
Geographical area (1)										
North West	5.1	76.0	18.9	100.0	5.6	81.5	12.9	100.0		
North East	12.5	65.2	22.3	100.0	11.6	67.8	20.6	100.0		
Centre	4.2	60.2	35.5	100.0	4.0	64.9	31.1	100.0		
South and Islands	11.6	67.8	20.6	100.0	9.4	69.1	21.4	100.0		
	11.0	07.0		100.0	7.,	0,11	2111	100.0		
Number of employees	11.0	71.1	177	100.0	0.0	72.0	17.1	100.0		
20 - 49	11.2	71.1	17.7	100.0	9.9	72.9	17.1	100.0		
50 - 199	10.5	66.2	23.3	100.0	10.5	70.9	18.7	100.0		
200 - 499	5.0	75.0	19.9	100.0	5.9	73.0	21.1	100.0		
500 and over	4.6	66.5	28.9	100.0	4.3	72.5	23.3	100.0		
Branch of activity										
Trade, hotels, restaurants	7.5	72.4	20.2	100.0	7.3	75.1	17.5	100.0		
Transport, storage, communication	4.4	63.5	32.1	100.0	5.0	66.6	28.4	100.0		
Other h.hold and business services	9.8	68.3	21.9	100.0	8.5	75.1	16.4	100.0		
Total services	7.2	68.3	24.5	100.0	6.9	72.3	20.8	100.0		
Total industry excl. construction and										
services	7.6	66.9	25.5	100.0	7.2	70.8	22.0	100.0		
memorandum item										
	140	65.6	10.5	100.0	126	62.2	22.2	100.0		
2014	14.9 25.2	65.6	19.5		13.6	63.3	23.2	100.0		
2012	75 7	65.0	9.8	100.0	22.1	67.5	10.3	100.0		
2013				40						
2013     2012	37.2	55.3	7.5	100.0	32.2	58.4	9.4	100.0		

<sup>(1)</sup> Location of the firm's head office.

### Industrial and Services firms - Workforce

		Workforce: 2015	5/2014 variation <sup>(1)</sup>				
	lower	stable	higher	total			
		Industr	rial firms				
Geographical area (1)							
North West	22.6	46.8	30.6	100.0			
North East	21.6	44.8	33.7	100.0			
	29.0	42.9					
Centre			28.1	100.0			
South and Islands	21.8	52.4	25.7	100.0			
Number of employees							
20 - 49	19.5	53.7	26.8	100.0			
50 - 199	21.7	46.6	31.7	100.0			
200 - 499	26.8	42.0	31.2	100.0			
500 and over	26.1	41.5	32.3	100.0			
Branch of activity							
Total manufacturing	23.0	45.9	31.1	100.0			
Textiles, cloth., leather, footwear	28.4	45.7	25.9	100.0			
Chemicals, rubber, plastics	23.4	44.1	32.6	100.0			
Basic metals and engineering	20.8	45.3	33.9	100.0			
		1					
Other manufacturing	25.0	48.2	26.8	100.0			
Energy and extraction	25.6	48.4	26.0	100.0			
Share of exports							
Less than one-third	24.4	48.3	27.3	100.0			
From one- to two-thirds	20.9	45.6	33.5	100.0			
Over two-thirds	24.1	43.3	32.6	100.0			
Total industry excl. construction	23.3	46.1	30.6	100.0			
	Services firms						
Geographical area (1)							
North West	19.2	42.4	20.4	100.0			
		42.4	38.4	100.0			
North East	13.0	53.1	33.8	100.0			
Centre	41.2	33.7	25.1	100.0			
South and Islands	25.2	47.9	26.9	100.0			
Number of employees							
20 - 49	18.7	60.5	20.8	100.0			
50 - 199	24.3	48.5	27.1	100.0			
200 - 499	23.2	43.3	33.5	100.0			
500 and over	27.7	32.8	39.5	100.0			
Branch of activity							
Trade, hotels, restaurants	18.8	49.2	32.0	100.0			
Transport, storage, communication	33.4	44.1	22.5	100.0			
Other h.hold and business services	33.4 22.8	34.0	43.3	100.0			
Total services	24.6	43.0	32.4	100.0			
2 0002 001 12000	<b>∠</b> 7.0	75.0	32.7	100.0			
Total industry excl. construction and							
services	24.0	44.3	31.6	100.0			
memorandum item							
2014	29.0	51.6	19.4	100.0			
2013	33.5	48.6	18.0	100.0			
2012	33.0	48.9	18.1	100.0			
4014							
2011	29.3	48.8	21.9	100.0			

<sup>(1)</sup> Location of the firm's head office.

# Industrial and Services firms – Wage increases

		Wage increases f	for 2015 (above natio	onal agreements) (1)					
	Share of workers	of which:							
	with wage increases	less than 1%	between 1% and 2%	between 2,1% and 3%	more than 3%				
			Industrial firms						
Geographical area (1)									
North West	54.8	23.2	24.4	5.2	1.9				
North East	48.8	20.9	21.7	5.1	1.1				
Centre	45.1	26.6	11.3	4.2	3.0				
South and Islands	17.8	8.0	4.2	3.2	2.4				
Number of employees									
20 - 49	19.2	6.8	7.8	3.0	1.6				
50 - 199	36.7	15.7	14.6	3.4	2.9				
200 - 499	55.4	24.3	23.7	6.1	1.2				
500 and over	79.2	39.4	31.3	7.1	1.3				
Branch of activity									
Total manufacturing	46.8	19.7	20.4	5.1	1.7				
Textiles, cloth., leather, footwear	30.1	11.6	12.4	4.5	1.6				
Chemicals, rubber, plastics	58.4	27.6	21.8	7.7	1.3				
Basic metals and engineering	52.1	20.9	23.7	5.4	2.2				
Other manufacturing	37.0	16.6	16.1	3.2	1.2				
Energy and extraction	48.9	36.5	6.7	2.5	3.2				
Energy and extraction	40.9	30.3	0.7	2.3	3.2				
Share of exports									
Less than one-third	37.3	21.2	12.8	1.4	1.9				
From one- to two-thirds	54.3	21.1	25.7	5.3	2.1				
Over two-thirds	54.7	22.1	21.3	9.7	1.6				
Total industry excl. construction	47.0	21.4	18.9	4.8	1.9				
	Services firms								
Geographical area (1)									
North West	48.2	19.2	23.1	3.9	2.0				
North East	32.9	14.4	11.4	4.9	2.2				
Centre	40.1	25.9	8.2	5.3	0.6				
South and Islands	12.5	5.6	5.1	1.3	0.6				
N. 1 C 1									
Number of employees	40.5	0.4		2.2	0.0				
20 - 49	18.5	9.4	6.1	2.2	0.9				
50 - 199	30.6	8.8	13.1	5.0	3.6				
200 - 499	35.1	14.7	16.2	3.7	0.5				
500 and over	52.1	27.9	18.6	4.6	0.9				
Branch of activity									
Trade, hotels, restaurants	30.7	15.1	11.0	3.4	1.2				
Transport, storage, communication	46.0	27.6	11.2	4.6	2.5				
Other h.hold and business services	39.0	12.1	21.9	4.3	0.7				
Total services	38.1	18.1	14.4	4.1	1.4				
T-4-1:d									
Total industry excl. construction and services	42.0	19.6	16.4	4.4	1.6				
memorandum item									
2014	33.5	18.3	10.7	3.4	1.1				
2013	33.5	18.9	9.8	3.2	1.6				
2012	37.4	21.2	10.7	3.7	1.8				
2011	38.5	21.2	11.6	4.0	1.7				

