BANCA D'ITALIA

II Sole 24 Ore-Bank of Italy survey on inflation and growth expectations

September 2006

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SUMMARY OF RESULTS

THE SAMPLE (Table 1): 472 companies with at least 50 employees, chosen at random from the Kompass database, were asked to complete the survey. The interviews were conducted by Questlab S.r.l. between 31 August and 29 September 2006, with the questionnaire being submitted to well-informed company managers either by Internet (to 92.6 per cent of respondents) or by fax. The response rate was 47.2 per cent (Table A2).

CONSUMER PRICE INFLATION IN ITALY (Table 2 and Figures 1 and 2): Inflation is expected to stand at 2.4 per cent over the next 12 months, a slight decline vis-àvis the results from the previous quarter (2.5 per cent). The expected inflation rate for the following 12 months was 0.1 percentage point lower than the actual rate for the most recent month for which a comparison can be made (June 2006).

GENERAL ECONOMIC SITUATION (Tables 3-5):

According to 56.4 per cent of companies, the general economic situation in Italy is unchanged compared with three months earlier. There was an increase vis-à-vis June in the proportion of companies which saw an improvement (38 per cent compared with 25.4 per cent), and a fall in the share which considered the situation to have worsened (5.6 per cent compared with 14.8 per cent). The share of positive opinions was above average among companies with more than 1000 employees (57.6 per cent) and among those in the North-East (42.6 per cent), while negative views were more widespread among smaller companies (7.7 per cent) and those in industry (7.1 per cent).

15.8 per cent of companies put the likelihood of an improvement in the general economic situation in the next three months at zero, while 33.5 per cent believe that the likelihood is greater than a quarter (compared with 27.9 and 25.1 per cent respectively in March). As in the past, the most optimistic signs come from the North and from large companies. There is a strong correlation between the views regarding the development of the economy in the previous three months and those regarding the likelihood of an improvement in the following three months.

BUSINESS ENVIRONMENT (Tables 6-9): Although 68.6 per cent of companies believe that their business environment will remain unchanged in the next three months, the share of those who expect a positive development (23.2 per cent) is greater than the share of those who expect the situation to worsen (8.3 per cent). The differential between the two options has increased by comparison with the last survey (14.9 percentage points compared with 9.6 in June). There is again a strong correlation between the opinions expressed and the views regarding economic developments in the previous three months. As in the past, companies expect that increases in raw materials prices and labour costs will have a slightly negative impact on their business in the next quarter. The impact of demand, both domestic and foreign, and price effects will be positive.

Expectations with regard to the business situation in the following three years remain positive, as in June: 58.5 per cent of companies expect an improvement (compared with 57.3 per cent in June), while 15.6 per cent expect conditions to worsen (compared with 17.2 per cent). Positive responses were more common in the South and Islands (66.4 per cent) and for medium-sized companies (61.2 per cent), while negative responses were relatively more common in the North-East (17.5 per cent) and among companies with more than 1000 employees (17.3 per cent).

INVESTMENT ENVIRONMENT (Table 10): 69.6 per cent of companies judge that the investment environment has remained unchanged vis-à-vis March (compared with 69.5 per cent in the last survey). Positive views outweigh negative views (19.4 per cent compared with 11 per cent), while in June the differential was just 0.9 percentage points. As in the other categories, the strongest signs of improvement come from large companies (positive views in 24.5 per cent of cases), while the largest shares of pessimistic views are found in the North-East and the South (15.8 and 15.1 per cent respectively).

