

# Supplements to the Statistical Bulletin

Sample Surveys

Italian Housing Market Survey Short-term Outlook April 2012

> New series Year XXII - 17 May 2012



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This publication contains the main findings of the quarterly Italian housing market survey conducted jointly by the Bank of Italy, Tecnoborsa and Agenzia del Territorio. The report has been prepared by Leandro D'Aurizio, Sergio Santoro, Raffaele Tartaglia Polcini for the Bank of Italy; Giampiero Bambagioni and Ettore Troiani for Tecnoborsa; Caterina Andreussi, Maurizio Festa and Gianni Guerrieri for Agenzia del Territorio. Daniela Falcone (Bank of Italy) provided editorial assistance.

The data were collected exclusively for the purpose of economic analysis and have been handled and processed in aggregate form, in full compliance with Italy's law on the treatment of personal information.

We would like to thank all the agencies that agreed to take part.

## **ITALIAN HOUSING MARKET SURVEY**

## April 2012

The housing market remained weak in the first quarter of 2012. While the number of properties registered for sale with estate agents increased, the agents reported that time to sale lengthened and prices fell, with more substantial discounts from the sellers' original asking prices. Agents' short-term expectations (current quarter) for their local markets and for the national market improved somewhat but remained negative, and pessimism deepened concerning the medium-term outlook.

## 1. Introduction

The interviews for the survey covering the first quarter of 2012 were carried out between 30 March and 23 April 2012. A total of 1,527 real-estate agents took part (Table 1), providing information on sales and prices in the quarter and on the outlook for the sector.<sup>1</sup>

The main findings of the survey are summarized below. The methodological notes, detailed statistical tables and the questionnaire are given in the appendices.

## 2. Main findings

*House prices* – The percentage of agents reporting a fall in house prices with respect to the previous quarter rose further to 69.1 per cent, compared with 66.5 per cent in the last survey (Table 2 and Figure 1). Once again, very few respondents (under 2 per cent) reported a rise in prices. Consequently, the negative balance between "up" and "down" answers increased further to 67.3 from 65.9 percentage points. The deterioration was concentrated in the South and in urban areas.

*Number of completed sales* – The share of agencies that sold at least one property during the first quarter declined from 69.3 to 63.8 per cent compared with a year earlier (Table 3). The share was also lower than the 72.1 per cent recorded in the previous quarter. The quarter-on-quarter decline was sharpest in the North-West (from 75.3 to 64.8 per cent).

*Mandates to sell* – The balance between answers indicating increase and decrease in the number of unsold properties still on estate agents' books at the end of the quarter grew from 27.9 percentage points in the previous survey to 34.5 points (Table 4). The balance between agents reporting increases and decreases in new mandates to sell also grew, from 10.3 to 28.2 percentage points; this pattern was nationwide.

As to the causes for the termination of agency mandates, the share of agents citing offers that sellers judged too low increased from 50.9 per cent in January to 53.1 per cent and the share reporting potential buyers' difficulty in procuring mortgage loans rose from 62.3 to 63.8 per cent (Table 5). The share citing lack of offers due to too-high asking prices remained above 60 per cent, although it slipped from 64.2 to 60.7 per cent.

*Negotiations and time to sale* – In the first quarter of 2012 the average difference between the seller's original asking price and the closing price widened to 14.3 per cent, compared with 13.7 per cent in the previous survey and 12.5 per cent in the survey conducted in October 2011 (Table 6). The widening was accounted for mostly by the increase from 13.6 to 14.5 per cent recorded in non-urban areas. The average time to sale remained basically unchanged at just under 8 months (Table 7).

<sup>&</sup>lt;sup>1</sup> The survey covers only transactions intermediated by estate agents, estimated to account for about one half of the total.

*Financing house purchases* – The portion of house purchases financed by mortgage loans continued to decline, from 63.7 per cent in the fourth quarter of 2011 to 60.4 per cent in the first quarter of 2012 (Table 8). The decline was sharpest in non-urban areas (from 63.6 to 59.7 per cent).

**Outlook for agents' local markets** – The balance between "favourable" and "unfavourable" assessments of the short-term (one-quarter-ahead) outlook for the local market improved, though it remained negative by a wide margin (39.8 percentage point, compared with 45.7 points in the previous survey; Table 9). The change was due entirely to the reduction in the share of agents who expected a worsening. The balance between forecasts of an increase and a decrease in the number of new mandates to sell remained positive and rose to 23.1 percentage points from 11.2 points in the previous survey. Two thirds of the agents indicated that the recent real-estate tax measures will tend to increase the number of new mandates to sell and exert downward pressure on prices.

**Outlook for the national market** – The share of estate agents reporting expectations of a deterioration in the national housing market in the short term fell to 57.0 per cent from 61.0 per cent in the previous survey (Table 10). The negative balance between favourable and unfavourable assessments thus narrowed from 57.3 to 54.4 percentage points. By contrast, assessments for the next two years grew slightly worse, the negative balance widening to 11.9 from 10.0 percentage points.

### A. Methodological Notes

#### A1. Sample design

Since January 2009 the Bank of Italy has conducted, in collaboration with Tecnoborsa, a quarterly survey of real-estate agents. Starting from October, 2010, Agenzia del Territorio (the Italian land registry) joined the venture. The data are collected by the company Questlab Srl in the month following the end of the calendar quarter (i.e. in January, April, July and October). The interviews for this edition, which refers to the fourth quarter of 2011, were conducted between March 30 and April 23, 2012. Of the 4,198 estate agents interviewed, 1,527 took part in the survey, representing a response rate of 37.5 per cent.<sup>1</sup>

The sampling design is stratified, with a total of 34 strata made up as follows:

- a) 15 Italian towns with a population of 250,000 or more;<sup>2</sup>
- b) 15 areas around the towns at letter a), forming the hinterland;<sup>3</sup>
- c) 4 national macro-areas (North-West; North-East; Centre; South and Islands), excluding the 30 strata at letters a) and b).

The number of units in each stratum is selected according to several criteria: the basic number is proportional to the number of transactions recorded in each unit (based on local data provided by Agenzia del Territorio). Each stratum contains a minimum number of units so that the sample size is large enough to ensure that the standard errors of the main variables are acceptable. Finally, further units are added to the sample for the metropolitan areas to take account of greater variations in the phenomena surveyed.

#### A2. Composition of the population

The reference population consists of real-estate agents operating on a fee or contract basis. The source of data on the distribution of the population is Istat. For each category of estate agents and each province Istat provides the number of businesses in operation and the total number of agents.<sup>4</sup>

#### A3. Composition of the sampling list

The lists suitable for use are lists of real-estate agents and property agencies. Since the population available from Istat is based on property agencies as businesses, when composing the list of agents to include in the sample we took care to ensure that it contained

<sup>&</sup>lt;sup>1</sup> The percentage takes account of errors in the list.

<sup>&</sup>lt;sup>2</sup> Bari, Bologna, Catania, Florence, Genoa, Messina, Milan, Naples, Padua, Palermo, Rome (including Ostia Lido), Turin, Trieste, Venice (including Mestre), Verona.