<sup>(1)</sup> Location of the firm's head office.

# Industrial and Services firms - Operating result

		Operating res	sult for 2015	
	loss	breakeven	profit	total
		Industri	al firms	•
Geographical area (1)				
North West	13.9	14.6	71.5	100.0
North East	15.1	10.4	74.5	100.0
Centre	12.9	12.9	74.3	100.0
South and Islands	12.9	18.9	68.2	100.0
	12.9	10.9	06.2	100.0
Number of employees	12.2	10.6	(7.2	100.0
20 - 49	13.2	19.6	67.2	100.0
50 - 199	13.6	15.5	70.8	100.0
200 - 499	17.9	9.4	72.8	100.0
500 and over	12.7	8.0	79.3	100.0
Branch of activity				
Total manufacturing	14.6	13.0	72.3	100.0
Textiles, cloth., leather, footwear	20.6	19.1	60.3	100.0
Chemicals, rubber, plastics	12.3	7.4	80.3	100.0
Basic metals and engineering	13.6	12.4	74.0	100.0
Other manufacturing	15.4	14.6	70.0	100.0
Energy and extraction	7.8	17.8	74.4	100.0
Share of exports				
Less than one-third	13.4	16.2	70.4	100.0
From one- to two-thirds	17.3	9.3	73.4	100.0
Over two-thirds	11.4	13.6	75.0	100.0
Total industry excl. construction	14.0	13.5	72.5	100.0
		Services	s firms	
Geographical area (1)				
North West	16.1	11.5	72.4	100.0
North East	14.3	13.6	72.1	100.0
Centre	19.3	15.4	65.3	100.0
South and Islands	18.4	16.5	65.1	100.0
Number of employees	17.0	17.6	C4.5	100.0
20 - 49	17.9	17.6	64.5	100.0
50 - 199	20.9	15.1	64.0	100.0
200 - 499	15.5	12.4	72.1	100.0
500 and over	14.4	10.9	74.7	100.0
Branch of activity				
Trade, hotels, restaurants	19.5	10.3	70.2	100.0
Transport, storage, communication	18.2	17.0	64.8	100.0
Other h.hold and business services	11.8	14.4	73.7	100.0
Total services	16.8	13.5	69.7	100.0
Total industry evel construction and				
Total industry excl. construction and	15 5	13.5	71.0	100.0
services	15.5	13.5	71.0	100.0
memorandum item				
2014	20.6	15.3	64.1	100.0
2013	24.8	14.9	60.3	100.0
2012	25.7	15.9	58.4	100.0
•	21.7	14.1	64.2	100.0
2011				

<sup>(1)</sup> Location of the firm's head office.

Table B7
Industrial and Services firms – Sales revenues and orders: domestic and foreign markets

	Sales reven		ry-September: on 2014	change in	Orde	rs: forecas	st 6 months ah	ead
	decreasing	stable	increasing	total	decreasing	stable	increasing	total
	Industrial firms							
Geographical area (1)								
North West	25.2	25.5	49.3	100.0	10.4	52.7	36.8	100.0
North East	27.3	29.1	43.6	100.0	14.9	49.0	36.1	100.0
Centre	31.0	34.1	34.9	100.0	12.6	47.6	39.8	100.0
South and Islands	23.9	30.6	45.5	100.0	9.0	47.0	44.0	100.0
Number of employees								
20 - 49	28.1	29.9	42.0	100.0	14.3	48.0	37.8	100.0
50 - 199	24.8	30.6	44.6	100.0	12.0	48.5	39.5	100.0
200 - 499	29.4	26.4	44.3	100.0	12.6	48.5	38.9	100.0
500 and over	26.1	26.6	47.3	100.0	9.7	54.7	35.6	100.0
Branch of activity								
Total manufacturing	27.0	26.9	46.1	100.0	12.7	48.4	38.9	100.0
Textiles, cloth., leather, footwear	42.0	25.0	32.9	100.0	21.2	46.0	32.8	100.0
Chemicals, rubber, plastics	23.7	29.3	47.0	100.0	15.2	48.6	36.3	100.0
Basic metals and engineering	25.9	26.0	48.2	100.0	10.7	49.0	40.3	100.0
Other manufacturing	24.4	28.4	47.2	100.0	11.8	48.0	40.1	100.0
Energy and extraction	24.1	45.7	30.2	100.0	5.6	65.9	28.5	100.0
Share of exports								
Less than one-third	26.5	32.3	41.2	100.0	13.5	51.4	35.1	100.0
From one- to two-thirds	25.0	26.4	48.5	100.0	9.0	49.2	41.9	100.0
Over two-thirds	28.9	25.3	45.9	100.0	12.9	48.7	38.4	100.0
Total industry excl. construction	26.7	28.6	44.7	100.0	12.0	50.0	38.0	100.0
				Servic	es firms			
Geographical area (1)								
North West	29.7	28.8	41.5	100.0	13.7	43.7	42.6	100.0
North East	20.0	30.0	49.9	100.0	11.4	45.5	43.1	100.0
Centre	46.8	22.4	30.8	100.0	13.8	53.8	32.4	100.0
South and Islands	22.2	35.0	42.8	100.0	11.6	50.2	38.2	100.0
Number of employees								
20 - 49	28.9	31.1	39.9	100.0	11.7	48.9	39.3	100.0
50 - 199	28.7	29.7	41.6	100.0	14.0	49.5	36.5	100.0
200 - 499	30.3	32.0	37.7	100.0	12.9	45.1	42.0	100.0
500 and over	33.9	25.1	41.0	100.0	13.0	47.0	40.0	100.0
Branch of activity								
Trade, hotels, restaurants	25.0	25.5	49.4	100.0	14.8	39.2	45.9	100.0
Transport, storage, communication	39.0	25.6	35.5	100.0	11.3	58.8	29.9	100.0
Other h.hold and business services	31.2	34.3	34.5	100.0	12.3	46.7	41.0	100.0
Total services	31.4	28.1	40.5	100.0	13.0	47.7	39.4	100.0
Total industry excl. construction and								
services	29.4	28.3	42.3	100.0	12.6	48.7	38.8	100.0
memorandum item								
2014	37.3	29.4	33.2	100.0	20.8	52.6	26.6	100.0
2013	43.4	30.5	26.2	100.0	23.7	51.2	25.0	100.0
2012	46.2	28.8	25.0	100.0	30.0	48.1	22.0	100.0
					1			
2011	25.4	27.9	46.6	100.0	21.7	46.8	31.4	100.0

<sup>(1)</sup> Location of the firm's head office.