EMPLOYMENT RATE (Table 11): With regard to total employment, three-month forecasts of an increase outweigh those of a reduction (27.8 per cent compared with 18.9 per cent). This was also the case in the previous

survey, and the differential seems to be more or less unchanged. Companies in the services sector are more inclined to expect an increase in the number of employed persons (34.1 per cent foresee an increase, while 14.6 per cent expect a decrease), as are those in the North-East (34.9 per cent compared with 16.4 per cent) and large companies (33 per cent compared with 22 per cent), while the signs are weaker for industrial companies (22.7 per cent compared with 22.3 per cent). Expectations of an improvement seem to be more widespread, as in June, also in the case of permanent employment (with 19.5 per cent of companies expecting a rise, compared with 16.3 per cent who expect a fall). As in the past, fixed-term employment is foreseen to increase, in particular by large companies, in the services sector and in the South.

CHANGES IN COMPANIES' SALES PRICES (Tables 12 and 13,

Figure 3): On average, companies reported an increase in their sales prices of 2 per cent in the past 12 months, 0.6 percentage points more than they had expected in September 2005. For the next year, they expect a rise of 2.1 percentage points, in line with the responses in June. Companies in the South seem to be experiencing a more

sustained rise, while those in the North-East have witnessed a more contained increase. The increases are due principally to tensions in the market for raw materials and changes in demand. Changes in the exchange rate of the euro and in labour costs are seen to have little or no impact.

There is a general expectation among companies that their prices will increase by less than the general index in the course of the next 12 months. Looking back, companies usually report lower price increases than the general index. The differential with regard to the forecasts for September 2007 is 0.3 percentage points, a fall vis-à-vis the previous quarter (0.4 percentage points). In the last month for which data are available (June 2006), the difference between the actual inflation rate in the previous 12 months and the price increases reported over the same time period was 1.0 percentage point (compared with 1.5 percentage points in June).

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Table 1

Composition of sample and universe

(units; percentages)

	Sample size Company universe (* (b)		Sample coverage rate (a/b)*100
Number of employees			
50-199	186	16,311	1.1
200-999	175	3,270	5.4
Over 999	111	470	23.6
Sector			
Industry	259	12,095	2.1
Services	213	7,956	2.7
Geographical area			
North-West	190	8,306	2.3
North-East	148	5,651	2.6
Centre	82	3,406	2.4
South and Islands	52	2,688	1.9
Total	472	20,051	2.4

^(*) ISTAT (2002)

Table 2

Expectations of consumer price inflation in Italy for the next 12 months (percentages)

	Consumer price inflation rate
Number of employees	
50-199	2.5
200-999	2.4
Over 999	2.3
Sector	
Industry	2.5
Services	2.3
Geographical area	
North-West	2.4
North-East	2.3
Centre	2.4
South and Islands	2.4
Total	2.4
Standard error	0.02

Figure 1



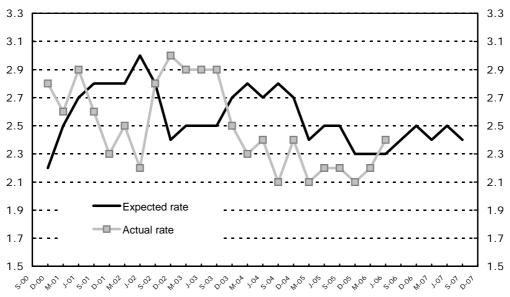


Figure 2

Differential between expected and actual inflation rates (percentage points)

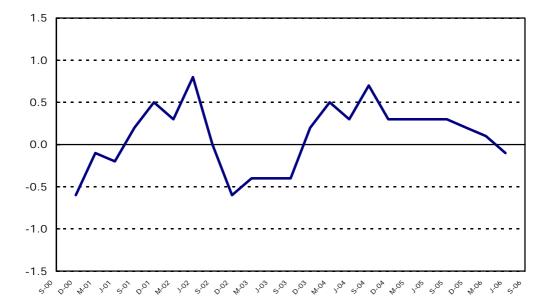


Table 3

View of the general economic situation

(percentages)