<sup>&</sup>lt;sup>3</sup> An "urban area" is the area of a town with at least 250,000 inhabitants and its hinterland. A "metropolitan area" is an urban area with a city or large town of at least 500,000 inhabitants (Genoa, Milan, Naples, Palermo, Rome and Turin). Every urban or metropolitan area has its own Local Labour System (Istat, *I sistemi locali del lavoro 1991*, Rome, 1997), which is defined as "the unit of territory identified by a set of neighbouring towns linked by daily commuting for the purpose of work"; i.e. they are groups of towns that constitute homogenous labour markets. Since administrative constraints are not considered, a local labour system can incorporate towns belonging to different provinces or regions from the main town, and is identified from information on commuting obtained from the general population census.

<sup>&</sup>lt;sup>4</sup> The 2009 update has been used. Agencies buying and selling own real estate account for about 5 per cent of the sample and are considered as self-representing.

only one real-estate agent per agency. The following lists were used to build the sample:

- a) professional real-estate agents belonging to the *Federazione Italiana Agenti Immobiliari Professionali* (FIAIP) (about 12,000);
- b) real-estate agents registered with one of the property exchanges (about 200);
- c) real-estate agents correspondents of the real estate market observatory (OMI) operated by Agenzia del Territorio (about 600).

We attempted to overcome any deficiencies with respect to the theoretical number of estate agents and minimize distortions due to the use of professional registers by including also a list of agents taken from the Chamber of Commerce records (containing around 40,000 estate agents in total). This list is fairly exhaustive, but the contact information is often incomplete or out of date.

#### A4. Weighting

Each unit in the sample is assigned an initial weight, given by the ratio of number of firms in the stratum cell to number of firms in the sample.

The weighting procedure is performed in one stage. Let *h* be the general stratum cell and, within it,  $N_h$  the number of firms in the target population and  $n_h$  the sample size.<sup>5</sup> The weight of each firm in stratum *h* is therefore:

$$w_h = \frac{N_h}{n_h}$$

By construction, the sum of the weights of each cell therefore gives the size of the target population it contains. At every survey the weights are recalculated according to the distribution of the population on the latest available date.

#### A5. Sample estimates

For a generic variable *x*, the mean is estimated with an estimator given by:

$$\overline{X} = \frac{1}{\sum w_i} \sum w_i X_i$$

where  $w_i$  is the weight of the single sample unit. The weight may be the original one (see Section A4) or the weight obtained multiplying it by a scale variable to take account of the different size of the estate agents in the sample (e.g. in terms of number of homes sold).<sup>6</sup>

#### A6. Standard errors

The percentage estimates for the national total have standard errors of not more than 1.2 per cent, i.e. maximum confidence intervals (at 95 per cent) of 2.4 percentage points. Table 1a contains the standard errors of percentages of estate agents for the total sample and for some geographical groupings; the estimates also take account of finite population correction. The use of narrower geographical classification domains means that the estimates are less accurate than those for the total sample; this should be taken into account in analysing the results.

<sup>&</sup>lt;sup>5</sup> The symbol  $n_h$  indicates the actual sample size. This allows the weights to be implicitly corrected to take account of total non-responses.

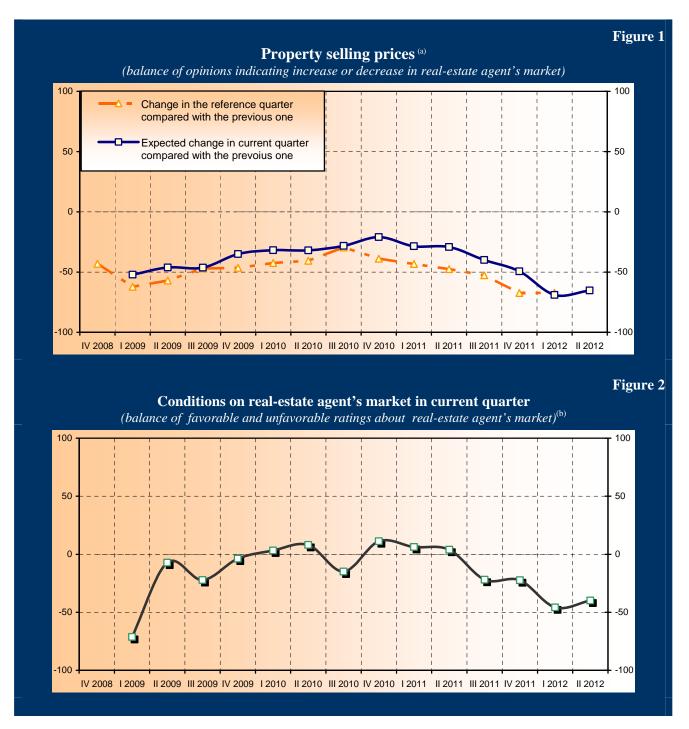
<sup>&</sup>lt;sup>6</sup> On all these aspects, including the method of estimating standard errors, see for example Cicchitelli, F. A. Herzel and Montanari, G.E., *Il campionamento statistico*, Bologna, Il Mulino, 1994.

(percentage points)

	Estimates expressed as percentages of agencies									
	5 % 95 %	10 % 90 %	15 % 85 %	20 % 80 %	25 % 75 %	30 % 70 %	35 % 65 %	40 % 60 %	45 % 55 %	50 % 50 %
By geographical area										
North-West	1.0	1.4	1.6	1.8	2.0	2.1	2.2	2.2	2.3	2.3
of which: urban areas <sup>(2)</sup>	1.2	1.7	2.0	2.3	2.5	2.6	2.7	2.8	2.8	2.8
of which: non-urban areas	1.6	2.2	2.7	3.0	3.2	3.4	3.6	3.7	3.7	3.7
North-East.	1.1	1.6	1.9	2.1	2.3	2.4	2.5	2.6	2.6	2.6
of which: urban areas <sup>(2)</sup>	1.4	1.9	2.3	2.5	2.7	2.9	3.0	3.1	3.2	3.2
of which: non-urban areas	1.9	2.6	3.1	3.5	3.8	4.0	4.2	4.3	4.4	4.4
Centre	1.2	1.7	2.0	2.2	2.4	2.6	2.7	2.7	2.8	2.8
of which: urban areas <sup>(2)</sup>	1.5	2.0	2.4	2.7	2.9	3.1	3.2	3.3	3.3	3.3
of which: non-urban areas	2.2	3.0	3.5	4.0	4.3	4.6	4.7	4.9	4.9	5.0
South & islands	1.0	1.4	1.7	1.9	2.1	2.2	2.3	2.3	2.4	2.4
of which: urban areas <sup>(2)</sup>	1.3	1.8	2.2	2.4	2.6	2.8	2.9	3.0	3.0	3.0
of which: non-urban areas	1.6	2.2	2.7	3.0	3.2	3.4	3.6	3.7	3.7	3.7
By resident population										
Urban areas <sup>(2)</sup> .	0.7	0.9	1.1	1.2	1.3	1.4	1.5	1.5	1.5	1.6
Non-urban areas	0.9	1.2	1.5	1.6	1.8	1.9	2.0	2.0	2.1	2.1
Metropolitan areas <sup>(3)</sup>	0.9	1.2	1.4	1.6	1.7	1.8	1.9	1.9	1.9	2.0
Non-metropolitan areas	0.7	1.0	1.2	1.3	1.4	1.5	1.5	1.6	1.6	1.6
Total.	0.5	0.7	0.9	1.0	1.1	1.1	1.2	1.2	1.2	1.2