Table B8

# Industrial firms – Sales revenues and orders: foreign markets

		of which:			of which:				
	Exporting firms		Sales revenues January-September: change in 2015 on 2014			Orders: forecast 6 months ahead			
		decreasing	stable	increasing	decreasing	stable	increasing		
			I	ndustrial firn	าร				
Geographical area (1)									
North West	90.5	21.8	24.9	43.8	10.1	43.9	36.5		
North East	88.8	22.4	24.9	41.6	11.9	39.6	37.3		
Centre	74.9	18.2	21.5	35.2	6.7	30.2	38.0		
South and Islands	57.3	10.6	19.3	27.4	3.0	26.1	28.1		
Number of employees									
20 - 49	77.3	18.6	27.5	31.2	9.0	36.6	31.7		
50 - 199	86.7	20.7	26.6	39.4	10.4	40.8	35.5		
200 - 499	86.7	21.9	19.8	44.9	9.4	36.1	41.4		
500 and over	84.1	19.8	19.2	45.1	8.2	38.1	37.8		
Branch of activity									
Total manufacturing	90.8	22.2	25.9	42.8	10.4	41.9	38.6		
Textiles, cloth., leather, footwear	92.1	35.3	26.2	30.6	17.4	42.7	32.0		
Chemicals, rubber, plastics	94.8	16.9	30.5	47.4	10.6	43.0	41.0		
Basic metals and engineering	91.8	23.3	25.1	43.4	9.7	43.5	38.6		
Other manufacturing	86.1	16.6	25.2	44.2	8.4	37.6	40.1		
Energy and extraction	17.9	1.0	2.9	14.0	0.0	5.2	12.7		
Total industry excl. construction	83.7	20.2	23.7	39.9	9.3	38.3	36.1		
memorandum item									
2014	84.1	23.7	27.2	33.1	11.0	42.1	30.9		
2013	82.9	26.3	25.7	30.9	10.9	40.0	31.9		
2012	82.1	29.1	25.7	27.3	16.4	42.3	23.4		
2011	81.6	16.3	23.7	41.5	12.8	42.0	26.8		

<sup>(1)</sup> Location of the firm's head office.

### Construction - Workforce

(per cent)

		Workforce: 2015	5/2014 variation <sup>(1)</sup>	
	lower	stable	higher	total
Geographical area (1)				
North West	25.6	56.0	18.4	100.0
North East	37.8	48.8	13.5	100.0
Centre	38.5	42.6	18.9	100.0
South and Islands	30.2	43.5	26.3	100.0
Number of employees (2)				
10 - 49	31.6	53.2	15.2	100.0
50 - 199	32.6	44.1	23.3	100.0
200 - 499	51.6	21.1	27.4	100.0
500 and over	21.6	37.5	40.9	100.0
Total construction firms	32.2	48.8	19.0	100.0
memorandum item				
2014	39.4	44.1	16.6	100.0
2013	49.0	30.9	20.1	100.0
2012	46.2	38.3	15.5	100.0
2011	41.7	44.7	13.6	100.0

<sup>(1)</sup> Location of the firm's head office. - (2) The survey covered the construction firms with 20 employees or more until 2012. The firms with 10-19 employees have been added since 2013.

Table C2

# Construction – Operating result

		Operating res	sult for 2015	
	loss	breakeven	profit	total
Geographical area (1)				
North West	12.0	28.4	59.6	100.0
North East	33.8	16.5	49.7	100.0
Centre	24.7	11.6	63.8	100.0
South and Islands	11.9	13.4	74.7	100.0
Number of employees				
10 - 49	24.1	20.0	55.9	100.0
50 - 199	7.4	13.0	79.6	100.0
200 - 499	19.3	5.0	75.6	100.0
500 and over	4.6	36.2	59.1	100.0
Total construction firms	19.7	18.9	61.5	100.0
memorandum item				
2014	28.4	21.7	49.9	100.0
2013	27.9	17.6	54.5	100.0
2012	25.4	17.7	56.8	100.0
2011	19.5	17.6	62.9	100.0

<sup>(1)</sup> Location of the firm's head office.

# $Construction-Total\ production$

(per cent)

	Value of production 2015/2014				Value of production 2016/2015 (forecast)			
	decreasing	stable	increasing	total	decreasing	stable	increasing	total
Geographical area (1)								
North West	29.0	33.8	37.2	100.0	22.3	42.5	35.3	100.0
North East	38.0	32.3	29.7	100.0	17.2	38.7	44.1	100.0
Centre	40.2	23.4	36.5	100.0	26.3	33.1	40.6	100.0
South and Islands	29.4	29.0	41.6	100.0	13.3	42.4	44.3	100.0
Number of employees								
10 - 49	35.4	29.9	34.7	100.0	19.6	42.2	38.3	100.0
50 - 199	27.2	36.2	36.6	100.0	17.1	44.1	38.8	100.0
200 - 499	43.7	24.4	31.9	100.0	17.2	38.0	44.8	100.0
500 and over	23.3	21.7	55.0	100.0	29.0	7.0	64.0	100.0
Total construction firms	33.6	30.3	36.2	100.0	19.7	39.7	40.7	100.0
memorandum item								
2014	41.7	28.7	29.5	100.0	31.6	31.6	36.8	100.0
2013	47.4	24.0	28.6	100.0	28.7	34.3	37.0	100.0
2012	52.7	22.6	24.8	100.0	34.9	30.1	35.0	100.0
2011	47.1	25.0	27.8	100.0	37.0	32.5	30.5	100.0

<sup>(1)</sup> Location of the firm's head office.

