Figure 1

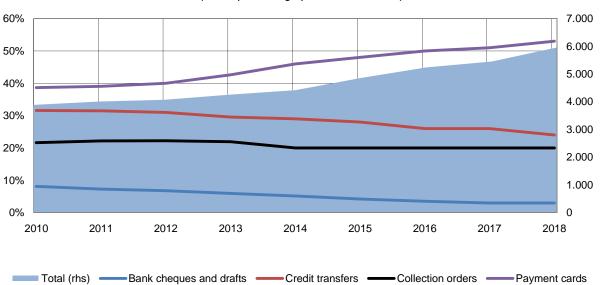
Payment System

22 May 2019

For further information: statistiche@bancaditalia.it

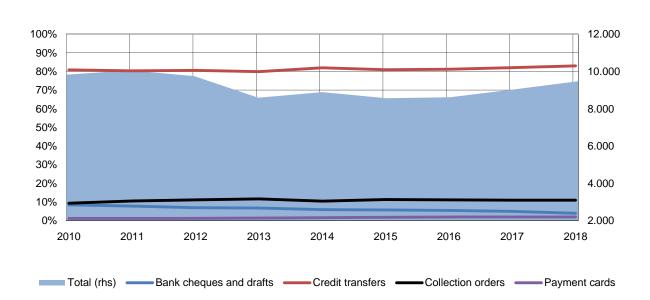
Cashless payment services and instruments Number of payments

(flows; percentage points and millions)



Cashless payment services and instruments Amounts of payments (flows; percentage points and billions of euros)

Figure 2



Reference period: December 2018

General information

- I Unless indicated otherwise, figures have been computed by the Bank of Italy.
- II Symbols and Conventions:
 - the phenomenon does not occur;
 - the phenomenon occurs but its value is not known;
 - .. the value is known but is nil or less than half the final digit shown.

Figures in parentheses in roman type () are provisional. Those in parentheses in italics () are estimated.

III The tables are identified both by a number and by an alphanumeric code that defines the content of the table in the electronic database holding the information to be released to the public. A similar code identifies the different aggregates shown in each table.

Contents

General information

Section 1: Methods of payment available to customers

	• •	
		Access to data in BDS:
Table 1	- Points of access to the payment system (numbers)	<u>TSP00011</u>
Table 2	- Bank of Italy bank drafts (numbers and amounts)	TSP00213
Table 3	- Payment services and instruments (numbers and amounts)	<u>TSP00220</u>
Table 4	- Payment cards (numbers)	<u>TSP60100</u>
Table 5	- Home and corporate banking services (number of users)	TSP00224
Table 6	- Payments by credit card (numbers and amounts)	<u>TSP80000</u>
Table 7	- Rejected cheques by location of issuer - flows (numbers and amounts)	<u>TSP20100</u>
Table 8	- Rejected cheques by location and economy sector of issuer (numbers and amounts)	<u>TSP30100</u>
Table 9	- Banknotes issued by Bank of Italy	<u>TSP01100</u>
Table 10	- Banknotes reurned to Bank of Italy	<u>TSP01200</u>
	Tables available only on BDS	
	ATMs and POS terminals distribution by location (province)	TDB10214
	Telematic customer services distribution by customer location (province)	TDB10218
	Section 2: Interbank exchange and settlement circuits	
Table 11	- The real-time gross settlement system TARGET2-Bank of Italy (BI-REL until May 16th, 2008); number of participants	<u>TSP00034</u>
Table 12	- BI-COMP payment system: number of participants	<u>TSP00032</u>
Table 13	- BI-COMP payment system (amounts)	TSP00341
Table 14	- Gross settlement (BIREL/TARGET2-Bank of Italy) (amounts)	TSP00343
Table 15	- Payments channeled through BI-REL and TARGET2-Bank of Italy and intraday liquidity (numbe and amounts)	rs <u>TSP00035</u>
Table 16	- Payments channeled through the Local Clearing subsystem (until April 1st, 2019) (numbers and amounts)	<u>TSP00037</u>
Table 17	- Payments channeled through the Retail subsystem (numbers and amounts)	<u>TSP00038</u>
	- Section 3: Clearing and settlement of securities transactions	
Table 18	- Central securities depository - Monte Titoli S.p.A.	TSP00042
Table 19	- Securities deposited with Monte Titoli S.p.A. (numbers and amounts)	TSP00044
Table 20	- Government securities deposited (amounts)	<u>TSP00043</u>

- Methodological appendix



Section 1

Methods of payment

available to customers

Points of access to the payments system

(stocks; numbers)

				Banks				Post (Office
				Number of ATM	As in operation				
	Number	Number of branches	Branch ATMs		Other ATMs o in luogo pubblico		Number of POS terminals	Number of branches	Number of POS terminals
		or branches	Cash dispenser	Multi-function	Cash dispenser	Multi-function	in operation	of branches	in operation
2012	706	32,875	2,200	36,147	281	5,179	1,457,927	13,160	52,769
2013	684	31,760	2,088	35,671	246	4,908	1,530,696	12,941	53,493
2014	663	30,723	2,213	34,128	248	4,441	1,801,432	12,908	46,029
2015	644	30,259	2,041	35,221	247	5,840	1,945,629	12,903	45,451
2016	604	29,039	3,192	33,562	529	4,740	2,180,028	12,576	46,103
2017	538	27,374	3,196	33,210	530	4,348	2,401,099	12,580	61,879
2018	505	25,409	2,855	32,804	483	4,254	3,090,614	12,750	80,560

Bank of Italy bank drafts

(flows; numbers in thousands - amounts in millions of euros)