(1) Urban areas centred on towns with a resident population of over 250,000, including not only the administrative area of the main town but also the hinterland as identified by the Local Labour System. The urban areas are Turin, Genoa and Milan for the North-West; Padua, Verona, Venice, Trieste and Bologna for the North-East; Florence and Rome for the Centre; Naples, Bari, Catania, Messina and Palermo for the South and Islands. – (2) Metropolitan areas centred on cities or large towns with a resident population of over 500,000, including not only the administrative area of the main city or town but also the hinterland as identified by the Local Labour System. The metropolitan areas are Turin, Genoa, Milan, Rome, Naples and Palermo.

## **B.** Figures and tables



Source: Bank of Italy - Tecnoborsa - Agenzia del Territorio survey of the Italian housing market.

(a) Percentage of valid responses of real-estate agents reporting sales in the reference quarter, weighted according to the population of real-estate agents derived from Istat-Asia records (2009). - (b) The percentages refer to the average of responses of individual local markets.

## Table 1 – Distribution of the sample and the population

(number and per cent; reference quarter January-March 2012)

	Agents in sample (a)	Population of agents <sup>(1)</sup> (b)	Sampling fraction (a)/(b) (per cent)
By geographical area			
North-West.	469	11,847	4.0
of which: urban areas <sup>(2)</sup>	294	5,062	5.8
non-urban areas	175	6,785	2.6
North-East.	349	6,951	5.0
of which: urban areas <sup>(2)</sup>	223	2,147	10.4
non-urban areas	126	4,804	2.6
Centre.	309	7,884	3.9
of which: urban areas <sup>(2)</sup>	210	3,457	6.1
non-urban areas	99	4,427	2.2
South & islands.	400	4,920	8.1
of which: urban areas <sup>(2)</sup>	229	1,488	15.4
non-urban areas	171	3,432	5.0
By resident population			
Urban areas (over 250,000 inhabitants) <sup>(2)</sup>	956	12,154	7.9
Non-urban areas (under 250,000 inhabitants	571	19,448	2.9
Metropolitan areas (over 500,000 inhabitants) <sup>(3)</sup>	606	8,537	7.1
Non-metropolitan areas (under 500,000 inhabitants)	921	23,065	4.0
Total	1.527	31,602	4.8

Source: Bank of Italy – Tecnoborsa – Agenzia del Territorio survey of the Italian housing market. (1) Istat-Asia (2009). – (2) Towns with a resident population of over 250,000, including not only the administrative area of the main town but also the hinterland as identified by the Local Labour System (see Istat, *I sistemi locali del lavoro 1991*, Rome, 1997). The urban areas are Turin, Genoa and Milan for the North-West; Padua, Verona, Venice, Trieste and Bologna for the North-East; Florence and Rome for the Centre; Naples, Bari, Catania, Messina and Palermo for the South and Islands. – (3) Cities or large towns with a resident population of over 500,000, including not only the administrative area of the main city or town but also the hinterland as identified by the Local Labour System. The metropolitan areas are Turin, Genoa, Milan, Rome, Naples and Palermo.

## Table 2 – Property selling prices <sup>(1)</sup>

(per cent of real-estate agents; reference quarter: January-March 2012)

	Cor	nparison with previous pe	riod
	decreasing	stable	increasing
By geographical area			
North-West.	66.4	32.8	0.8
of which: urban areas <sup>(2)</sup>	64.0	34.9	1.1
non-urban areas	68.2	31.2	0.6
North-East.	67.6	28.1	4.3
of which: urban areas <sup>(2)</sup>	74.1	25.1	0.9
non-urban areas	64.8	29.5	5.8
Centre	68.6	30.3	1.1
of which: urban areas <sup>(2)</sup>	71.5	26.0	2.5
non-urban areas	66.3	33.7	0.0
South & islands.	78.8	19.1	2.1
of which: urban areas <sup>(2)</sup>	79.4	19.6	1.0
non-urban areas	78.5	18.9	2.5
By resident population			
Urban areas (over 250,000 inhabitants) <sup>(2)</sup>	69.8	28.8	1.5
Non-urban areas (under 250,000 inhabitants	68.7	29.2	2.1
Metropolitan areas (over 500,000 inhabitants) <sup>(3)</sup>	67.3	30.8	1.8
Non-metropolitan areas (under 500,000 inhabitants)	69.8	28.3	1.8
Total	69.1	29.0	1.8
Memorandum item: Q4 2011	66.5	32.8	0.6
Q3 2011	51.2	47.9	0.9
Q2 2011	46.8	51.9	1.3
Q1 2011	44.2	54.2	1.6

Source: Bank of Italy – Tecnoborsa – Agenzia del Territorio survey of the Italian housing market. (1) Valid responses of real-estate agents taking part in the survey for the reference quarter, weighted with the population of agents derived from Istat–Asia records (2009). – (2) Towns with a resident population of over 250,000, including not only the administrative area of the main town but also the hinterland as identified by the Local Labour System (see Istat, *I sistemi locali del lavoro 1991*, Rome, 1997). The urban areas are Turin, Genoa and Milan for the North-West; Padua, Verona, Venice, Trieste and Bologna for the North-East; Florence and Rome for the Centre; Naples, Bari, Catania, Messina and Palermo for the South and Islands. – (3) Cities or large towns with a resident population of over 500,000, including not only the administrative area of the main city or town but also the hinterland as identified by the Local Labour System. The metropolitan areas are Turin, Genoa, Milan, Rome, Naples and Palermo.