Table C4

# Construction – Public works production

	Firms	of which:			of which:		
	producing		production 20	015/2014	Value of production 2016/2015 (forecast)		
	public works	decreasing	stable	increasing	decreasing	stable	increasing
Geographical area (1)							
North West	74.3	25.3	28.2	20.7	20.8	33.9	19.6
North East	73.8	26.5	33.6	13.7	17.9	29.4	26.6
Centre	71.2	26.3	22.6	22.2	18.7	28.4	24.1
South and Islands	75.7	19.2	25.1	31.3	11.1	31.7	32.9
Number of employees							
10 - 49	71.6	25.0	27.1	19.6	16.8	32.7	22.1
50 - 199	79.5	20.5	31.9	27.1	12.9	37.4	29.2
200 - 499	76.4	31.4	25.1	19.9	20.3	20.0	36.1
500 and over	80.1	23.8	25.4	30.9	29.6	10.5	40.1
Total construction firms	73.9	24.4	27.7	21.7	17.3	31.1	25.6
memorandum item							
2014	73.3	31.4	20.4	21.6	21.6	23.3	28.4
2013	83.8	35.4	22.2	26.1	23.6	28.4	31.8
2012	83.9	41.3	21.2	21.4	27.3	25.4	31.1
2011	82.5	37.1	23.0	22.3	31.3	24.5	26.7

<sup>(1)</sup> Location of the firm's head office.

### Construction – Bank loans

(per cent)

	2015 H1 on 2014 H2				2015 H2 on 2015 H1 (forecast)			
	decrease	stable	increase	total	decrease	stable	increase	total
Geographical area (1)								
North West	21.9	52.3	25.8	100.0	21.0	54.6	24.4	100.0
North East	29.8	51.8	18.4	100.0	24.4	54.4	21.2	100.0
Centre	15.4	50.3	34.3	100.0	9.1	67.9	23.0	100.0
South and Islands	16.7	55.5	27.8	100.0	15.0	61.6	23.4	100.0
Number of employees								
10 - 49	25.6	51.0	23.4	100.0	19.8	57.6	22.6	100.0
50 - 199	12.8	56.5	30.7	100.0	13.4	65.3	21.3	100.0
200 - 499	17.3	60.8	21.9	100.0	20.9	51.9	27.2	100.0
500 and over	9.6	49.5	40.9	100.0	13.6	57.8	28.6	100.0
Total construction firms	21.6	52.5	25.9	100.0	18.2	58.7	23.1	100.0
memorandum item								
2014	13.8	55.9	30.4	100.0	12.3	52.8	34.9	100.0
2013	13.4	46.9	39.7	100.0	11.7	58.1	30.2	100.0
2012	13.4	44.9	41.7	100.0	12.4	50.1	37.5	100.0
2011	10.3	49.1	40.5	100.0	14.5	44.6	40.9	100.0

<sup>(1)</sup> Location of the firm's head office.

Table C6

### Construction – Overall credit conditions

		2015 H1 on 2014 H2			20	15 H2 on 20	)15 H1 <i>(forec</i>	ast)
	worse	stable	better	total	worse	stable	better	total
Geographical area (1)								
North West	18.8	59.0	22.2	100.0	20.1	53.1	26.7	100.0
North East	17.7	65.7	16.6	100.0	17.9	63.9	18.2	100.0
Centre	27.7	53.4	18.9	100.0	18.0	61.4	20.6	100.0
South and Islands	15.5	69.8	14.7	100.0	13.6	73.4	13.1	100.0
Number of employees								
10 - 49	21.8	64.4	13.8	100.0	19.1	64.2	16.6	100.0
50 - 199	21.3	56.3	22.4	100.0	15.2	60.4	24.4	100.0
200 - 499	8.7	65.3	26.0	100.0	9.1	70.4	20.5	100.0
500 and over	0.0	51.5	48.5	100.0	16.8	36.4	46.7	100.0
Total construction firms	19.5	62.1	18.5	100.0	17.7	61.9	20.4	100.0
memorandum item								
2014	32.8	54.2	13.0	100.0	31.1	53.1	15.8	100.0
2013	40.1	53.9	6.0	100.0	38.9	57.2	3.8	100.0
2012	51.3	46.9	1.7	100.0	48.1	49.7	2.2	100.0
2011	48.5	49.9	1.5	100.0	55.6	41.8	2.6	100.0

<sup>(1)</sup> Location of the firm's head office.

**Appendix C:** 

Questionnaires



# 23rd BUSINESS OUTLOOK SURVEY - 2015 NON-CONSTRUCTION INDUSTRIAL FIRMS AND SERVICE FIRMS

**Notice.** - The purpose of this survey is to collect information on the main economic and financial variables in the industrial sector. Your co-operation is important but not compulsory. The information provided will only be used for research purposes. Firms taking part to the survey will provide a valuable contribution to the analysis of the Italian economy. The data will be handled in order to ensure data safety and confidentiality.

### **GENERAL INFORMATION**

Branch code (Bank of Italy):  Branch code F	irm code
Date of interview (DD/MM/YYYY):	
Tax Code	
Name of firm	
Legal status	
<b>Legend:</b> 1=SRL; 2=SPA; 3=SAPA; 4=Soc. Coop.; 5=SAS; 6=SNo	
Istat – Ateco2007 (first 5 figures)	
Istat (Italian National Statistical Institute) economic activity: e norme 2007.	see ISTAT. Classificazione delle attività economiche. Metodi
Average payroll employment in 2014	
Does NOT include temporary workers and workers on collaboration collif they work for the firm. The total includes workers on fixed-temporary and seasonal workers and generally anyone working for only by the fraction of the year during which they have worked. Workers recovered by the workers should be regarded as working for the whole of the year.	erm contracts and redundant workers receiving Wage e mean of the average monthly workforce. In the case of part of the year, the number of workers must be multiplied
Share of exports in total sales revenue for 2015	
1 zero	
2 less than 1/3	
3 between 1/3 and 2/3	
4 more than 2/3	
9 do not know, no answer	
For service firms, insert the share of sales revenue arising from non-res	sidents in Italy.
MAIN economic purpose of goods and services produced: .	
NON-CONSTRUCTION-INDUSTRY FIRMS	
1 capital goods (used in production processes for longe	er than one year)
2 intermediate goods (part of other goods/services)	

- 2 intermediate goods (part of other goods/services)
- 3 consumer goods (directly for consumption)