	Better than previous quarter	Unchanged from previous quarter	Worse than previous quarter	Total
Name to a constant of				
Number of employees				
50-199	31.8	60.5	7.7	100.0
200-999	31.1	63.9	5.1	100.0
Over 999	57.6	39.4	3.0	100.0
Sector				
Industry	33.9	59.0	7.1	100.0
Services	40.8	54.6	4.6	100.0
Geographical area				
North-West	36.6	58.7	4.7	100.0
North-East	42.6	51.0	6.4	100.0
Centre	34.6	59.2	6.2	100.0
South and Islands	36.8	57.1	6.1	100.0
Total	38.0	56.4	5.6	100.0
Memorandum items:				
June 2006	25.4	59.7	14.8	100.0
March 2006	24.0	60.4	15.6	100.0
December 2005	22.5	61.4	16.1	100.0

Table 4

Likelihood of an improvement in the general economic situation in the next three months

(percentages)

	Zero	1-25%	26-50%	51-75%	76-100%	Total
Number of employees						
	19.8	58.6	14.0	6.3	1.3	100.0
50-199						
200-999	18.1	49.7	23.0	7.2	2.0	100.0
Over 999	6.3	39.7	25.4	26.0	2.6	100.0
Sector						
Industry	19.0	55.6	15.0	9.5	0.9	100.0
Services	13.6	47.4	23.4	13.1	2.5	100.0
Geographical area						
North-West	17.2	42.9	24.1	13.8	1.9	100.0
North-East	10.8	51.4	24.6	11.0	2.3	100.0
Centre	13.4	67.1	9.8	8.5	1.2	100.0
South and Islands	24.8	52.2	11.2	10.3	1.5	100.0
Total	15.8	50.7	20.0	11.6	1.9	100.0
Memorandum items:						
June 2006	27.9	47.0	16.1	6.7	2.3	100.0
March 2006	28.4	48.2	12.1	10.1	1.2	100.0
December 2005	33.3	44.8	9.2	11.4	1.2	100.0

Table 5

Likelihood of an improvement in the general economic situation in the next three months, conditional on view of the current situation (percentages)

	Zero	1-25%	26-50%	51-75%	76-100%	Total
View of the current general economic situation						
Better than in 6/2006	0.6	44.1	27.8	23.0	4.4	100.0
Unchanged from 6/2006	21.6	57.2	16.4	4.5	0.4	100.0
Worse than in 6/2006	62.7	29.0	6.3	2.0	0.0	100.0
Total	15.8	50.7	20.0	11.6	1.9	100.0

Table 6

Three-month forecast of the business environment (percentages)

	Improvement	No change	Worsening	Total
Number of employees				
50-199	20.6	71.2	8.2	100.0
200-999	21.1	69.0	9.9	100.0
Over 999	30.2	63.7	6.1	100.0
Sector				
Industry	19.1	71.1	9.8	100.0
Services	25.9	66.9	7.3	100.0
Geographical area				
North-West	21.7	71.5	6.8	100.0
North-East	26.8	64.1	9.1	100.0
Centre	21.0	69.1	9.9	100.0
South and Islands	22.6	68.6	8.8	100.0
Total	23.2	68.6	8.3	100.0
Memorandum items:				
June 2006	21.3	67.0	11.7	100.0
March 2006	23.7	66.9	9.5	100.0
December 2005	18.5	69.5	12.0	100.0

Table 7

Three-month forecast of the business environment, conditional on view of the general economic situation (percentages)

	Improvement	No change	Worsening	Total
View of the current general economic situation				
Better than in 6/2006	40.7	52.2	7.1	100.0
Unchanged compared with 6/2006	13.9	80.0	6.1	100.0
Worse than in 6/2006	3.8	60.6	35.6	100.0
Total	23.2	68.6	8.3	100.0