## **Table 3** –**Types of houses sold in the reference quarter**<sup>(1)</sup>

	Percentage of real-estate		of which:	
	agents that sold homes	only new builds	only pre-owned	new and pre-owned
By geographical area				
North-West.	64.8	3.6	45.9	15.3
of which: urban areas <sup>(2)</sup>	63.5	3.0	49.1	11.4
non-urban areas	65.9	4.1	43.5	18.2
North-East.	68.4	6.3	42.1	19.9
of which: urban areas <sup>(2)</sup>	65.5	9.5	39.2	16.8
non-urban areas	69.7	4.9	43.4	21.3
Centre	61.1	4.3	41.0	15.8
of which: urban areas <sup>(2)</sup>	60.4	3.0	49.9	7.5
non-urban areas	61.7	5.3	34.0	22.4
South & islands.	59.0	2.5	44.1	12.4
of which: urban areas <sup>(2)</sup>	58.6	2.5	45.6	10.5
non-urban areas	59.1	2.5	43.4	13.2
By resident population				
Urban areas (over 250,000 inhabitants) <sup>(2)</sup>	62.4	4.1	47.1	11.1
Non-urban areas (under 250,000 inhabitants	64.7	4.3	41.3	19.0
Metropolitan areas (over 500,000 inhabitants) <sup>(3)</sup>	61.9	3.3	48.6	10.0
Non-metropolitan areas (under 500,000 inhabitants)	64.5	4.6	41.7	18.2
Total	63.8	4.2	43.6	16.0
Memorandum item: Q4 2011		4.8	46.3	21.0
Q3 2011		4.4	42.4	18.6
Q2 2011		4.8	44.1	20.4
Q1 2011		4.7	42.7	21.9

(per cent of real-estate agents unless otherwise indicated; reference quarter: January-March 2012)

Source: Bank of Italy – Tecnoborsa – Agenzia del Territorio survey of the Italian housing market. (1) Valid responses of real-estate agents taking part in the survey for the reference quarter, weighted with the population of agents derived from Istat–Asia records (2009). – (2) Towns with a resident population of over 250,000, including not only the administrative area of the main town but also the hinterland as identified by the Local Labour System (see Istat, *I sistemi locali del lavoro 1991*, Rome, 1997). The urban areas are Turin, Genoa and Milan for the North-West; Padua, Verona, Venice, Trieste and Bologna for the North-East; Florence and Rome for the Centre; Naples, Bari, Catania, Messina and Palermo for the South and Islands. – (3) Cities or large towns with a resident population of over 500,000, including not only the administrative area of the main city or town but also the hinterland as identified by the Local Labour System. The metropolitan areas are Turin, Genoa, Milan, Rome, Naples and Palermo.

## Table 4 – Properties registered with real-estate agents

(per cent of real-estate agents; reference quarter: January-March 2012)

		0	ered with agent at previous period	Number of homes newly registerquarter compared with previous q		
	less	same	more	less	same	more
By geographical area						
North-West.	14.5	40.5	45.0	18.7	39.5	41.8
of which: urban areas <sup>(2)</sup>	19.8	41.6	38.5	23.8	38.7	37.5
non-urban areas	10.4	39.7	50.0	14.8	40.1	45.0
North-East.	12.8	28.9	58.3	19.7	31.3	49.0
of which: urban areas <sup>(2)</sup>	14.9	29.1	56.0	19.2	31.3	49.5
non-urban areas	11.9	28.8	59.3	19.8	31.4	48.8
Centre.	16.0	32.7	51.4	12.9	38.4	48.7
of which: urban areas <sup>(2)</sup>	18.4	39.7	42.0	18.6	43.9	37.5
non-urban areas	14.1	27.2	58.7	8.5	34.1	57.4
South & islands.	21.4	30.1	48.6	21.2	31.5	47.3
of which: urban areas <sup>(2)</sup>	22.1	28.9	49.0	21.2	33.2	45.6
non-urban areas	21.0	30.6	48.4	21.2	30.8	48.0
By resident population						
Urban areas (over 250,000 inhabitants) <sup>(2)</sup>	18.8	37.3	43.9	21.2	38.2	40.6
Non-urban areas (under 250,000 inhabitants	13.5	32.5	54.0	15.7	34.9	49.4
Metropolitan areas (over 500,000 inhabitants) <sup>(3)</sup>	19.9	41.1	39.0	22.0	40.7	37.3
Non-metropolitan areas (under 500,000 inhabitants)	13.9	31.9	54.2	16.3	34.5	49.2
Total	15.6	34.4	50.1	17.8	36.2	46.0
Memorandum item: Q4 2011		40.3	43.8	24.6	40.6	34.9
Q3 2011		42.6	42.4	20.6	43.6	35.7
Q2 2011	15.6	45.6	38.8	22.3	43.3	34.4
Q1 2011		43.5	41.1	20.6	38.0	41.4

Source: Bank of Italy – Tecnoborsa – Agenzia del Territorio survey of the Italian housing market. (1) Valid responses of real-estate agents taking part in the survey for the reference quarter, weighted with the population of agents derived from Istat–Asia records (2009). – (2) Towns with a resident population of over 250,000, including not only the administrative area of the main town but also the hinterland as identified by the Local Labour System (see Istat, *I sistemi locali del lavoro 1991*, Rome, 1997). The urban areas are Turin, Genoa and Milan for the North-West; Padua, Verona, Venice, Trieste and Bologna for the North-East; Florence and Rome for the Centre; Naples, Bari, Catania, Messina and Palermo for the South and Islands. – (3) Cities or large towns with a resident population of over 500,000, including not only the administrative area of the main city or town but also the hinterland as identified by the Local Labour System. The metropolitan areas are Turin, Genoa, Milan, Rome, Naples and Palermo.

## Table 5 - Main reasons for cancelling contract with agent<sup>(1)</sup>

(per cent of real-estate agents; reference quarter: January-March 2012)

	Offers received too low for seller	Expecting prices to rise	No offers owing to high price	Property on market for too long	Difficulty obtaining mortgage	Unexpected problems for seller	Other
By geographical area							
North-West.	52.5	21.2	58.9	23.0	58.5	3.4	7.3
of which: urban areas <sup>(2)</sup>	57.2	24.4	58.3	19.0	54.0	2.1	5.6
non-urban areas	49.1	18.8	59.4	26.1	61.8	4.3	8.5
North-East	45.9	16.4	57.5	25.6	67.5	5.4	10.7
of which: urban areas <sup>(2)</sup>	42.3	20.8	64.9	26.0	66.9	2.4	6.1
non-urban areas	47.4	14.4	54.3	25.4	67.8	6.8	12.7
Centre		22.5	66.6	21.6	64.8	2.4	4.3
of which: urban areas <sup>(2)</sup>	60.7	25.3	68.0	18.7	53.8	2.7	5.8
non-urban areas	53.7	20.4	65.6	23.7	73.1	2.1	3.2
South & islands	58.6	22.4	59.9	18.8	69.5	5.3	4.2
of which: urban areas <sup>(2)</sup>	55.2	28.0	56.6	16.2	70.8	7.1	3.4
non-urban areas	60.1	19.9	61.3	20.0	69.0	4.5	4.5
By resident population							
Urban areas (over 250,000 inhabitants) <sup>(2)</sup>	55.3	24.4	62.0	19.8	58.3	3.0	5.5
Non-urban areas (under 250,000 inhabitants	51.7	18.3	59.9	24.3	67.1	4.4	7.6
Metropolitan areas (over 500,000 inhabitants) <sup>(3)</sup>	57.6	24.6	61.6	19.1	53.7	2.2	6.0
Non-metropolitan areas (under 500,000 inhab.)	51.4	19.2	60.4	23.8	67.5	4.5	7.1
Total	53.1	20.6	60.7	22.6	63.8	3.9	6.8
Memorandum item: Q4 2011	50.9	19.6	64.2	23.1	62.3	3.8	5.7
Q3 2011	54.5	22.3	65.7	21.8	55.3	2.8	4.3
Q2 2011	52.0	21.9	65.5	21.6	51.9	3.4	5.0
Q1 2011	55.4	20.8	64.2	21.4	49.6	4.1	3.8