### SERVICE FIRMS

- 4 business services
- 5 household services
- 6 general government services

### INVESTMENT

1	-	ared with the LEVEL PLANNED AT THE END OF 2014, nomi	-		
		ble and intangible) fixed investment in the current year w	vIII be:		
		much lower (by more than 10%)			
	_	a little lower (between 3.1% and 10%)			
	3	practically the same (between –3% and 3 %) * question 3			
		a little higher (between 3.1% and 10%)			
		much higher (by more than 10%)			
	9	do not know, no answer			
		onses "much higher" and "much lower" also apply when, in the two perionan zero in the other.	ods compar	red, investments a	re zero in one year
(Asl <b>2</b>	•	restion ONLY IF actual expenditure on investment is likely to difference is MALNIX due to		•	
2	_	ap is MAINLY due to:			
		financial factors			
		unexpected changes in demand			
	_	changes in the level of uncertainty due to economic or political	tactors		
	4	changes in purchase prices			
		organizational or technical factors			
		red tape			
		changes to the tax system or to incentives			
	9	do not know, no answer			
3	How c	loes planned nominal expenditure on fixed investment in	2016 con	npare with tha	t in 2015
		much lower (by more than 10%)		•	
		slightly lower (between 3.1% and 10%)			
		stable (between -3% and 3 %)			
		slightly higher (between 3.1% and 10%)			
		much higher (by more than 10%)			
		do not know, no answer			
		·			
		onses "much higher" and "much lower" also apply when, in the two peri- nan zero in the other.	oas compai	red, investments a	ire zero in one yeai
4	What	factors are affecting your investment plans for 2016, and	in what	direction?	
-		,		A 1 <sup>st</sup> factor	<b>B</b> 2 <sup>nd</sup> factor
	<b>A</b> P	ositive (indicate up to two in order of importance)			
		legative (indicate up to two in order of importance)			
				2 '	
		=a change in borrowing conditions; 2=an expected change in e to economic or political factors; 4=an expected change in bu			
alli	ivutavit	to economic or political factors; 4=arr expected change in but		-s, s=viyaiiiZali	ion and technica

factors; 6=bureaucracy; 7=changes to the tax and incentives system; 9=don't know, don't wish to answer.

### FIRM'S FUNDING

5 (	Considering just <u>bank loans</u> , indicate the trend of your demand excluding seasonal fluctuations <sup>(*)</sup> :	<b>A</b> 2015 H1 on 2014 H2	<b>B</b> 2015 H2 on 2015 H1 (forecast)
(*)	Consider the amount desired, independently of how much actually granted end: 1=large contraction; 2=moderate contraction; 3=basically no char	by banks.	ncrease: 5=large
incre	ease; 8=not applicable; 9=do not know, no answer.  f your loan demand changed (answer 1, 2, 4 or 5 to the above)	9-7	gc
6 V	/hat are the main factors determining changes in your demand for	oank loans?	
(	for each half-year, indicate at most two factors as most important)	<b>A</b> 1 <sup>st</sup> half 2015	<b>B</b> forecast 2 <sup>nd</sup> half 2015
Α -	change in funding requirement for fixed investment		
В-	change in funding requirement for stocks and working capital		
	change in funding requirement for debt restructuring		
<b>D</b> -	change in self-financing capacity		
Е-	change in other forms of borrowing (non-bank credit, bond issues, etc.)		
F-	other factors		
Lege	nd: 1=not relevant; 2=scarcely relevant; 3=quite relevant; 4=very releva	nt; 9=do not know,	no answer.
	low did the firm's overall borrowing conditions change and how vill you expect them to change?	<b>A</b> 2015 H1 on 2014 H2	<b>B</b> 2015 H2 on 2015 H1 (forecast)
	A general conditions		
	B.1 interest rates		
	B.2 other costs (banking fees, etc)		
	B.3 amount of collateral required		
	B.4 access to new financing		
	B.5 time necessary to obtain new funds		
	B.6 complexity of information needed to obtain new funds		
	B.7 requests of reimbursing previously granted loans beforehand		

**Legend:** 1=they became worse; 2=no change; 3=they became better; 8=not applicable; 9=do not know, no answer.

# WORKFORCE, WAGE SUPPLEMENTATION, WAGES AND NATIONAL WORK CONTRACT

8	Would you be able to indicate whether the actions listed below the compared with 2013 (please provide an answer for each point)	nave become me	ore difficult now
	A Individual dismissal on economic grounds		
	<b>B</b> Dismissal on disciplinary grounds		
	C Salary cuts		
Leg	gend: 1=a lot more difficult; 2= more difficult; 3=virtually unchanged; 4=easi	er; 5=a lot easier.	
(Ple	ase answer question No. 9 ONLY IF your answer to the previous question No. 8	8 was 1, 2, 4 or 5)	
9	Regarding the actions listed in the previous question for which an a given, what are in your opinion the underlying factors? (please provide		
	A Individual dismissal on economic grounds		
	B Dismissal on disciplinary grounds		
	C Salary cuts		
	<b>gend:</b> 1=structural changes in the labour market; 2=changes in the way la changes in the behaviour of trade unions; 4=changes in the individual behaviou		ns are interpreted;
		Total	Of which, open- ended contracts
10	How will the average size of the workforce in 2015 compare with		
	that in 2014:		
	1 much smaller (more than 5%)		
	2 a little smaller (between 1.1% and 5%)		
	3 practically the same (between -1% and 1%)		
	4 a little larger (between 1.1% and 5%)		
	5 much larger (more than 5%)		
	9 do not know, no answer		
11	In 2015 did your firm use any form of wage supplementation procedure? (give an answer for each item)  A wage supplementation (ordinary, extraordinary or under a waiver, included)		
	<b>B</b> procedure for layoffs		
L	egend: 1=no; 2=yes; 8=not applicable(e.g. firm not eligible to apply; 9=do	n't know, don't wis	sh to answer.
1.	Ordinary wage supplementation is for permanent employment blue- and white-collar win general in the event of suspension or reduction of production as a result of company set temporary events not attributable to the entrepreneur or the workers;  • temporary market conditions.  Wage supplementation can be granted for up to 13 consecutive weeks, renewable for an no more than 52 weeks of ordinary wage supplementation may be authorized.	situations arising fror	n:
2.	Special wage supplementation is for blue- and white-collar workers and techn reorganizations, conversions and company crises and in the event of bankruptcy or com-		t of restructurings,
<ol> <li>4.</li> </ol>	Ordinary and special wage supplementation under a waiver. Recent Government mea supplementation under a waiver of the provisions of Point 1, thus permitting application • that are not normally eligible for ordinary wage supplementation; • that are eligible for ordinary wage supplementation but have reached the relevant tim • for workers other than those on permanent employment contracts, such as apprentice Similarly, special wage supplementation under a waiver can be used for firms not eligible Point 2) and for firms which are eligible but which have reached the relevant time limits Layoff procedure. It can be asked by firms with 15 employees or more, provided they: • are eligible to special wage supplementation under a waiver; • use collective redundancies after workforce reduction, change or closing of their activity.	s by firms: e limits; es and temporary em e for special wage su  (3 years in the last 5	ployees.
disn	employees eligible are those that are either on permanent contracts since a miniminissed and enrolled on special lists prepared by the Labor General Directorate, based on lippanies in crisis.	num of one year, or	3