				Issu	ued			Pa	aid
		Ordi	nary	Spe	cial	То	ıtal		
		Number	Amount	Number	Amount	Number	Amount	Number	Amount
2016 -	1st qtr	12	121.4	96	182.0	108	303.4	104	320.1
	2nd "	17	102.8	28	59.9	45	162.7	43	154.0
	3rd "	14	115.4	1	2.4	15	117.8	30	150.0
	4th "	18	176.9	66	151.1	84	328.0	59	233.2
2017 -	1st qtr	9	85.4	32	86.3	41	171.7	61	254.5
	2nd "	13	138.6	-	-	13	138.6	19	143.5
	3rd "	12	116.8	3	11.0	15	127.9	20	127.6
	4th "	18	131.7	46	130.0	65	262.1	71	239.7
2018 -	1st qtr	7	135.5	60	176.0	67	311.5	37	214.2
	2nd "	9	99.0	3	6.1	12	105.1	47	236.3
	3rd "	8	89.6	21	68.0	29	157.6	24	141.5
	4th "	13	133.4	45	117.5	58	250.9	58	222.1

Payment services and instruments

(flows; numbers and amounts)

			Credit to	ransfers		Collection orders		Debit card	
	Bank cheques	Bank drafts		of which: paperless	Direct debits	RIBA and MAV	Bills of exchange	payments at POS terminals	Total
					(thousands)				
2016 - 1st qtr	41,318	5,413	330,143	153,367	189,328	69,839	2,175	428,503	1,066,72
2nd "	42,411	5,393	345,344	164,072	194,959	75,607	2,096	449,166	1,114,9
3rd "	39,594	4,741	326,698	158,024	196,806	67,828	1,961	463,991	1,101,6
4th "	41,909	5,402	360,365	177,189	209,582	63,226	1,876	494,832	1,177,1
2017 - 1st qtr	37,654	4,700	346,791	170,092	212,026	76,924	1,868	456,872	1,136,8
2nd "	38,146	4,825	350,311	173,326	210,910	67,594	1,778	481,684	1,155,2
3rd "	35,819	4,290	333,003	168,262	193,937	61,852	1,643	488,679	1,119,2
4th "	37,368	4,850	360,568	186,613	205,951	59,364	1,745	514,204	1,184,0
018 - 1st qtr	34,030	4,332	348,765	182,036	220,741	71,043	1,826	488,924	1,169,6
2nd "	34,116	4,262	362,008	188,330	225,367	62,692	1,703	516,252	1,206,4
3rd "	32,430	3,699	349,306	183,269	230,115	61,153	1,577	532,149	1,210,4
4th "	34,999	4,324	389,972	210,681	243,397	60,194	1,571	587,229	1,321,6
				(m	ilions of eur	os)			
2016 - 1st qtr	84,068	38,997	1,710,454	975,660	88,869	133,351	17,874	25,839	2,099,4
2nd "	78,339	42,719	1,760,154	1,049,219	91,783	139,771	17,854	27,638	2,158,2
3rd "	75,783	35,310	1,623,271	984,991	91,776	139,050	16,506	27,810	2,009,5
4th "	81,551	42,681	1,900,120	1,163,684	92,772	124,391	16,433	30,542	2,288,4
017 - 1st qtr	74,533	36,777	1,818,471	1,143,822	101,001	146,998	16,085	26,994	2,220,8
2nd "	71,910	40,047	1,857,403	1,178,726	101,611	134,277	16,474	28,327	2,250,0
3rd "	68,093	33,330	1,735,488	1,086,205	93,327	130,305	14,408	28,225	2,103,1
4th "	74,423	40,829	2,011,013	1,258,214	105,760	118,909	14,577	30,382	2,395,8
018 - 1st qtr	68,082	34,694	1,936,328	1,245,875	111,106	141,026	14,205	27,831	2,333,2
2nd "	65,573	38,297	2,000,503	1,269,919	112,151	128,622	13,039	29,411	2,387,5
3rd "	62,003	31,834	1,804,878	1,103,443	110,188	134,433	13,446	29,314	2,186,0
4th "	69,386	39,910	2,090,084	1,253,008	114,907	124,205	13,050	33,059	2,484,6

Methods of payment available to customers

Table 4
Access to data:
TSP60100

Payment cards

(stocks; numbers in thousands)

		Credit cards in use			Debit cards		
		of wi	of which:		of w	hich:	Multi-purpose prepaid cards
		Personal	Corporate		Cash withdrawals only	Cash withdrawals and POS payments	
2012	13,543	12,102	1,441	41,238	1,531	39,707	18,804
2013	13,149	11,740	1,409	45,733	1,517	44,216	19,846
2014	12,275	10,901	1,374	48,046	1,010	47,036	22,596
2015	13,931	12,451	1,480	51,256	939	50,317	25,482
2016	13,627	12,145	1,481	52,373	907	51,466	26,422
2017	13,497	12,520	977	54,142	927	53,214	28,352
2018	14,821	13,600	1,221	56,298	63	56,235	27,511

Methods of payment available to customers

Table 5

Access to data: <u>TSP00224</u>

Home and corporate banking services

(stocks; number of users)

	Information	n services	Information and tra	ansaction services	Total	Businesses using corporate banking
	Households	Businesses	Households	Businesses	Total	services
2012	3,318,052	372,151	24,281,584	2,421,926	30,393,713	1,706,431
2013	4,135,314	405,169	26,837,199	2,536,978	33,914,660	1,755,247
2014	4,329,493	404,034	30,929,964	2,780,324	38,443,815	1,785,009
2015	5,172,220	405,297	33,947,228	3,063,141	42,587,886	2,001,346
2016	5,376,782	399,527	36,876,635	3,261,840	45,914,784	1,887,319
2017	5,369,427	277,170	40,687,854	3,476,110	49,810,561	2,117,390
2018	5,483,067	257,494	46,447,402	3,890,801	56,078,764	2,264,351

Payments by credit card

(flows; numbers in thousands - amounts in millions of euros)

(110110	The man is a second of the ansatz and a second of the seco												
		Nun	nber	Amo	punt								
		Personal	Corporate	Personal	Corporate								
2012		465,668	71,790	40,489	9,093								
2013		513,074	74,371	41,665	9,181								
2014		563,402	80,556	44,269	9,646								
2015		616,453	90,744	48,054	10,810								
2016		684,854	91,583	51,619	10,726								
2017		776,708	78,829	55,318	10,516								
2018		947,429	104,963	65,264	15,072								

Rejected cheques by location of issuer - flows

(numbers: millions of euros)