Table 8 Factors which will affect the business environment (average scores)**

	Change in domestic demand	Change in foreign demand	Change in own prices	Change in raw materials prices	Change in labour costs
Number of employees					
50-199	0.9	0.7	0.3	-0.7	-0.5
200-999	0.9	0.7	0.3	-0.7	-0.5
Over 999	0.9	0.6	0.6	-0.7	-0.5
Sector					
Industry	0.7	1.0	0.2	-1.0	-0.5
Services	1.1	0.4	0.5	-0.5	-0.6
Geographical area					
North-West	1.0	0.7	0.3	-0.5	-0.5
North-East	1.0	0.6	0.4	-0.9	-0.8
Centre	0.8	0.5	0.3	-0.8	-0.4
South and Islands	0.8	0.9	0.6	-0.7	-0.2
Total	0.9	0.7	0.4	-0.7	-0.5
Standard error	0.06	0.05	0.06	0.07	0.06

^(*) Companies' views with regard to the direction and degree of the expected impact of each factor on their business conditions in the next three months (high/average/low increase or decrease) were measured on a scale of -3 to 3. A neutral position is indicated by 0.

Table 9

Three-year forecast of the business environment

(percentages)

	Improvement	No change	Worsening	Total
Number of employees				
50-199	55.6	29.3	15.1	100.0
200-999	61.2	23.9	14.8	100.0
Over 999	59.5	23.2	17.3	100.0
Sector				
Industry	57.3	26.5	16.2	100.0
Services	59.4	25.4	15.2	100.0
Geographical area				
North-West	56.4	29.3	14.2	100.0
North-East	57.3	25.2	17.5	100.0
Centre	59.3	23.5	17.3	100.0
South and Islands	66.4	20.3	13.3	100.0
Total	58.5	25.9	15.6	100.0
Memorandum items :				
June 2006	57.3	25.5	17.2	100.0
March 2006	60.6	22.6	16.8	100.0
December 2005	59.9	25.7	14.4	100.0

Table 10

View of investment environment

(percentages)

	Better than previous quarter	Unchanged from previous quarter	Worse than previous quarter	Total
Number of employees				
• •			44.0	400.0
50-199	17.1	71.1	11.8	100.0
200-999	18.7	68.6	12.7	100.0
Over 999	24.5	68.3	7.2	100.0
Sector				
Industry	13.4	75.8	10.8	100.0
Services	23.5	65.4	11.1	100.0
Geographical area				
North-West	20.4	72.4	7.2	100.0
North-East	22.3	62.0	15.8	100.0
Centre	16.7	74.3	9.0	100.0
South and Islands	14.1	70.8	15.1	100.0
Total	19.4	69.6	11.0	100.0
Memorandum items:				
June 2006	15.7	69.5	14.8	100.0
March 2006	14.7	70.8	14.6	100.0
December 2005	11.5	72.6	16.0	100.0

Table 11

Three-month forecast of employment (percentages)

(percentages)									
	Total employment			Permanent employment			Fixed-term employment		
	Declining	Unchanged	Rising	Declining	Unchanged	Rising	Declining	Unchanged	Rising
Number of employees									_
50-199	14.4	61.1	24.4	13.9	72.8	13.3	10.6	66.7	22.8
200-999	21.5	50.6	27.9	16.3	62.2	21.5	19.2	57.0	23.8
Over 999	22.0	45.0	33.0	20.2	53.2	26.6	21.1	48.6	30.3
Sector									
Industry	22.3	55.1	22.7	18.4	65.6	16.0	18.4	61.7	19.9
Services	14.6	51.2	34.1	13.7	62.4	23.9	13.7	55.1	31.2
Geographical area									
North-West	22.4	55.2	22.4	19.1	63.9	16.9	15.8	62.8	21.3
North-East	16.4	48.6	34.9	13.0	63.0	24.0	15.8	54.8	29.5
Centre	14.6	61.0	24.4	14.6	67.1	18.3	15.9	62.2	22.0
South and Islands	20.0	48.0	32.0	18.0	64.0	18.0	20.0	50.0	30.0
Total	18.9	53.4	27.8	16.3	64.2	19.5	16.3	58.8	24.9
Memorandum items:									
June 2006	18.6	54.0	27.4	17.2	62.3	20.5	12.8	64.4	22.8
March 2006	21.3	48.9	29.8	20.7	61.7	17.6	15.2	56.7	28.0
December 2005	26.0	48.4	25.6	24.5	57.8	17.7	18.6	57.1	24.3