Source: Bank of Italy – Tecnoborsa – Agenzia del Territorio survey of the Italian housing market. (1) Valid responses of real-estate agents taking part in the survey for the reference quarter, weighted with the population of agents derived from Istat–Asia records (2009). Since each agent can list up to three reasons for the removal of properties from their books the percentages on each line may sum to more than 100. – (2) Towns with a resident population of over 250,000, including not only the administrative area of the main town but also the hinterland as identified by the Local Labour System (see Istat, *I sistemi locali del lavoro 1991*, Rome, 1997). The urban areas are Turin, Genoa and Milan for the North-West; Padua, Verona, Venice, Trieste and Bologna for the North-East; Florence and Rome for the Centre; Naples, Bari, Catania, Messina and Palermo for the South and Islands. – (3) Cities and large towns with a resident population of over 500,000, including not only the administrative area of the main city or town but also the hinterland as identified by the Local Labour System. The metropolitan areas are Turin, Genoa, Milan, Rome, Naples and Palermo.

## Table 6 - Difference between selling price and seller's first asking price<sup>(1)</sup>

	same or	less than	5-10%	10-20%	20-30%	more than	average reduction <sup>(2</sup>
	higher	5% lower	lower	lower	lower	30% lower	reduction
By geographical area							
North-West.	1.9	5.1	26.9	49.5	13.0	3.5	14.1
of which: urban areas <sup>(3)</sup>	0.8	4.6	24.8	57.0	10.8	2.0	13.9
non-urban areas	2.8	5.5	28.4	44.1	14.7	4.6	14.2
North-East.	1.1	10.0	32.5	39.2	15.1	2.2	13.1
of which: urban areas <sup>(3)</sup>	0.7	8.1	26.6	52.1	10.9	1.6	13.3
non-urban areas	1.2	10.8	34.9	33.7	16.9	2.4	13.0
Centre	1.4	4.9	26.5	50.1	15.1	2.0	14.1
of which: urban areas <sup>(3)</sup>	0.9	4.1	27.9	55.9	11.1	0.0	13.4
non-urban areas	1.9	5.4	25.4	45.4	18.2	3.6	14.7
South & islands.	0.7	2.4	15.2	49.1	25.4	7.2	17.4
of which: urban areas <sup>(3)</sup>	2.3	2.9	15.0	45.6	28.3	6.0	17.2
non-urban areas	0.0	2.2	15.3	50.6	24.1	7.8	17.5
By resident population							
Urban areas (over 250,000 inhabitants) <sup>(3)</sup>	1.0	4.9	24.9	54.5	12.9	1.8	14.0
Non-urban areas (under 250,000 inhabitants	1.7	6.4	27.4	42.6	17.5	4.3	14.5
Metropolitan areas (over 500,000 inhabitants) <sup>(4)</sup>	1.1	4.5	24.5	55.0	13.0	1.9	14.1
Non-metropolitan areas (under 500,000	1.5	6.3	27.2	11.2	16.8	3.9	144
nhabitants)	1.5	0.5	27.2	44.3	10.8	5.9	14.4
Total	1.4	5.8	26.5	47.1	15.8	3.4	14.3
Memorandum item: Q4 2011	1.1	7.8	25.3	50.7	13.0	2.0	13.7
Q3 2011	2.9	11.1	32.7	37.7	13.9	1.7	12.5
Q2 2011	2.7	8.5	38.5	36.9	11.7	1.7	12.1
Q1 2011	2.8	9.2	36.9	39.3	9.9	1.9	12.0

(per cent of real-estate agents, unless otherwise indicated; reference quarter: January-March 2012)

*Source*: Bank of Italy – Tecnoborsa – Agenzia del Territorio survey of the Italian housing market. (1) Percentages refer to valid responses of real-estate agents reporting sales in the reference quarter, weighted with the population of agents derived from Istat–Asia records (2009).– (2) Average percentage decrease obtained by taking the central point in each interval and assigning a value of 0 to the lowest response and 35 to the highest. – (3) Towns with a resident population of over 250,000, including not only the administrative area of the main town but also the hinterland as identified by the Local Labour System (see Istat, *I sistemi locali del lavoro 1991*, Rome, 1997). The urban areas are Turin, Genoa and Milan for the North-West; Padua, Verona, Venice, Trieste and Bologna for the North-East; Florence and Rome for the Centre; Naples, Bari, Catania, Messina and Palermo for the South and Islands. – (4) Cities and large towns with a resident population of over 500,000, including not only the administrative area of the main city or town but also the hinterland as identified by the Local Labour System. The metropolitan areas are Turin, Genoa, Milan, Rome, Naples and Palermo.

## Table 7 - Property selling times <sup>(1)</sup>

(months; reference quarter: January-March 2012)

	Average time between entry on marke and actual sale (months)
By geographical area	
North-West.	7.3
of which: urban areas <sup>(2)</sup>	6.4
non-urban areas	7.9
North-East	8.5
of which: urban areas <sup>(2)</sup>	8.0
non-urban areas	8.7
Centre	7.5
of which: urban areas <sup>(2)</sup>	6.3
non-urban areas	8.5
South & islands	7.9
of which: urban areas <sup>(2)</sup>	7.1
non-urban areas	8.2
By resident population	
Urban areas (over 250,000 inhabitants) <sup>(2)</sup> .	6.8
Non-urban areas (under 250,000 inhabitants	8.3
Metropolitan areas (over 500,000 inhabitants) <sup>(3)</sup>	6.3
Non-metropolitan areas (under 500,000 inhabitants)	8.2
Total.	7.7
Memorandum item: Q4 2011	7.6
Q3 2011	7.1
Q2 2011	7.2
Q1 2011	7.1

Source: Bank of Italy – Tecnoborsa – Agenzia del Territorio survey of the Italian housing market. (1) Months and percentages refer to valid responses of real-estate agents reporting sales in the reference quarter, weighted with the population of agents derived from Istat–Asia records (2009).– (2) Towns with a resident population of over 250,000, including not only the administrative area of the main town but also the hinterland as identified by the Local Labour System (see Istat, *I sistemi locali del lavoro 1991*, Rome, 1997). The urban areas are Turin, Genoa and Milan for the North-West; Padua, Verona, Venice, Trieste and Bologna for the North-East; Florence and Rome for the Centre; Naples, Bari, Catania, Messina and Palermo for the South and Islands. – (3) Cities and large towns with a resident population of over 500,000, including not only the administrative area of the main city or town but also the hinterland as identified by the Local Labour System. The metropolitan areas are Turin, Genoa, Milan, Rome, Naples and Palermo.