		North	-East	North	-West	Cer	ntre	South and	d Islands	Italy and	Abroad
		Number	Amount	Number	Amount	Number	Amount	Number	Amount	Number	Amount
					Chequ	es rejected	for lack of	funds			
2018 -	Oct	868	3.9	1,758	7.1	2,254	6.7	6,581	20.6	11,479	38.3
	Nov	835	3.6	1,584	4.2	1,959	6.1	5,761	16.1	10,145	30.0
	Dec	721	2.5	1,606	4.6	1,943	5.8	5,915	17.1	10,192	30.1
:019 -	Jan	808	3.0	1,867	5.7	2,396	7.6	6,940	20.6	12,023	36.9
	Feb	932	4.3	1,653	6.6	2,083	6.3	6,125	19.7	10,798	36.9
	Mar	1,003	4.8	1,702	5.8	2,344	6.7	6,717	21.9	11,772	39.3
					Cheques r	ejected for	lack of aut	thorization			
2018 -	Oct	370	2.0	883	3.6	1,044	3.6	3,659	11.1	5,972	20.3
	Nov	313	1.5	735	2.4	835	2.7	3,070	12.0	4,960	18.5
	Dec	291	1.3	606	1.8	694	2.6	2,502	8.1	4,097	13.9
:019 -	Jan	445	4.3	858	2.7	1,103	3.1	3,570	10.8	5,981	21.1
	Feb	299	1.6	655	1.9	778	2.0	2,713	7.5	4,452	13.1
	Mar	297	1.2	716	2.1	887	2.9	2,923	8.7	4,828	15.0

Access to data: <u>TSP30100</u>

Rejected cheques by location and economy sector of issuer

(millions of euros; average in euros; number of cheques; December 2018)

		Reje for lack		Reje for lack of a	ected uthorization		7	Fotal	
Sector and geographical	area	Number	Amount	Number	Amount	Number	Amount	Average amount	Revocations of authorizations
North-East	ITH	5,242	22.2	2,040	9.4	7,282	31.6	4,345	2,993
Households	600	2,130	6.5	876	3.8	3,006	10.3	3,429	1,624
Non-financial enterprises.	SBI25	3,066	15.5	1,128	5.6	4,194	21.0	5,018	1,332
Other	SBI124	46	0.2	36	0.1	82	0.3	3,488	37
North-West	ITC	11,163	35.6	4,629	14.8	15,792	50.4	3,193	6,668
Households	600	5,900	12.6	2,442	5.8	8,342	18.4	2,203	4,302
Non-financial enterprises	SBI25	5,192	22.8	2,138	9.0	7,330	31.7	4,331	2,296
Other	SBI124	71	0.2	49	0.1	120	0.3	2,518	70
Centre	ITI	13,551	45.1	5,410	17.6	18,961	62.8	3,310	7,446
Households	600	6,026	13.6	2,544	6.4	8,570	20.1	2,343	4,221
Non-financial enterprises	SBI25	7,374	31.1	2,814	11.1	10,188	42.2	4,140	3,106
Other	SBI124	151	0.4	52	0.1	203	0.5	2,498	119
South and Islands	ITFGBI1	39,501	112.6	19,280	60.7	58,781	173.3	2,949	20,078
Households	600	19,562	38.3	9,558	22.3	29,120	60.6	2,082	12,185
Non-financial enterprises	SBI25	19,588	73.7	9,584	38.1	29,172	111.7	3,830	7,641
Other	SBI124	351	0.6	138	0.4	489	1.0	2,016	252
Italy and abroad	WRDBI2	69,576	215.8	31,427	102.8	101,003	318.6	3,155	37,265
Households	600	33,676	71.2	15,450	38.4	49,126	109.6	2,230	22,376
Non-financial enterprises	SBI25	35,259	143.1	15,689	63.8	50,948	206.9	4,060	14,397
Other	SBI124	641	1.5	288	0.7	929	2.2	2,368	492

Banknotes issued by Bank of Italy

(amounts in billions of euros; numbers in thousands)

	Total				To	otal			
						of which:			
			5€	10€	20€	50€	100€	200€	500€
			denomination						
	Amount	Number	Number	Number	Number	Number	Number	Number	Number
2016 - 1st qtr	19.3	557,554.5	31,484.7	48,340.1	193,637.0	273,718.4	10,322.2	15.0	37.1
2nd "	21.8	654,964.5	34,786.7	53,059.1	258,215.0	298,419.1	10,462.4	12.5	9.7
3rd "	23.8	684,462.9	35,660.1	51,918.0	243,207.9	341,995.5	11,664.7	7.9	8.8
4th "	26.0	743,194.0	40,177.0	55,707.6	260,957.6	372,406.2	13,926.8	9.8	9.1
2017 - 1st qtr	19.8	573,930.3	30,995.7	47,471.8	205,035.6	279,721.7	10,695.0	4.7	5.8
2nd "	22.9	671,323.0	36,500.1	53,936.4	244,845.2	325,694.2	10,339.2	2.6	5.2
3rd "	22.7	656,646.5	34,140.8	49,539.3	236,842.1	326,147.6	9,963.4	9.6	3.8
4th "	25.5	731,054.4	39,821.8	53,077.8	258,873.7	366,187.2	13,072.3	17.9	3.7
2018 - 1st qtr	19.0	554,570.1	31,052.1	44,871.1	200,241.7	269,558.9	8,837.5	5.4	3.4
2nd "	21.7	633,940.2	34,410.7	47,911.8	231,090.7	311,600.0	8,919.9	4.1	3.0
3rd "	22.9	658,616.4	34,563.2	45,329.0	237,760.8	332,034.9	8,921.4	4.7	2.3
4th "	26.9	774,356.0	41,908.2	60,504.3	271,724.5	388,039.9	12,165.5	9.4	4.3

Banknotes returned to Bank of Italy

(amounts in billions of euros; numbers in thousands)