Table 12

Change in companies' sales prices $(percentages)^{(*)}$

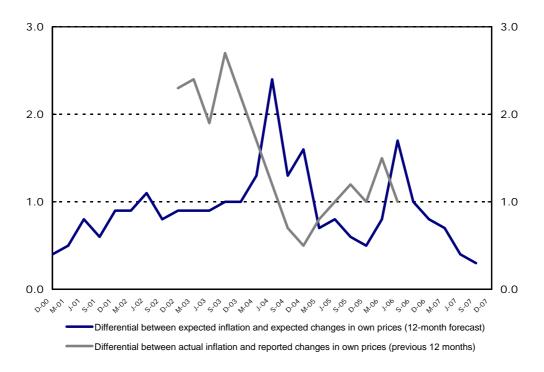
	Rate of change in sales prices					
		ed with 12 s earlier	in the next 12 months			
	Mean	Mean (robust)	Mean	Mean (robust)		
Number of employees						
50-199	2.1	2.0	2.5	2.3		
200-999	2.0	1.8	2.1	1.9		
Over 999	2.0	1.8	2.1	2.1		
Sector						
Industry	3.7	2.6	1.9	2.0		
Services	1.7	1.7	2.1	2.1		
Geographical area						
North-West	2.9	2.5	2.4	2.3		
North-East	1.5	1.5	1.5	1.5		
Centre	0.9	0.9	2.1	2.1		
South and Islands	3.5	3.0	2.7	2.4		
Total	2.0	1.8	2.1	2.1		
Standard error	0.34	0.27	0.29	0.29		
Memorandum items:	Rate of change in sales prices					
June 2006	1.4	1.5	2.1	2.0		
March 2006	0.7	0.7	1.7	1.7		
December 2005	1.1	1.2	1.7	1.7		

^(*)Companies' responses are weighted by the number of employees in order to account for the impact of size. (**)Values outside the range between the 5th and the 95th percentile have been set at the threshold values of those percentiles.

Figure 3

Differential between price changes reported by companies and the inflation rate: forecasts and actual outcomes

(percentage points)



Factors affecting companies' sales prices (average scores) (*)

Table 13

	Change in demand	Change in raw materials prices	Change in labour costs	Change in the exchange rate of the euro
Number of employees				
50-199	0.3	1.1	0.1	0.7
200-999	0.2	0.8	0.1	0.5
Over 999	0.2	0.4	0.0	-0.1
Sector				
Industry	0.3	0.9	-0.1	0.2
Services	0.1	0.3	0.0	-0.1
Geographical area				
North-West	0.3	0.3	0.0	-0.3
North-East	0.1	0.9	-0.1	0.4
Centre	0.1	0.3	0.0	0.1
South and Islands	0.2	1.1	0.0	0.3
Total	0.2	0.4	0.0	0.0
Standard error	0.04	0.05	0.03	0.05

^(*)Companies' views with regard to the direction and degree of the impact of each factor on future sales prices (high/average/low increase or decrease) were measured on a scale of -3 to 3. A neutral position is indicated by 0. Companies' responses are weighted by the number of employees in order to account for the impact of size.

METHODOLOGICAL NOTE

QUESTIONNAIRE. The questionnaire (contained in the Appendix) asks for a forecast of consumer price inflation in Italy over the following 12 months. In order to make it easier to respond, questionnaire provides the most up-to-date official inflation figures available at the time the survey is conducted. Respondents are asked to provide a forecast of the expected value¹. In order to make it easier to evaluate the respondents' inflation expectations, the questionnaire also asks for the expected rate of change in the prices of primary goods and services produced or sold by the companies participating in the survey. The survey also focuses on the views and expectations of companies regarding the general economic situation in Italy and their own specific business conditions. As well as providing assessments of the direction of changes observed and foreseen, the respondents also indicate the factors which shape these assessments.