## Table 8 - House purchases and mortgages

(per cent; reference quarter: January-March 2012)

	Percentage of purchases financed with mortgage	Ratio of mortgage to house price
By geographical area		
North-West.	62.3	65.3
of which: urban areas <sup>(2)</sup>	62.7	62.6
non-urban areas	62.1	67.3
North-East.	58.3	58.7
of which: urban areas <sup>(2)</sup>	58.9	63.7
non-urban areas	58.1	56.9
Centre	57.7	56.6
of which: urban areas <sup>(2)</sup>	60.8	51.4
non-urban areas	55.0	61.3
South & islands.	62.9	63.7
of which: urban areas <sup>(2)</sup>	61.6	62.0
non-urban areas	63.6	64.6
By resident population		
Urban areas (over 250,000 inhabitants) <sup>(2)</sup>	61.4	59.5
Non-urban areas (under 250,000 inhabitants)	59.7	62.7
Metropolitan areas (over 500,000 inhabitants) <sup>(3)</sup>	60.8	58.2
Non-metropolitan areas (under 500,000 inhabitants)	60.2	62.7
Total	60.4	61.5
Memorandum item: Q4 2011	63.7	66.9
Q3 2011	67.1	67.6
Q2 2011	72.6	73.0
Q1 2011	70.6	71.5

Source: Bank of Italy – Tecnoborsa – Agenzia del Territorio survey of the Italian housing market. (1) Months and percentages refer to valid responses of real-estate agents reporting sales in the reference quarter, weighted with the population of agents derived from Istat–Asia records (2009).– (2) Towns with a resident population of over 250,000, including not only the administrative area of the main town but also the hinterland as identified by the Local Labour System (see Istat, *I sistemi locali del lavoro 1991*, Rome, 1997). The urban areas are Turin, Genoa and Milan for the North-West; Padua, Verona, Venice, Trieste and Bologna for the North-East; Florence and Rome for the Centre; Naples, Bari, Catania, Messina and Palermo for the South and Islands. – (3) Cities and large towns with a resident population of over 500,000, including not only the administrative area of the main city or town but also the hinterland as identified by the Local Labour System. The metropolitan areas are Turin, Genoa, Milan, Rome, Naples and Palermo.

(per cent of real-estate agents; reference quarter: January-March 2012; current quarter: April-June 2012)

	Conditions on real-estate agent's market in current quarter		Expected number of newly registered properties in current quarter compared with reference quarter			Expected level of prices in current quarter compared with reference quarter <sup>(2)</sup>			
	poor	normal	good	lower	same	higher	lower	same	higher
By geographical area									
North-West	45.1	44.9	9.9	13.9	54.1	32.1	66.3	33.0	0.7
of which: urban areas <sup>(3)</sup>	46.1	42.5	11.4	17.8	48.9	33.3	65.2	34.7	0.1
non-urban areas	44.4	46.7	8.9	11.0	57.9	31.1	67.1	31.8	1.2
North-East	50.7	42.4	7.0	14.5	49.0	36.5	65.9	31.8	2.3
of which: urban areas <sup>(3)</sup>	55.9	36.5	7.6	13.4	46.6	40.0	69.0	28.9	2.1
non-urban areas	48.4	45.0	6.7	15.0	50.0	35.0	64.5	33.1	2.5
Centre	51.5	39.2	9.2	11.4	52.4	36.2	63.8	35.1	1.1
of which: urban areas <sup>(3)</sup>	46.6	41.8	11.6	15.3	49.8	34.9	71.3	27.7	1.0
non-urban areas	55.3	37.3	7.5	8.5	54.3	37.2	58.0	40.9	1.1
South & islands	50.5	40.6	8.9	12.0	42.3	45.8	73.0	25.1	2.0
of which: urban areas <sup>(3)</sup>	43.5	44.9	11.7	9.7	47.7	42.6	72.0	25.9	2.1
non-urban areas	53.5	38.8	7.7	12.9	39.9	47.1	73.4	24.7	1.9
By resident population									
Urban areas (over 250,000 inhabitants) <sup>(3)</sup>	47.7	41.5	10.8	15.3	48.6	36.1	68.4	30.6	1.0
Non-urban areas (under 250,000 inhabitants)	49.5	42.7	7.8	11.7	52.0	36.3	65.5	32.9	1.6
Metropolitan areas (over 500,000 inhab.) <sup>(4)</sup>	46.9	41.6	11.4	16.4	48.9	34.7	67.6	31.9	0.5
Non-metropolitan areas (under 500,000 inhab.)	49.5	42.5	8.0	11.9	51.3	36.8	66.3	32.1	1.7
Total <sup>(5)</sup>	48.8	42.3	9.0	13.1	50.7	36.2	66.6	32.0	1.4
Memorandum item: Q4 2011	55.0	35.7	9.3	18.8	51.2	30.0	68.0	31.1	0.9
Q3 2011	36.8	48.6	14.5	14.9	53.6	31.5	50.8	47.4	1.8
Q2 2011	34.9	52.7	12.4	21.8	52.5	25.7	43.0	55.1	1.9
Q1 2011	20.1	55.8	24.1	12.4	55.0	32.6	35.3	61.2	3.6

Source: Bank of Italy – Tecnoborsa – Agenzia del Territorio survey of the Italian housing market. (1) Percentages of valid responses of real-estate agents who took part in the survey for the reference quarter, weighted with the population of agents derived from Istat–Asia records (2009).– (2) Discreet continuous variable: "declining"= negative change over 1 per cent; "stable"= change between –1 and +1 per cent; "increasing"= positive change over 1 per cent. – (3) Towns with a resident population of over 250,000, including not only the administrative area of the main town but also the hinterland as identified by the Local Labour System (see Istat, *I sistemi locali del lavoro 1991*, Rome, 1997). The urban areas are Turin, Genoa and Milan for the North-West; Padua, Verona, Venice, Trieste and Bologna for the North-East; Florence and Rome for the Centre; Naples, Bari, Catania, Messina and Palermo for the South and Islands. – (4) Cities and large towns with a resident population of over 500,000, including not only the administrative area of the main city or town but also the hinterland as identified by the Local Labour System. The metropolitan areas are Turin, Genoa, Milan, Rome, Naples and Palermo. – (5) Average of responses for individual local markets.