	Total				To	otal			
						of which:			
			5€	10€	20€	50€	100€	200€	500€
			denomination						
	Amount	Number	Number	Number	Number	Number	Number	Number	Number
2016 - 1st qtr	21.8	604,744.8	36,119.6	62,933.1	228,060.0	255,353.4	17,389.2	1,575.7	3,313.8
2nd"	21.9	598,569.1	37,909.8	66,226.9	241,152.6	229,022.3	17,193.9	1,723.7	5,340.0
3rd"	22.9	630,057.3	40,087.2	72,073.7	244,948.0	246,941.8	19,240.4	1,837.8	4,928.4
4th"	20.4	554,913.1	33,566.4	59,823.0	213,481.4	225,757.4	16,499.1	1,664.4	4,121.4
2017 - 1st qtr	23.3	639,814.6	37,619.0	63,278.4	242,318.9	272,949.6	18,348.1	1,600.3	3,700.2
2nd"	21.8	598,007.1	36,108.1	63,747.0	220,262.7	254,851.0	18,056.1	1,590.2	3,392.1
3rd"	22.5	625,033.7	39,336.0	70,396.7	228,954.4	260,988.6	20,473.1	1,691.6	3,193.3
4th "	19.6	539,030.7	33,243.9	57,056.9	197,554.9	229,147.7	17,673.4	1,551.9	2,802.0
2018 - 1st qtr	23.3	635,751.8	36,071.3	59,207.8	234,139.8	281,530.9	20,510.3	1,586.7	2,705.0
2nd"	21.7	603,857.7	37,573.3	62,741.3	222,180.1	256,849.2	20,463.7	1,572.7	2,477.5
3rd"	22.4	627,252.2	40,090.6	67,071.7	229,639.9	263,774.2	22,704.5	1,635.6	2,335.7
4th "	19.5	548,276.7	34,045.8	57,770.8	204,612.0	229,125.7	19,194.3	1,457.1	2,071.0

Section 2

Interbank exchange and settlement circuits

The real-time gross settlement system TARGET2-Bank of Italy (BI-REL until May 16th, 2008): number of participants

(end of period data)

	Ho	olders of PM accou	nts			٨	Memorandum items	
		Indi	rect	Holders of		Bank whose	Co-manageme	nt of accounts
	Direct	of which: active	of which: passive (until May 16th, 2008)	intraday advance accounts	Holders of HAM accounts	compulsory reserves are maintened by another bank		of which: representing banks
2012	103	323		90	106	529	76	19
2013	102	68		87	98	518	73	19
2014	100	62		88	95	502	70	20
2015	100	56		81	92	485	66	20
2016	99	49		83	87	449	62	19
2017	89	44		78	84	397	67	21
2018	85	41		70	81	367	61	23

Table 12 Access to data: _TSP00032

BI-COMP payment system: number of participants

(end of period data)

		National Clearing			Securities settlement		
		Retail	Local clearing	Banks	SIM and foreign investment firms	Brokers and dealers	
2012	87	87	41				
2013	85	85	41				
2014	78	78	41				
2015	74	74	37				
2016	71	71	36				
2017	64	64	34				
2018	60	60	32				

BI-COMP payment system

(amounts in billions of euros)

		Gross flows								
	Local Clearing	Retail	Electronic Memoranda	Wholesale	Total	balances				
2016	173	1,722			1,893	282				
2017	164	1,864			2,027	292				
2018	64	1,941			2,005	283				
2018 - Apr	11	152			163	24				
May	9	163			172	25				
June	3	167			170	25				
July	0	184			184	26				
Aug	0	148			148	21				
Sept	0	152			152	20				
Oct	0	176			176	22				
Nov	0	162			162	21				
Dec	0	189			189	30				
2019 - Jan	0	163			163	22				
Feb	0	156			156	20				
Mar	0	160			160	21				

Gross settlement (BI-REL/TARGET2-Bank of Italy)

(amounts in billions of euros)

					То	tal					
		of which:									
		Interbank			Customers			with	Operations h the Bank of Italy		
			of wi	hich:			Multilateral balances		of wl	nich:	
			cross-border	e-MID		of which: cross-border	of ancillary systems		Monetary policy	Treasury	
2016	28,293.3	21,342.9	18,502.4	1,022.2	2,659.4	1,424.9	1,233.6	3,057.6			
2017	27,191.8	20,270.4	17,191.4	855.3	2,826.2	1,599.5	1,388.9	2,706.1			
2018	27,730.1	20,840.9	17,685.9	278.3	2,949.0	1,696.8	1,420.6	2,519.9			
2018 - Apr	2,142.8	1,628.3	1,393.0	22.5	233.8	138.7	116.0	164.7			
May	2,427.8	1,896.8	1,592.5	12.7	249.4	147.8	119.8	161.8			
June	2,370.4	1,783.0	1,510.0	18.9	273.0	164.5	120.0	194.4			
July	2,414.5	1,792.2	1,513.9	14.0	270.6	150.2	135.4	216.4	••••		
Aug	2,177.7	1,685.4	1,460.7	10.9	193.1	104.0	104.2	195.0	••••		
Sept	2,226.2	1,690.2	1,450.3	9.9	237.6	136.6	104.7	193.8	••••		
Oct	2,562.1	1,934.9	1,611.7	10.2	267.3	151.6	122.0	237.8			
Nov	2,380.6	1,767.8	1,491.6	9.6	219.6	123.1	117.7	275.6			
Dec	2,463.1	1,676.8	1,440.6	12.6	297.2	168.9	138.1	351.1			
2019 - Jan	2,454.6	1,903.3	1,648.6	20.1	247.4	142.2	116.1	187.8			
Feb	2,183.4	1,654.5	1,457.4	13.8	213.7	122.5	109.6	205.7			
Mar	2,311.8	1,787.1	1,565.9	8.0	243.0	143.8	114.3	167.4			

Payments channeled through BI-REL and TARGET2-Bank of Italy and intraday liquidity

(flows; numbers and amounts in billions of euros; average time in minutes)