SAMPLE DESIGN. The sample is stratified by number of employees (50-199, 200-999, 1000 and above), sector (industry, services) and geographical area (North-West, North-East, Centre, South and Islands) in order to increase the accuracy of the assessments. The need to ensure a minimum sample size for each category of company considered relevant means that, in some cases, the number of companies selected is not representative of the relative share of that category. This is in particular true of large companies. The aggregates are thus evaluated using a weighting coefficient for each sample unit which, at the level of the stratification variables, takes into account the ratio between the number of respondent companies and the number of companies in the reference universe. In the evaluation of the development of the variables attributed to the companies, weighting also takes account of the size in terms of the number of employees of the participating companies, in order to provide more accurate indications of expected macroeconomic developments.

DATA QUALITY. The collected data are subject to an initial quality check so that any incorrect data (resulting from typing mistakes, for example) can be intercepted and the existence of outliers and missing data (*item non-response*) can be assessed. Robust estimators of the mean have been used in order to verify the impact of outliers on the assessments; specifically, values outside the range between the 5th and the 95th percentile have been set at the threshold values of those percentiles. The results are largely in line with those obtained from the total sample (Table A1).

IMPUTING MISSING DATA. Using the correlation between the indicators obtained, the missing data are imputed by means of stochastic regression models, the parameters for which are set after neutralizing outliers, where appropriate.

SAMPLE ERRORS. It should be kept in mind that, owing to the variability of the sample, the values are to be interpreted with caution. The standard errors in the total sample, which are computed taking account of the level of sampling, are reported in last row of the tables². For smaller subgroups (for example, for categories of employees), for which the statistics are based on a smaller sample size, the values are more variable³.

RESPONSE RATE. The response rate is calculated as the ratio between the number of companies which completed the questionnaire and the number of those contacted.

² The variability of the assessments can be calculated by constructing *confidence intervals*; the limits of these intervals – assuming a certain level of probability, usually fixed at 95 per cent – are obtained by adding to and subtracting from the value 1.96 times the standard error.

³ The standard error can be approximated for the

size n_{q}

¹ Information on the level of uncertainty of the assessments of expectations can be obtained by calculating the variability by means of the standard errors.

assessments of the subgroups considered as follows: $ES_g = ES * \sqrt{n} / \sqrt{n_g}$, where ES is the standard error for the assessment of the total sample of size n and ES_g is the standard error for the assessment of the g^{th} subgroup of

Table A1

Estimators of the variables obtained and missing responses

(percentages)

	Mean	Mean (robust)	Median	Missing responses (percentages)
Consumer price inflation in Italy	2.4	2.4	2.4	0.0
Change in own prices in the previous 12 months	2.0	1.8	1.8	8.0
Change in own prices in the next 12 months	2.1	2.0	2.0	7.6

Table A2

Response rates and data collection via Internet

(units; percentages)

	Companies contacted	Response rate (*)	Data collected via Internet (**)
Number of employees			
50-199	530	35.1	88.7
200-999	344	50.9	94.9
Over 999	126	88.1	95.5
Sector			
Industry	551	47.0	93.4
Services	449	47.4	91.5
Geographical area			
North-West	396	48.0	92.6
North-East	312	47.4	94.6
Centre	180	45.6	91.5
South and Islands	112	46.4	88.5
Total	1,000	47.2	92.6

^(*)Percentage of companies contacted which participated in the survey. (**) Percentage of participating companies which completed the questionnaire via Internet (www.questlab.it).

