INFOSTAT portal: new communication on the forthcoming OTP authentication method

As previously announced, the security levels to access User-to-Application (U2A) services will switch from the current username/password system to a **two-factor authentication system** that incorporates the use of a One-Time-Password (OTP). We inform you that the deadline for the switch **was postponed from 15th December 2020 to 2nd February 2021**.

Within the new deadline, which cannot be further extended, INFOSTAT users **must complete** the update of their user profile data by entering/updating the mobile telephone number on which they will receive the OTP. **In the absence of this mandatory requirement the user account to access the portal will be disabled**. The account restoration, depending on the case, may require long times that can negatively affect the correct fulfillment of reporting obligations towards the Bank of Italy. It should be noted in this regard that **any failure in the updating of personal data will in no way constitute a justification for the failure/delay in fulfilling reporting obligations towards the Bank of Italy**.