		То	tal		queued p	payments		
	Value	Volume	of which	of which: debit		Average	Credit line available to participants	Average use
	value	Volume	Value		Average value	queuing time		
2016	28,293.3	11,886,562					98.2	9.1
2017	27,191.8	12,474,229	••••		••••		79.5	3.1
2018	27,730.1	12,342,505					62.3	2.7
2018 - Apr	2,142.8	1,030,830					62.2	3.1
May	2,427.8	1,109,510					62.0	2.8
June	2,370.4	1,062,905					62.0	2.6
July	2,414.5	1,107,334					61.9	2.8
Aug	2,177.7	917,826			••••		61.9	2.8
Sept	2,226.2	942,033					61.8	2.9
Oct	2,562.1	1,130,005	••••				61.8	3.0
Nov	2,380.6	1,007,668	••••				61.8	2.6
Dec	2,463.1	1,000,565					61.6	2.3
2019 - Jan	2,454.6	974,844					61.6	3.4
Feb	2,183.4	950,711					61.6	3.2
Mar	2,311.8	1,029,235					61.6	3.5

Payments channeled through the Local Clearing subsystem (until April 1st, 2019) (gross flows)

	Banking	system	Bank o	of Italy	Provincial S	tate Treasury	Post 0	Office	Total	
	Debit	Credit	Debit	Credit	Debit	Credit	Debit	Credit	Debit	Credit
					(in thou	usands)				
2016	21,934	22,689	190	0		2	1,440	872	23,564	23,564
2017	21,223	21,813	106	0		0	1,286	803	22,616	22,616
2018	7,219	7,343					534	458	7,801	7,801
2018 - Apr	1,260	1,321	21	0		0	94	54	1,375	1,375
May	1,025	1,056	3	0		0	76	49	1,105	1,105
June	371	384	1	0		0	27	15	399	399
July	62	66	0	0		0	5	1	66	66
Aug	0	0					0	0	0	0
Sept	0	0					0	0	0	0
Oct	0	0					0	0	0	0
Nov	0	0					0	0	0	0
Dec	0	0					0	0	0	0
2019 - Jan	0	0					0	0	0	0
Feb	0	0					0	0	0	0
Mar	0	0					0	0	0	0
					(in billions	s of euros)				
2016	156.3	160.5	0.7	0.0		1.0	14.5	10.0	171.4	171.4
2017	146.7	154.4	0.6	0.0		0.8	15.2	7.3	162.6	162.6
2018	55.5	61.1					9.0	3.2	64.7	64.7
2018 - Apr	9.7	10.6	0.1	0.0		0.1	1.4	0.5	11.2	11.2
May	7.7	8.4	0.0	0.0		0.1	1.2	0.5	8.9	8.9
June	2.7	3.1	0.0	0.0		0.1	0.5	0.1	3.3	3.3
July	0.2	0.3	0.0	0.0		0.1	0.2	0.0	0.4	0.4
Aug	0.0	0.0					0.0	0.0	0.0	0.0
Sept	0.0	0.0					0.0	0.0	0.0	0.0
Oct	0.0	0.0					0.0	0.0	0.0	0.0
Nov	0.0	0.0					0.0	0.0	0.0	0.0
Dec	0.0	0.0					0.0	0.0	0.0	0.0
2019 - Jan	0.0	0.0					0.0	0.0	0.0	0.0
Feb	0.0	0.0					0.0	0.0	0.0	0.0
Mar	0.0	0.0					0.0	0.0	0.0	0.0

Payments channeled through the Retail subsystem

(gross flows)

		Bancomat: ATM withdrawals and POS transactions	Cheque truncation	Collection orders	Credit transfers	Transactions with Monte Titoli	Electronic notification of unpaid cheques	Total
					(thousands)			
2016		1,443,049	127,593	187,733	274,000		1,470	2,033,845
2017		1,516,248	114,682	183,970	322,186		1,327	2,138,412
2018		1,507,843		180,101	327,798			2,057,708
2018 -	Apr	130,099	7,610	14,909	26,371		90	179,078
	May	127,813	5,992	15,658	28,240		79	177,782
	June	121,932	1,766	14,803	27,995		28	166,524
	July	138,132	9	16,273	29,390		2	183,806
	Aug	124,741		14,613	24,363			163,717
	Sept	113,750		15,117	24,560			153,427
	Oct	131,266		15,665	29,571			176,502
	Nov	120,044		12,947	27,866			160,856
	Dec	143,392		14,371	32,406			190,169
2019 -	Jan	118,967		15,749	27,755			162,471
	Feb	107,667		14,596	26,348			148,610
	Mar	113,530		14,312	27,868			155,710
				(k	oillions of euros	s)		
2016		103.5	230.2	392.6	976.3		4.8	1,707.4
2017		109.0	216.5	406.1	1,115.1		4.5	1,850.9
2018		108.4		414.6	1,109.9			1,713.8
2018 -	Apr	9.3	14.6	32.3	89.6		0.3	146.1
	May	9.2	11.4	35.0	94.2		0.3	150.2
	June	8.8	3.7	34.0	95.8		0.1	142.5
	July	10.0	0.0	36.9	101.3		0.0	148.3
	Aug	9.0		34.2	82.0			125.2
	Sept	8.2		36.3	82.3			126.8
	Oct	9.3		37.6	96.7			143.6
	Nov	8.6		31.7	92.1			132.3
	Dec	10.7		32.3	112.6			155.6
2019 -	Jan	8.5		36.6	90.4			135.5
	Feb	7.6		35.2	86.8			129.7
	Mar	8.1		33.2	91.5			132.8

Section 3

Clearing and settlement of securities transactions

Clearing and settlement of securities transactions

Table 18

Access to data: <u>TSP00042</u>

Central securities depository - Monte Titoli S.p.A.

(stocks; numbers of partecipants)

	Banks	nks Italian and foreign investment firms Broker and dealers Foreign CSDs		Issues	Issues Other		
2012	118	19	1	9	2,159	110	2,416
2013	108	17	1	12	2,145	109	2,392
2014	100	15	1	15	2,173	110	2,414
2015	61	13	1	15	2,248	110	2,448
2016	58	12	1	15	2,298	115	2,499
2017	55	11	1	13	2,426	119	2,625
2018	51	10	1	13	2,460	126	2,661

Central securities depository - Monte Titoli S.p.A.