## Table 10 – General situation of the housing market in Italy<sup>(1)</sup>

	Outlook for current quarter compared with reference quarter			Outlook for next two years compared with reference quarter			
	worse	same	better	worse	same	better	
By geographical area							
North-West.	54.0	42.6	3.4	38.9	32.3	28.8	
of which: urban areas <sup>(2)</sup>	56.6	41.0	2.5	39.4	29.8	30.8	
non-urban areas	52.1	43.8	4.1	38.6	34.1	27.3	
North-East.	61.1	37.5	1.3	45.9	29.4	24.7	
of which: urban areas <sup>(2)</sup>	65.6	32.0	2.4	44.3	29.8	25.9	
non-urban areas	59.2	40.0	0.8	46.6	29.3	24.1	
Centre.	58.8	39.1	2.1	39.8	30.3	29.9	
of which: urban areas <sup>(2)</sup>	56.9	38.3	4.8	38.6	29.8	31.6	
non-urban areas	60.2	39.8	0.0	40.7	30.8	28.6	
South & islands.	55.6	41.4	3.0	39.4	27.5	33.1	
of which: urban areas <sup>(2)</sup>	49.1	46.8	4.1	33.5	29.1	37.4	
non-urban areas	58.3	39.2	2.6	41.8	26.8	31.4	
By resident population							
Urban areas (over 250,000 inhabitants) <sup>(2)</sup>	57.3	39.3	3.3	39.3	29.7	30.9	
Non-urban areas (under 250,000 inhabitants	56.8	41.1	2.1	41.6	30.9	27.5	
Metropolitan areas (over 500,000 inhabitants) <sup>(3)</sup>	56.2	40.4	3.4	38.5	29.8	31.7	
Non-metropolitan areas (under 500,000 inhabitants)	57.3	40.5	2.3	41.6	30.6	27.8	
Total	57.0	40.4	2.6	40.7	30.4	28.8	
Memorandum item: Q4 2011	61.0	35.3	3.7	40.2	29.6	30.2	
Q3 2011		50.2	6.8	35.8	31.9	32.3	
Q2 2011		58.3	7.0	24.5	32.7	42.8	
Q1 2011	23.5	65.8	10.7	18.7	31.6	49.7	

(per cent of real-estate agents; reference quarter: January-March 2012; current quarter: April-June 2012)

Source: Bank of Italy – Tecnoborsa – Agenzia del Territorio survey of the Italian housing market. (1) Percentages of valid responses of real-estate agents who took part in the survey for the reference quarter, weighted with the population of agents derived from Istat–Asia records (2009).– (2) Towns with a resident population of over 250,000, including not only the administrative area of the main town but also the hinterland as identified by the Local Labour System (see Istat, *I sistemi locali del lavoro 1991*, Rome, 1997). The urban areas are Turin, Genoa and Milan for the North-West; Padua, Verona, Venice, Trieste and Bologna for the North-East; Florence and Rome for the Centre; Naples, Bari, Catania, Messina and Palermo for the South and Islands. – (3) Cities and large towns with a resident population of over 500,000, including not only the administrative area of the main city or town but also the hinterland as identified by the Local Labour System. The metropolitan areas are Turin, Genoa, Milan, Rome, Naples and Palermo.

BANK OF ITALY – TECNOBORSA - TERRITORY AGENCY SURVEY					
OF REAL-ESTATE AGENTS CONCERNING THE ITALIAN HOUSING MARKET					
APRIL 2012					
Name of respondent					
Telephone	Fax	E-Mail			

#### 1. Introduction

This survey is conducted every three months by **Questlab srl** on behalf of the **Bank of Italy**, **Tecnoborsa** (Chamber of Commerce organization for the development and regulation of the housing sector) and the **Territory Agency** to gather information on the residential housing market in Italy.

At the beginning of each section you will find instructions to help you answer the questions. The questionnaire is divided into four sections: (A) the trend in residential property sales; (B) prices; (C) the short-term outlook for the property market; D) the taxation of real estate.

Most of the questions ask for an opinion and only a few require a numerical estimate.

The questionnaire is addressed to **real-estate agents** or **property consultants** who are able to provide information regarding the activity of the **agency as a whole**. The report setting out the results of the last edition of the survey can be downloaded from:

The report setting out the results of the last edition of the survey can be downloaded from: <u>http://www.bancaditalia.it/statistiche/indcamp/sondaggio\_mercato\_abitazioni</u>.

## 2. General instructions

- When asked to give a percentage change, please enter the sign (+ for an increase; for a decrease) in the first box on the left.
- Your answers must refer to situations or changes in the quarter January-March 2012.
- When answering refer **only to housing units** and ignore any other units (garage, storage space, etc.).

#### 3. For further information on how to complete the questionnaire, contact:

Questlab Srl	Via Ospedale 27, 30174 Venezia Mestre; Tel.: 0415044370; Fax:
	0415044244; e-mail: info@questlab.it

#### 4. For clarifications or information on methodological aspects, contact:

Banca d'Italia	Via Nazionale 91, 00184 Rome; Tel.: 0647923324-0647922190;
	Fax: 0647929210; e-mail: studi.rms@bancaditalia.it
Tecnoborsa	Via Capitan Bavastro 116, 00154 Rome; Tel.: 0657300710;
	Fax: 0657301832; e-mail: osservatorio@tecnoborsa.com
Agenzia del Territorio	Largo Leopardi 5, 00185 Rome; Tel.: 0647775270; – Fax: 0647775440; e-mail: at_territorioinforma@agenziaterritorio.it
Territorio	e-mail: at_terntonoiniorma@agenziaterntono.it

#### CONFIDENTIALITY NOTICE PURSUANT TO LEGISLATIVE DECREE 196/2003

This survey is conducted by the Bank of Italy, Tecnoborsa and the Territory Agency every three months to collect information on Italian real-estate agents' opinions regarding various economic phenomena. Participation is voluntary. The data are collected by Questlab S.r.I. and used by the Bank of Italy, Tecnoborsa and the Territory Agency for research purposes. Data will be kept for an unspecified period of time and appropriate devices will be put in place to protect the privacy of all respondents, in compliance with Legislative Decree 196/2003 (Confidentiality Law). The results of the survey will be published in aggregate and anonymous form. Persons concerned may enforce their rights under Article 7 of the Confidentiality Law – including the right to rectify, update, complete or cancel incorrect or incomplete information and to object to processing of information for legitimate reasons – in respect of the persons or entities handling and processing the data. *Data processing by*: Bank of Italy, Organization Department, Via Nazionale 91, 00184 ROME. *In charge of handling data*: for Questlab S.r.I.: Giuseppe Castiello, Via Ospedale 27, 30174 VENICE - MESTRE; for the Bank of Italy: Economic Outlook and Monetary Policy Department, Via Nazionale 91, 00184 ROME; for Tecnoborsa SCPA: Ettore Troiani, Via Capitan Bavastro 116, 00154 ROME; for the Territory Agency: Directore Centrale Osservatorio Mercato Immobiliare e Servizi Estimativi, Largo Leopardi 5, 00185 ROME.