APPENDIX: THE QUESTIONNAIRE

ATTENDIX. III	L QUESTI	ONNAIN	_			
IL SOLE 24 ORE – BANK OF ITALY SURVEY ON INF	LATION AND GR	OWTH EXPECTA	TIONS – SEPTE	MBER 2006		
Company						
Address						
Name and position of respondent						
TelephoneFaxE-Mail _						
Instructions: Where you are asked to state percentage changes, pagecreases).	olease indicat	te the sign in	the first box	on the left (+ for increase	es; — for
Please indicate the NUMBER OF EMPLOYEES (most recent data available)					_ _ _	
SECTION A – GENERAL I	ECONOMIC SIT	UATION IN IT	ALY			
A1. In July consumer price inflation, measured by the annual change 2.3% in Italy and at 2.4% in the euro area. What will the consumer pr						_ , %
A2. Compared with 3 months ago, do you think that the general econo	mic situation	n in Italy is: [∃ Better □ L	Jnchanged [J Worse	
A3. What is the likelihood of an improvement in the general economic	situation in I	taly <u>in the ne</u>	ext 3 months	:		
$\hfill\Box$ Zero $\hfill\Box$ Between 1% and 25% $\hfill\Box$ Between 26% and 50% $\hfill\Box$ Between	51% and 75	5% □ Betwee	en 76% and 9	99% 🗖 100%	6	
SECTION B - Your come	PANY'S BUSINE	ESS ENVIRONN	IENT			
B1. In the next 3 months, do you think that your company's business	<u>environment</u>	will be:				
☐ Better ☐ Unchanged ☐ Worse						
B2 . And in the next 3 years:						
☐ Better ☐ Unchanged ☐ Worse						
Please indicate if and to what degree the following FACTORS will a whether the impact will be negative, none or positive. Degree: 1=low,			business <u>in</u>	the next 3	months. Plea	ase indicate
Factors which will affect the company's business	Impact on company's business		Degree (if negative/positive)			
in the next 3 months	Negative	None	Positive	Low	Average	High
B3. The impact of developments in DOMESTIC DEMAND on your business will be	1	2	3	1	2	3
$\ensuremath{\mathbf{B4}}.$ The impact of developments in foreign demand on your business will be	1	2	3	1	2	3
$\ensuremath{\mathbf{B5}}.$ The impact of developments in YOUR PRICES on your business will be	1	2	3	1	2	3
B6. The impact of developments in RAW MATERIALS PRICES on your business will be	1	2	3	1	2	3
B7. The impact of developments in LABOUR COSTS on your business will be $2 _ $ $3 _ $					2	3
B8. Compared with 3 months ago, do you think that the investment er			Ü			
B9. In the last 12 months, what has been the average change in prices	s charged by	your compar	ny?	, %		
B10 . Over the next 12 months, what do you expect to be the average	change in pri	ices charged	by your com	pany?	, %	6
Please indicate in which direction and to what degree the FACTORS belowhether the impact will be downward, neutral or upward. Degree: 1=1		-	prices over	the next 12	months. Plea	ase indicate
Factors which will affect the company's prices	Impact on the prices charged by the company		Degree (if upward/downward)			
in the next 12 months	Downward	Neutral	Upward	Low	Average	High
B11. The impact of developments in overall demand on your prices will be	1	2	3	1	2	3
$\ensuremath{\mathbf{B12.}}$ The impact of developments in RAW MATERIALS PRICES on your prices will be	1	2	3	1	2	3
B13. The impact of developments in LABOUR COSTS on your prices will be	1	2	3	1	2	3
$\mbox{\bf B14.}$ The impact of developments in the exchange rate of the Euro on your prices will be	1	2	3	1	2	3
Please indicate the direction in which the employment situation in you	ver the next	Lower	Un-	Higher		
3 months:		1	changed			
B15. Number of TOTAL employees					2	3
B16. Number of employees with PERMANENT CONTRACTS				1	2	3
317. Number of employees with FIXED-TERM CONTRACTS 1 2 3 _						3