(stocks; amounts in billions of euros)

	Shares and units of Warrants	Warrants	Government	nment Convertible Bonds issued issue		Bonds	issued by Foreign	Sub-deposited securities		Total
	open-end investment	wanans	securities	bonds		non-banks	securities		of which: foreign securities	·otai
2016 - 2nd qtr	194.9	5.2	1,862.6	1.7	397.8	265.2	11.1	82.6	82.6	2,821.1
3rd "	167.2	3.2	1,832.5	1.7	391.7	261.1	15.7	81.2	81.2	2,754.3
4th "	185.1	3.1	1,834.1	1.7	412.9	222.3	12.8	84.4	84.4	2,756.4
2017 - 1st qtr	168.3	4.7	1,873.6	1.6	423.1	199.1	12.7	98.3	98.3	2,781.3
2nd"	110.9	6.0	1,889.9	1.2	409.5	200.3	11.0	111.1	111.1	2,739.9
3rd "	109.8	5.0	1,892.6	1.2	400.8	203.2	10.3	102.8	102.8	2,725.7
4th "	112.4	4.2	1,875.5	1.4	377.6	223.8	9.7	102.0	102.0	2,706.6
2018 - 1st qtr	126.0	3.8	1,912.2	1.4	358.9	215.4	8.8	88.7	88.7	2,715.2
2nd"	124.3	3.4	1,934.8	1.4	367.0	182.9	8.4	90.0	90.0	2,712.2
3rd "	123.1	3.6	1,944.7	1.4	368.7	187.6	7.9	91.1	91.1	2,728.1
4th "	122.5	3.5	1,933.7	1.4	374.2	219.9	8.4	88.6	88.6	2,752.1
2019 - 1st qtr	122.3	3.2	1,963.4	1.4	367.2	217.8	6.5	85.2	85.2	2,767.1

Table 20

Access to data: <u>TSP00043</u>

Government securities deposited

(stocks; amounts in billions of euros)

	BOTs	CTZs	BTPs	CCTs	CTEs	Total
2016 - 2nd qtr	117.9	44.6	1,566.5	133.6		1,862.6
3rd "	116.3	35.7	1,554.4	126.1		1,832.5
4th "	107.1	39.6	1,552.7	134.7		1,834.1
2017 - 1st qtr	114.3	36.5	1,587.9	134.9		1,873.6
2nd"	115.8	44.8	1,593.1	136.1		1,889.8
3rd "	115.2	38.6	1,597.6	141.1		1,892.5
4th "	106.6	40.6	1,595.1	132.9		1,875.2
2018 - 1st qtr	112.9	40.5	1,619.4	139.2		1,912.0
2nd"	113.5	45.6	1,640.7	134.8		1,934.6
3rd "	112.9	51.7	1,642.0	138.1		1,944.7
4th "	114.6	45.6	1,644.6	128.9		1,933.7
2019 - 1st qtr	115.5	55.5	1,659.1	133.3		1,963.4

Methodological appendix

General indications

This supplement is prepared by the Market and Payment System Oversight Department and contains: 10 tables on how households and firms use the retail payment services and instruments provided or issued by banks and non-banks; 7 tables on the Bank of Italy's BI-COMP, BI-REL up to 16th May 2008 and afterwards TARGET2 interbank payment clearing and settlement systems, with data on the number of bank and non-bank participants and the volume of transactions; 3 tables on the securities sector, with data on central securities depositories. Table 1 contains time series on the physical points of access - banks and post offices - to the supply of payment services and instruments. Table 2 gives information on the issue and payment of Bank of Italy bank drafts. Tables 3 to 6 contain data, some estimated, on the use of retail payment services and instruments. Tables 7 and 8 include data on the CAI (Interbank Database on Irregular Cheques and Payment Cards). The information regards the flows and stock of rejected cheques for lack of funds or authorization, broken down by geographical area and sector of economic activity. From the issue of October 2016 onwards the tables 9 and 10, containing data on the circulation of euro banknotes in Italy, are published. Tables 11 to 17 cover the Bank of Italy's BI-COMP and, until the 16th of May 2008, BIREL interbank clearing and settlement systems, with information on the participation of banks and non-banks and on the volumes handled and settled. Tables 14 and 15 contain the available information regarding the activity on TARGET2-Bank of Italy of italian participants. Tables 18 to 20 give information on the securities sector. In particular, the series cover securities deposited in Italy. For a more detailed definition of the items involved, see the Glossary section in the Appendix to the Bank of Italy's Annual Report in Italian. Stocks are end-of-period data. Unless otherwise indicated, the series include transactions involving residents and non-residents in lire and foreign currency. Discrepancies in totals are caused by rounding; the most recent data in Table 1 and Tables 3 to 6 may also reflect revisions in the reports sent by banks and by Ente Poste S.p.A..

Notes to the tables

This section describes the methods and sources of the statistics published in the report. The notes are ordered according to the code of the tables and are organized according to their content.

TSP00011 - Point of access to the payment system

The points of access to the payment system are the physical places where it is possible to use payment services. The table refers to ATMs (Automated Teller Machines) and POS terminals (Points of sale) pertaining to reporting institutions. ATMs and POS terminals are considered active if they are used at least once a year. ATMs permit a variety of banking transactions to be carried out: cash dispensers only permit cash withdrawals, whereas multi-function ATMs allow customers to deposit cash and cheques, obtain information on their accounts, make credit transfers and pay utility bills. Branch ATMs are located inside or outside bank branches. Bank POS terminals are installed at retail and service outlets and allow cardholders to pay for goods and services automatically. Post office POS terminals allow transactions to be carried out with Bancomat cards issued by banks. Data do not include ATM offered in Italy by providers authorised abroad under the freedom to provide services.

TSP00032 - Clearing systems: number of direct participants

The item "National Clearing" comprises the operators that participate in at least one of the subsystems of this procedure and settle their multilateral balances on their centralized accounts. In 1997 four subsystems were involved in the procedure ("Local Clearing", "Retail", "Electronic Memoranda", and "Wholesale"). The "Electronic Memoranda" subsystem was discontinued in November 1998. The applications of the "Wholesale" subsystem were gradually transferred to the BI-REL gross settlement system; this process was completed in January 1998.