Name of real-estate agent:						
Legal status:  SRL SPA SAS SNC Sole proprietorship Other (give details):						
Is the agent part of a group? $\Box$ N	lo 🛛 Yes, name of gro	up:				
(a group is a set of businesses directly or indirectly controlled through one or more chains of control, such as in franchising, by the same legal persons or the same entity):						
In the past 12 months, has your agency been active mainly in Sale of properties on your own account Sale of properties on account of third parties					5	
Has your agency done rental busing	ness in the past 12 m	onths?	🗆 No 🔲 Yes			
NOTE: "Sales" means mandates to sell that your agency has concluded successfully, <u>referring to the time when</u> <u>the seller accepts the buyer's offer or when a preliminary sales contract is signed</u> . In the case of sales effected in more than one municipality, please refer <u>in all your answers</u> to the municipality in which most of your agency's business is conducted, defined as that in which the largest total number of sales are made.						
1. How many agents work for the age	ency at present (includir	ng yourself)?				
2. Regarding the housing market only in the area in which you operate, how does the situation in January-March 2012 compare with the previous Better Same Worse quarter?						
3. Did you sell any homes?	October-Dece	mber 2011			Januai	ry-March 2012
	Yes, only new builds	_	Ye	es, only	new builds	_
	Yes, only existing homes	_	Y€	es, only	existing hor	nes  _
	Yes, new and existing hor	mes  _	Ye	es, new	and existing	y homes  _
	No	_	No	lo		_
<ul> <li>4.1 By comparison with October-December 2011, can you say whether the number of houses your agency sold in January-March 2012 was:</li> <li>□ lower (by more than 10 %)</li> <li>□ about the same (+/- 10% or less)</li> <li>□ higher (by more than 10 %)</li> <li>4.2 By comparison with January-March 2011, can you say whether the number of houses your agency sold in January-March 2012 was:</li> </ul>						
, , , , , , , , , , , , , , , , , , , ,	bout the same (+/- 10°		nignei	(by III	ore than 10	
<b>5.</b> Now, could you say how many houses you sold?	October-Dece New    Pre-		January-March 2012			-
			New    Pre-existing   _			
If you DID NOT sell any properties in the reference quarter, please go to question A2.						
6. Please name the town in which you made most sales in       POST CODE       TOWN         January-March 2012       I       I						
SECTION A – House sales						
This section asks for information on the trend in house sales completed by you or the agency. Most of the questions ask you to give information for the whole of the <u>reference quarter</u> , which in the present survey covers the period <b>January-March 2012</b> .						
<b>A1.</b> Considering the total number of homes sold by you in the reference quarter, how many months passed on average between a house being registered with you and its sale (signature of preliminary contract)?		Reference quarter (January-March 2012)			Previous quarter (October-December 2011)	
		months			months	
A2. In your experience, can you say how many months elapse, on average, between the owner's Number of months					Number of months	
A3. Considering the number homes on your books still unsold at the end of the reference quarter (January-March 2012), compared with the end of the previous quarter (October-December 2011) was that number?						

<b>A4.</b> Considering the <u>number of new mane</u> with the previous quarter was that number. ( <i>Please count only properties newly reg</i> <i>including any that were sold in the period</i> )	<ul> <li>Much smaller</li> <li>Smaller</li> <li>Same</li> <li>Larger</li> <li>Much larger</li> </ul>				
A5. Regarding non-renewals of selling agreements in the reference quarter, please select the main reasons from the list on the right (no more than three)       Seller thought the offers received were too low         Buyer had difficulty getting a mortgage       Seller encountered unexpected problems (seizure of property, separation, etc.)         Other reasons (give details)					
If you DID NOT sell any properties in the	ne reference quarter, pleas	se go to questior	n B1.		
<b>A6.</b> Considering all the homes sold by reference quarter, how many do you k bought with a mortgage and for what prottee price?	now were % of	nomes bought with price covered by mo know		,	
	SECTION B - PRIC	ES			
This section covers information on selling p	rices in the reference quarter				
		Compared October-Decem		Compared with a year earlier	
<ul> <li>B1. (For agents that sold properties in the reference quarter)</li> <li>For the main type of property sold in the reference quarter, was the average selling price (per sq. m.)?</li> <li>B1. (For agents that DID NOT sell properties in the reference quarter) Within your territory, in the reference quarter were average selling prices (per sq. m.)?</li> <li>B1.1 Can you quantify the change in selling prices as a percentage?</li> </ul>			%	+/-   _   .    %	
(Please also indicate the sign of any change) $+/-  \_   .   .  %$					
Agents that DID NOT sell properties in	the reference quarter plea	se go to questio	n C1.		
<b>B2.</b> Considering the main type of property the seller's first asking price was the selling		quarter, compared		wer by:         more than 30%         20-30%         10-20%         5-10%         less than 5%         Ime (or higher)	
	SECTION C - THE OUT				
This section looks at the short-term prosper					
<b>C1.</b> Considering the type of property that you generally sell regardless of recent trends, how do you think prices in April-June 2012 will differ from the reference quarter (January-March 2012)?			<ul> <li>Sharp decrease</li> <li>Decrease</li> <li>Fairly stable (+/- 1% or less)</li> <li>Increase</li> <li>Sharp increase</li> </ul>		
<b>C1.1</b> Can you quantify this change in selling prices as a percentage? ( <i>Please indicate sign</i> )					
<b>C2.</b> In April-June 2012, how do you expect the number of <u>new mandates to sell</u> to compare with the reference quarter?			<ul> <li>Much smaller</li> <li>Smaller</li> <li>About the same</li> <li>Larger</li> <li>Much larger</li> </ul>		
<b>C3. Considering</b> the housing market <b>only in your area</b> , how will the performance in the current quarter (April-June 2012) compare with the previous quarter?			□ worse □ same □ better		
C4. How do you think the general situatio throughout the country will develop com		this quarter: 🗖 we er the next two ye	orse 🗖 sam	ne 🗆 better se 🔲 same 🗆 better	

#### SECTION D - TAXATION OF REAL ESTATE This section asks you to evaluate the effects of the Government's recent measures regarding the taxation of real estate (with specific reference to the reinstatement of the taxation of first homes and increases in the taxes of other homes) and of the proposed revision of registry values. D1. Considering the housing market in your area, what have been the initial effects of these measures on ... ? ... an uptrend They have produced .... ... a downtrend ... a negligible impact number of sales number of mandates to sell selling prices number of rentals or mandates to rent rents

#### GENERAL INFORMATION

- I Unless indicated otherwise. figures have been computed by the Bank of Italy.
- II Symbols and Conventions:
  - the phenomenon in question does not occur;
  - .... the phenomenon occurs but its value is not known;
  - .. the value is known but is nil or less than half the final digit shown.

Figures in parentheses in roman type () are provisional. those in parentheses in italics () are estimated.

- III The tables are identified both by a number and by an alphanumeric code that defines the content of the table in the database in the electronic archive in which information to be released to the public is held. A similar code identifies the different aggregates shown in each table.
- IV The methodological notes in the last part of the Supplement are identified by electronic codes that refer to the tables and. within each table. to the individual aggregates. Notes that refer to a single observation are also identified by the date of that observation.

#### SUPPLEMENTS TO THE STATISTICAL BULLETIN

Money and Banking (monthly) The Financial Market (monthly) The Public Finances. borrowing requirement and debt (monthly) Balance of Payments and International Investment Position (monthly) Financial Accounts (quarterly) Payment System (half yearly) Public Finance Statistics in the European Union (annual) Local Government Debt (annual) Household Wealth in Italy (annual) Sample Surveys (irregular) Methodological Notes (irregular)

All the supplements are available on the Bank of Italy's site (www.bancaditalia.it). Requests for clarifications concerning data contained in this publication can be sent by e-mail to statistiche@bancaditalia.it

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