12 Have you granted any wage increases in 2014 NOT provided or do you intend to do so before the end of the year?							
1 no <i>question 15</i> 2 Yes	<del>,</del>						
9 do not know, no answer	5						
(Answer the following question ONLY IF you answered YES to question 12	?)						
13 Considering ONLY THESE INCREASES, what increase will they (of all the firm's payroll workers) in 2015?	-						
1 less than 1% 2 between 1% and 2% 3 between 2.1% and 3% 4 more than 3% 9 do not know, no answer							
(Answer the following question ONLY IF you answered YES to question 12	?)						
<ul> <li>14 The wage increases provided were:</li> <li>1 granted under company or territorial level wage agreements</li> <li>2 granted in the absence of company or territorial level wage agreements</li> <li>9 don't know, don't wish to answer</li> </ul>							
RESULT FOR THE YEAR, ORDERS, SALES REVENUE AND PRODUCTION  15 What AFTER-TAX result do you expect for the current year?							
1 large loss							
2 modest loss							
<ul><li>3 breakeven</li><li>4 modest profit</li></ul>							
5 large profit							
9 do not know, no answer							
Turning now to sales revenue and orders for the firm's prod	lucts/services						
(give an answer for all the three items below)	A Domestic market and exports	<b>B</b> Total exports					
16 Sales revenue: what change is expected in Q1-Q3 2015 compared with Q1-Q3 2014?							
17 Orders/sales of the firm's products/services: on seasonally adjusted basis their current trend compared with the end of June has been:	a L						
18 and in 6 months, compared with now, will be:							
<b>Legend</b> : 1=much lower (less than -4 %); 2=slightly lower (between and 1.5%); 4=slightly higher (between 1.6% and 4%); 5=much hig non-exporting firms for B, non-exporting in that specific market for C);	her (more than 4%); 8=	not applicable (e.g.					
For questions 17 and 18, consider orders for industrial firms and sale	s for service firms.						

(For exporting firms only)

19 Sales abroad and currency used in price lists (please provide a separate answer for each market)	How do you ex in the various to ch	C What currency do you normally use in price lists	
	<b>A</b> in 2015 with respect to 2014 (1)	<b>B</b> in 2016 with respect to 2015 (1)	for the following outlet markets in 2015? <sup>(2)</sup>
A Euro area (excluding Italy)			
B Rest of Europe (excluding Russia)			
C USA			
D China			
E Russia, Brazil and India			
F Rest of the world			
Legend: (1) 1=large contraction; 2=modest contraction; 3=	-stable: 1- mode	est expansion: 5-	Jarge expansion:
8=firm does not sell in this market; 9=don't know, don't wish to		ist expansion, 5=	rarge expansion,
(2) 1=euro; 2=US dollar; 3=local currency, if different from eur US dollar or local currency; 8= firm does not sell in this market;			
To answer this set of questions, refer to the lists of countries at the b	oottom of the questio	nnaire.	
2 Yes, negative	ness over the lass stion 22 stion 22	_	dollar and
9 Don't know, don't wish to answer	stion 22		
(Only for firms who answered 'yes, a positive one' to the previous	s question)		
21 How did the euro depreciation have a positive impact A Increase in sales volume	•		
<b>B</b> Increase in profit margins (in euros) per unit of sales			
Legend: 1=very significant; 2=not very significant; 3=not at al	l significant; 9=do	n't know, don't wis	sh to answer.
22 (Only for non-construction-industry firms) Considering the firm's total production, what do you the same year?	=		
1 much lower (more than 4%)			
2 slightly lower (between 1.6% and 4%)			
3 stable (between -1.5% and 1.5%)			
<ul><li>4 slightly higher (between 1.6% and 4%)</li><li>5 much higher (more than 4%)</li></ul>			
9 do not know, no answer			
Notice that:			
the answer should refer to the production by Italian plan	nts;		
2) the answer should refer to the production in volume ter		ry terms;	
<ol> <li>the answer should not consider seasonal factors whic two adjacent quarters.</li> </ol>		- <del>-</del>	ariations between

1	No	guestion 26	
2	Yes		
3	I have not made purchases from foreign suppliers in the last four years	<section-header> question 26</section-header>	
9	Don't know, don't wish to answer	guestion 26	
ease	answer ONLY IF you answered YES to the previous question)		
Wh	nat is the main reason for this change in the shares?		
1	The goods and/or services purchased from foreign suppliers are of bette		
2	The goods and/or services purchased from foreign suppliers are cheape	r	
3	The goods and/or services purchased from foreign suppliers are not available.		stic market
4	The goods and/or services purchased from foreign suppliers are delivered	ed more quickly an	d reliably
9	Don't know, don't wish to answer		,
lease	answer ONLY IF you answered YES to the previous question No. 23)		
5 Do	you believe this change in the shares to be:		
	1 Temporary		
	2 Long-term		
	9 Don't know, don't wish to answer		
6 Wh	nat do you think is the impact on your business of the recent slowd	own in the Chine	se
6 Wh conoi	nat do you think is the impact on your business of the recent slowd my?  1 Very negative	own in the Chine	se
6 Wh conoi	nat do you think is the impact on your business of the recent slowd my?		se
6 Wh conoi 1 2	nat do you think is the impact on your business of the recent slowd my?	own in the Chine: stion 28	se
5 Wh conoi 2 3	nat do you think is the impact on your business of the recent slowd my?		se
6 Wh conoi 1 2 3 4	nat do you think is the impact on your business of the recent slowd my?		se
6 Wh conoi 1 2 3 4 5	nat do you think is the impact on your business of the recent slowd my?	stion 28 stion 28	se
6 Wh conoi 1 2 3 4 5	nat do you think is the impact on your business of the recent slowd my?	stion 28 stion 28 revious question)	
5 Whoconoi 1 2 3 4 5 9 ease	nat do you think is the impact on your business of the recent slowd my?	stion 28 stion 28	B 2 <sup>nd</sup> channe
55 Wh Conoi 1 2 3 4 5 9 9 9 9 9	nat do you think is the impact on your business of the recent slowd my?	stion 28 stion 28 revious question)	
5 Wh conoi 1 2 3 4 5 9 Vease	nat do you think is the impact on your business of the recent slowd my?	stion 28 stion 28 revious question)	
6 Whoconor	nat do you think is the impact on your business of the recent slowd my?  1 Very negative 2 Fairly negative 3 Negligible	stion 28 stion 28 revious question)  A 1st channel	
6 Whoconoi	nat do you think is the impact on your business of the recent slowd my?  1 Very negative 2 Fairly negative 3 Negligible	stion 28 stion 28 revious question)  A 1st channel	
5 Wh conoi 1 2 3 4 5 9 V Thro blease	nat do you think is the impact on your business of the recent slowd my?  1 Very negative 2 Fairly negative 3 Negligible	stion 28 stion 28 revious question)  A 1st channel	

### **GENERAL GOVERNMENT PAYMENTS**

A list of the entities that are part of the General Government sector (Sector S13) is prepared by Istat drawing on the *European System of National and Regional Accounts* (ESA *2010*) and is published in the Official Journal of the Italian Republic.