TSP00034 - The Bi-RelL/Target2 - Bank of Italy real time gross settlement system: number of participants

Direct participants in the system TARGET2-Bank of Italy are holders of settlement accounts (PM accounts), they access to all facilities of the settlement system and they can enter their own transactions on indirect participants' behalf. Indirect participants do not hold a settlement account, they settle their transactions via a direct participant. Intraday overdraft account holders can draw on the Bank of Italy's intraday liquidity facility to facilitate the real-time settlement of transactions on

centralized accounts; intraday credit requires collateral in the form of securities. Indirect participants and other agents not participating in the system are eligible to hold centralised settlement accounts (HAM accounts), external to the gross settlement system. Banks with indirect reserves are banks whose compulsory reserves are maintained by other banks; indirect reserves were introduced at the start of the third stage of the Economic and Monetary Union. co&minusmanagement is the situation whereby the HAM account holder confers to another party (the co&minusmanager) the power to manage the account. The co-manager needs to hold a settlement account while the co-managed needs to hold a HAM account. Before the 19th of May 2008, date on which TARGET2 went live and BI-REL was supplanted by the Italian component of the new system (TARGET2-Bank of Italy), indirect participants were classified as "active" - indirect participants which, pursuant to a bilateral agreement with a direct participant, were entitled to send and receive payments in the system and access to a limited number of the system's facilities - or "passive".

TSP00035 - Payments channeled through BI-Rel and Target2-Bank of Italy and intraday liquidity: numbers and amounts

Total payments comprise all the transactions settled on banks' centralized accounts (PM accounts), net of clearing credit balances. Compared with the total, the debit component does not include transactions credited by the Bank of Italy. As from 31 August 2015, the statistical aggregates do not include the cash side of the securities transactions, settled through the Target2-Banca d'Italia Dedicated Cash Accounts (DCA) following the migration of the Italian central securities depository Monte Titoli to the Eurosystem's platform for securities settlement Traget2 Securities. Average queuing time is the simple average of the queuing times (in minutes) of all debit payments. The credit line available to participants is equal to the average availability on overdraft accounts; this is the same as the value of the collateral given in securities, reduced by a suitable percentage.

TSP00037 - Payments channeled through the Local Clearing subsystem (until April 1st, 2019): numbers and amounts

Gross flows of payments settled through the "Local Clearing" subsystem. These comprise the credit and debit items of each category of participants in the subsystem vis-à-vis all the other categories. The netting service of paper-based payments through the Bank of Italy Clearing Houses stopped on April 1st, 2019. Since then, the Clearing houses and the BI-COMP subsystem "Recapiti Locale" were closed and dismissed.

TSP00038 - Payments channeled through the Retail subsystem: numbers and amounts

Gross flows of payments settled through the "Retail" subsystem. Credit or debit items of participants by type of transaction. Each transaction, which is recorded in the clearing accounts of both the creditor and the debtor, is considered only once. Since July 2001, the item "Bancomat" includes payments with Bancomat debit card authorized to the "PagoBancomat" procedure.

TSP00042 - Monte Titoli securities depository: number of participants

Number of holders of one or more securities accounts with Monte Titoli S.p.A. The item "Issuers" comprises those that are not included elsewhere in the table, exclusively as regards financial instruments they themselves issued and those issued by companies they controlled. The item "Other" comprises Cassa di compensazione e garanzia S.p.A., Borsa Italiana S.p.A., and international organizations.

TSP00043 - Government securities on deposit: amounts

Face value of the stock of government securities deposited with centra securities depositories. In a decree issued on 23 August 2000 the Minister of the Treasury provided for the transfer of the running of t central government securities depository from the Bank of Italy to Monte Titoli S.p.A. The handover took place on 11 December 2000. The figures for BTP include the amount of coupon stripping.

TSP00044 - Securities deposited with 'Monte Titoli SpA': numbers and amounts

Face value of the stock of securities deposited with the central securities depository run by Monte Titoli S.p.A. The figures for shares include the units of closed-end real-estate investment funds. On the occasion of the publication on 16 May

2006 of this edition of the "Supplements to the statistical bulletin - Payment System", Monte Titoli S.p.A. has updated the time series of warrants, as of the first quarter of 1998. The updated figures are evaluated by multiplying the number of securities deposited and subdeposited times the conventional value of 0.30 euro. Foreign securities are securities issued by non-residents. As of the fourth quarter 2003 they also include shares and warrants. Subdeposited securities are securities subdeposited with foreign central securities depositories with which Monte Titoli S.p.A. has established bilateral operating links and, until the third quarter of 2000, Italian government securities subdeposited with the central government securities depository run by the Bank of Italy. During the fourth quarter of 2000, on 11 December, the running of this central securities depository was handed over to Monte Titoli S.p.A. in accordance with the decree issued on 23 August 2000 by the Minister of the Treasury. The data for 1998 are partly estimated.

TSP00213 - Bank of Italy bank draft

Special drafts comprise those issued for personal income tax (IRPEF) and INPDAI (formerly ENPAS) severance payments to public-sector employees. Payments do not correspond to issues because they may refer to drafts issued in the preceding quarter and because some drafts may not generate a payment for a variety of reasons (returned to the tax authorities, lost, beneficiary not found, etc.).

TSP00220 - Bank payment services and instruments: numbers and amounts

Starting from March 2009 the data are drawn from the latest version of the accounting supervisory reports; as usual some components of the data are estimated. Bank cheques and ordinary postal cheques refer only to those used to make payments and thus do not include those used by account holders to withdraw cash. Credit transfers also include account deposits through postal (or bank) pre-printed bills, post office giros and international postal money orders. As of March 2017 postal account deposits are reported separately in the on-line version of this publication. Pre-printed bills transactions executed through third parties are reported only through the post operator; the accounting methodology led to a revision in credit transfers starting from March 2014. The instructions for paperless credit transfers are transmitted electronically or inputted via ATMs. From March 2009 paperless credit transfers include the pension payments made by Poste SpA. In the case of direct debits, clients authorize their bank to accept debit orders from named sources; they include direct debits for instalments and those for regular payments. The RIBA (Ricevuta bancaria elettronica) procedure serves for the collection of credits deriving from commercial transactions; the creditor delivers collection orders to its own bank which sends the information in electronic form to the banks indicated by the debtors. Under the MAV (Pagamento mediante avviso) electronic collection procedure customers receive a notice to pay that they can use to make payment at any bank participating in the procedure or at a post office. Debit card payments at POS terminals comprise payments for the purchase of goods and services by means of automated equipment located on the premises of the commercial outlet that can be activated by the entry of the payer's PIN.