It is important to note that the General Government sector does not include companies partially owned by government entities if these sell most of their goods and services at market prices and their revenues cover at least 50 per cent of overheads. Mere control by a government entity does not automatically include a firm in the General Government sector.

obs	bserve an acceleration in payments compared with the sa	me period of 2014?
1	1 No	
2	2 Yes, slight	
3	3 Yes, significant	
8	8 Not applicable	
Ģ	9 Don't know, don't wish to answer	
TAX AL	ALLOWANCE FOR CORPORATE EQUITY AND SE	IAREHOLDERS' EQUITY
	ompared with 2011, in the years 2012-15, did you or will hareholders' equity (e.g. by issuing shares or self-financir	
	1 No	31
	9 Don't know, don't wish to answer	31
(Answer	ver the following question ONLY IF you answered YES to the pre-	vious question)
Legend: know, do Article deductibili goal of streenterprise proprietor The notion	ituto alla Crescita Economica) that was part of the end-20 influence the decision to increase your company's sharehold ind: 1= not at all significantly; 2= a little significantly; 3= fair, don't wish to answer.  Tricle 1 of Decree Law 201/2011 ('Save Italy' decree, converted, with tibility of the notional yield of new equity as part of the tax allowance in strengthening the asset structure of firms. For private and public comprises, the deduction applies to increases to equity in excess of the amount of the company of the company is a subject to standard accounting practices, the deduction applies to increase the deduction applies to increase to equity in excess of the amount of the company is a subject to standard accounting practices, the deduction applies to increase the deduction applies to increase the deduction applies to increase the deduction applies to all the deduction applies to a standard accounting practices, the deduction applies to a standard accounting practices.	rly significantly; 4= very significantly; 9=don't  amendments, into Law 214/2011) provided for the support of economic growth ('ACE'), with the additional panies and public corporations and for other for-profit int as of 31 December 2010; for partnerships and sole is to all the equity that appears on the balance sheet.
31 Hov	low do you assess the effort required to fill in this question	nnaire?
1	1 modest	
	<ul><li>3 high</li><li>4 excessive</li></ul>	
4	4 excessive	
Commen	nents:	
		Thank you for participating

Country lists used in the questionnaire						
Euro area countries (17)	Other European countries					
Austria	Albania					
Belgium	Armenia					
Cyprus	Azerbaijan					
Estonia	Belarus					
Finland	Bosnia and Erzegowina					
France	Bulgaria					
Germany	Croazia					
Greece	Denmark					
Ireland	Georgia					
Italy	Iceland					
Luxembourg	Kosovo					
Malta	Latvia					
Netherlands	Lithuania					
Portugal	Macedonia					
Slovakia	Moldova					
Slovenia	Montenegro					
Spain	Norway					
	Poland					
	United Kingdom					
	Czech Republic					
	Romania					
	Russian Federation					
	Serbia					
	Sweden					
	Switzerland					
	Turkey					
	Ukraina					
	Hungary					



### 23rd BUSINESS OUTLOOK SURVEY - 2015 CONSTRUCTION FIRMS

**Note** – The purpose of this survey is to collect information on the main economic and financial variables in the construction sector. Your co-operation is important but not compulsory. The information provided will only be used for research purposes. Firms taking part to the survey will provide a valuable contribution to the analysis of the Italian economy. The data will be handled in order to ensure data safety and confidentiality.

salety and confidentiality.															
			GE	NER	AL I	NFO	RMA	TIC	N						
Branch code (Bank of Italy)															
Firm code (Bank of Italy)										[					
Date of interview: (DD/MM.	/YYYY)														
Tax code															
Name of firm															
<b>Legend:</b> 1=SRL; 2=SPA; 3=	Legal status														
Average payroll employme															
if they work for the firm. The to Fund benefits. The information seasonal workers and generally the year during which they have	Does NOT include temporary workers and workers on collaboration contracts (co.co.co.). Partners and owners should be included if they work for the firm. The total includes workers on fixed-term contracts and redundant workers receiving Wage Supplementation Fund benefits. The information can be obtained as the mean of the average monthly workforce. In the case of temporary and seasonal workers and generally anyone working for only part of the year, the number of workers must be multiplied by the fraction of the year during which they have worked. Workers receiving Wage Supplementation Fund benefits and part-time workers should be regarded as working for the whole of the year.														
Main branch of activity in construction 2015:															
1 private resident	ial cons	struct	ion												
2 private non-resi	dential	cons	tructi	on											
3 public works															
Public works are projects financed by the State or by local authorities (regions, provinces, etc.) and assigned by tender, or works of public interest even if privately financed (e.g. roads, hospitals or schools built with private funds). Private non-residential construction work includes hotels and buildings (factories, offices, commercial buildings, warehouses, garages, etc.).															
				V	VOR	KFO	RCE								
											Т	otal		nich, o d contr	
1 The average number in 2014, will be:							•								
1 much smaller (mo 2 a little smaller (be				5%)									I		

42

3 practically the same (between -1% and 1%)4 a little larger (between 1.1% and 5%)