TSP00224 - Home and corporate banking services: number of users

Services provided electronically using direct links and bank and non-bank networks. Information services are those that only allow customers to receive information on their positions vis-à-vis the bank (account statements, the outcome of bill collections, etc.). Phonebanking services are included. Information and transaction services are those that allow customers both to receive information and to make payments. Corporate banking services allow firms not only to send payment and collection orders but also to receive information on their accounts with a number of banks. The figure for 2012 was affected by the processes of merger and reorganization that resulted in a redefinition of home banking services to the households.

TSP00341 - The Bi-Comp clearing system: amounts

Gross flows comprise the total credit (or debit) items presented by participants in the clearing system, with each transaction considered only once. The "Electronic memoranda" subsystem was discontinued in November 1998. The applications of the "Wholesale" subsystem were gradually transferred to the BI-REL gross settlement system; this process was completed in January 1998. The multilateral balances represent the imbalance of each member visà-vis all the other taken together. The balances of the Bank of Italy, the Provincial State Treasury and Ente Poste S.p.A. are included.

TSP00343 - The Bi-Rel and Target2-Bank of Italy real time gross settlement system: amounts

Until the 16 May 2008 data relate to the payments settled through the BIREL system. Afterwards data refer to the payments settled through TARGET2-Bank of Italy. As from 31 August 2015: 1) the statistical aggregates do not include the cash side of the securities transactions, settled through the Target2-Banca d'Italia Dedicated Cash Accounts (DCA) following the migration of the Italian central securities depository Monte Titoli to the Eurosystem's platform for securities settlement Traget2 Securities; 2) the statistical aggregate of multilateral balances of ancillary systems includes the balance of the settlement cycle of the BI-COMP ancillary system night-time operations. Domestic transactions -both interbank and customer payments – are calculated only once. Cross-border flows are calculated net of transactions concluded with Banca d'Italia. Interbank transactions include -in addition to the items shown -interbank transfers, the transfers executed by Monte Titoli SpA to the gross settlement system participants to credit the amounts of coupons on government securities and government securities falling due, transactions executed through Express (the gross settlement system for securities transactions handled by Monte Titoli SpA) and the other interbank transfers among the gross settlement system participants. Cross-border border interbank flows include the payments associated to the transactions carried out though the foreign-exchange settlement system CLS and those stemming from the multilateral clearing balances of the EURO1 system, managed by the Euro Banking Association (EBA) Clearing Company. Multilateral balances stemming from ancillary systems include the debit balances of the Local Clearing procedure and the net securities settlement system. As of July 2003 also credit balances are considered. The operations with Banca d'Italia include - in addition to the items shown - cash withdrawals/deposits by intermediaries at the Bank's branches, charges and fees debited to participants' accounts by the Bank, the repayment of coupons on government securities and government securities falling due pledged as collateral against central bank credit. Monetary policy operations include credit and debit payments associated with the settlement of open market operations and standing facilities. Until the 31 August 2015 DVP Express transactions are also included. Government payments include electronic collection of taxes and contributions and electronic orders of payments, the other payments made on behalf of the State Treasury through automated procedures or through the Bank's branches.

TSP01100 - Banknotes issued by Bank of Italy

Number of euro banknotes withdrawn at Banca d'Italia branches by banks, Postal system or other subjects, broken down by denomination. For total withdrawals also the value in euro is provided.

TSP01200 - Banknotes returned to Bank of Italy

Number of euro banknotes lodged at Banca d'Italia branches by banks, Postal system or other subjects, broken down by denomination. For total lodgments also the value in euro is provided.

TSP20100 - Rejected cheques by location of issuer - flows

The data are taken from the Interbank Database on Irregular Cheques and Payment Cards. The amounts refer to the unpaid portion of the face value of cheques. Reporting of cheques rejected for lack of authorization began on June 2002 and of those rejected for lack of funds in August of that year. To ensure comparability of the two series, the published data for both begin in August 2002. Geographical area is defined as the province in which the revoked issuer is located. The sums of the figures relating to the geographical areas do not generally match the totals reported in the table, because the latter ones also include the data concerning the revoked issuers located abroad.

TSP30100 - Rejected cheques and revoked authorizations by location and economic sector of issuer

The data are taken from the Interbank Database on Irregular Cheques and Payment Cards. The amounts refer to the unpaid portion of the face value of cheques. Geographical area is defined as the province in which the revoked issuer is located. The sums of the figures relating to the geographical areas do not generally match the totals reported in the table, because the latter ones also include the data concerning the revoked issuers located abroad.

TSP60100 - Payment cards: numbers

The data refer to the universe of bank and non-bank issuers. Credit cards in use (i.e. used at least once during the year) include those that can be used for other purposes (as debit and cheque guarantee cards). The number of debit cards refers to those outstanding at the end of the year issued by each declaring bank. Debit cards for cash withdrawals can only be used at ATMs. Prepaid cards ("electronic purses", i.e. sums loaded onto microchip cards) are those that can be used at different commercial outlets, so that single-purpose cards (such as prepaid telephone cards) are excluded, as are "limitedpurpose" cards that can only be used at a limited range of commercial outlets. The number of prepaid cards refers to the cards issued by the issuers that are outstanding at the end of the year. It includes those that can be used for other purposes (as debit, credit and cheque guarantee cards). 2018 data include foreign providers authorised in Italy.

TSP80000 - Payment by credit cards

The numbers and amounts of transactions carried out in Italy and abroad by holders of credit cards. Transactions carried out using corporate cards are settled on companiesý bank accounts. The information refers to the universe of bank and non-bank issuers. 2018 data include foreign providers authorised in Italy.