5 much larger (more than 5%)9 do not know, no answer

### **RESULT FOR THE YEAR**

2 What AFTER-TAX result do you expec	ct for the cu	rrent year?				
<ul> <li>1 large loss</li> <li>2 modest loss</li> <li>3 breakeven</li> <li>4 modest profit</li> <li>5 large profit</li> <li>9 do not know, no answer</li> </ul>						
	PRODU	ICTION				
3 Value of the firm's production (please provide an answer for each item)		Of which: in	public works	Of which:	housing	
previde an answer ter each termy	A total production	<b>B</b> is the firm active in this sector?	C production	<b>D</b> is the firm active in this sector?	E production	
A change expected between H2 and H1 2015		no yes		no yes		
3 change between 2015 and 2014		no yes		no yes		
change expected between 2016 and 2015		no yes		no yes		
<b>Legend</b> : 1=large decrease (more than 4%); 2 (between -1.5% and 1.5%); 4=modest increanot know, no answer.					n 4%); 9=do	
The responses "large decrease" and "large increazero in one year and higher than zero in the other.	ase" also apply	when, in the two	o periods compar	ed, the value of p	roduction is	
DECREE LAW 133.  What was the impact of Decree Law concerning the following areas of activ A Residential housing	133/2014 rity?	('Sblocca Ita	alia' Decree)	on your busi	ness in 2015	
<b>B</b> Non-residential housing						
C Public works			• • • • • • • • • • • • • • • • • • • •			
<b>Legend</b> : 1=very negative; 2= negative; 3=1 know, don't wish to answer.	i negligible;	4= positive; 5	5= very positiv	e; 8=not applic	cable; 9=don't	
The decree law deals with the following: meast funding for public works; appointing special adm overdue payments to vendors); measures to roll hazards and urgent maintenance works on school law); tax incentives for public works where private regional tax on productive activity); rolling back energy infrastructure.	ninistrators; proback the burea back the burea of buildings (ca ate capital is in	oviding financial aucracy concerni arried out in der nvolved (e.g. tax	resources to enaing the prevention of the prevention of the prevention of the prevention in the prevention of the prevention of the prevention in the prevention of the prevention in the prevention of the preven	able local governing of seismic and lessisions of the Particomes of the Particomes.	ments to make nydrogeological ublic Contracts tax, and IRAP	

### FIRM'S FUNDING

				<b>A</b> 2015 H1 on	<b>B</b> 2015 H2 on 2015 H1
5	Cor	nsidering just bank loans, indicate the trend	of your demand	2014 H2	(forecast)
		cluding seasonal fluctuations <sup>(*)</sup> :			
('	*) Co.	nsider the amount desired, independently of how	much actually granted b	ı ——— oy banks.	I ——
		1= large contraction; 2= moderate contraction; 3= bas a; 9=do not know, no answer.	sically no change; 4= moder	rate increase; 5= larç	ge increase; 8= not
арр	псарн	e; y=do not know, no answer.			
6		w did the firm's overall borrowing conditions	s change and how	<b>A</b> 2015 H1 on	<b>B</b> 2015 H2 on
	wil	I you expect them to change?		2014 H2	2015 H1 (forecast)
	Α	general conditions			(rorecast)
	В	specific aspects:			
		B.1 interest rates			
		B.2 other costs (banking fees, etc)			
		B.3 amount of collateral required			
		B.4 access to new financing			
		<b>B.5</b> time necessary to obtain new funds			
		B.6 complexity of information needed to obtain	new funds		
		B.7 requests of reimbursing previously granted beforehand	loans		
Lec	end:	1=they became worse; 2=no change; 3=they became bec	petter: 9=do not know, no a	 Inswer: 8=not applica	able.
			, , , , , , , , , , , , , , , , , , , ,		
		GENERAL GOVER	NMENT PAYMENT	S	
	A list	of the entities that are part of the General Governmen	t sector (Sector S13) is pre	pared by Istat drawi	ng on the <i>Furopean</i>
Syst	em of	f National and Regional Accounts (ESA 2010) and is publ	ished in the Official Journal	of the Italian Republi	ic.
		rtant to note that the General Government sector doe most of their goods and services at market prices and their goods are services at market prices and their goods.			
by a	gove	rnment entity does not automatically include a firm in the	ne General Government sect	or.	
7		egards trade receivables vis-à-vis general g			
		erve an acceleration in payments compared	with the same period	of 2014?	
		No Voc elight			
		Yes, slight			
		Yes, significant Not applicable			
		Don't know, don't wish to answer			
	,	ben't know, den't wan to unawe.			
	Т	TAX ALLOWANCE FOR CORPORATE E	QUITY AND SHAR	REHOLDERS' I	EQUITY
8 (	`om:	pared with 2011, in the years 2012-15, did y	ou or will you increase	e the company's	
	-	eholders' equity (e.g. by issuing shares or se	=		
			guestion 10		
		! Yes	,		
	9	Don't know, don't wish to answer	guestion 10		

9 To what extent do you believe that the tax allowance in support of economic growth (known as 'ACE Aiuto alla Crescita Economica) that was part of the end-2011 'Save Italy' decree influenced or will	′,
influence the decision to increase your company's shareholders' equity?	
<b>Legend:</b> 1= not at all significantly; 2= a little significantly; 3= fairly significantly; 4= very significantly; 9=don't know, don't wish to answer.	
Article 1 of Decree Law 201/2011 ('Save Italy' decree, converted, with amendments, into Law 214/2011) provided for the deductibility of the notional yield of new equity as part of the tax allowance in support of economic growth ('ACE'), with the additional goal of strengthening the asset structure of firms. For private and public companies and public corporations and for other for-profit enterprises, the deduction applies to increases to equity in excess of the amount as of 31 December 2010; for partnerships and sole proprietorships subject to standard accounting practices, the deduction applies to all the equity that appears on the balance sheet. The notional yield is calculated applying a yearly interest rate equal to 3 per cent for 2011-13, to 4 per cent for 2014, to 4.5 per cent for 2015 and to 4.75 per cent for 2016.	
10 How do you assess the effort required to fill in this questionnaire?	
1 modest	
2 medium	
3 high	
4 excessive	
Comments:	
<b>\( \)</b>	
Thank you for participati	ing

### **GENERAL INFORMATION**

- I Unless indicated otherwise. figures have been computed by the Bank of Italy.
- II Symbols and Conventions:
  - the phenomenon in question does not occur;
  - .... the phenomenon occurs but its value is not known;
  - .. the value is known but is nil or less than half the final digit shown.

Figures in parentheses in roman type () are provisional. those in parentheses in italics () are estimated.

- III The tables are identified both by a number and by an alphanumeric code that defines the content of the table in the database in the electronic archive in which information to be released to the public is held. A similar code identifies the different aggregates shown in each table.
- IV The methodological notes in the last part of the Supplement are identified by electronic codes that refer to the tables and, within each table, to the individual aggregates. Notes that refer to a single observation are also identified by the date of that observation.

#### SUPPLEMENTS TO THE STATISTICAL BULLETIN

Money and Banking (monthly)

The Financial Market (monthly)

The Public Finances. borrowing requirement and debt (monthly)

Balance of Payments and International Investment Position (monthly)

Financial Accounts (quarterly)

Payment System (half yearly)

Public Finance Statistics in the European Union (annual)

Local Government Debt (annual)

Household Wealth in Italy (annual)

Sample Surveys (irregular)

Methodological Notes (irregular)

All the supplements are available on the Bank of Italy's site (www.bancaditalia.it).

Requests for clarifications concerning data contained in this publication can be sent by e-mail to statistiche@bancaditalia.it

