

# The Effects of Big Data on Commercial Banks

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UCL

# Surge of Data

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  - volume of data is too great for humans to handle
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- This paper:
  - a quasi-experiment in China
  - the effects of providing banks with a large amount of firm information

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- Some third-party firms were established:
  - gather, store, and clean data
  - share data for a fee
  - take legal responsibility for data security
- Identification: the largest data provider's market entry strategy.
  - compare banks the provider contracted and not contracted
  - provider's market share: over 90% from 2014 to 2018

# Information Provided

- Data shared:

Data	Data Content	Data	Data Content
<b>Tax Data</b>	1. Tax Registration Information 2. Investors Information 3. Changes in Tax Category 4. Declaration Information 5. Taxation Administration Information 6. Cash Flow Statement 7. Balance Sheet 8. Information on Supplier and Customers 9 Law-Violation Information 10. Auditing and Inspection History	<b>Commercial Data</b>	1. Business Registration Information 2. Share Holder Information 3. Information on Actual Controlling Shareholders 4. Changes in Business Registration 5. Information on Management Teams
		<b>Blacklisting</b>	1. CBRC Blacklisting 2. Petty Loan Blacklisting 3. P2P Blacklisting
		<b>Anti-Fraud</b>	1. Anti-Fraud Information
<b>Judicial Data</b>	1. Information on the Persons subject to Execution 2. Legal Action Information	<b>Credit Registry Data</b>	1. Individual Credit History 2. Business Credit History

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  - big data*: data with **massive** size, not new information type

# Outline

Methodologies

Results

Structural Estimation

Conclusion

- One province where granular data is available
- Sample period: 2014 - 2018
  - two years around data-sharing
- Loan-level data: random 10% from credit registry.
  - loan amount, interest rate, application date, proprietary credit scores, default, etc.
- Firm balance sheets: tax administrative
  - total asset, emp. size, age, etc.
- Data available for 22 banks
  - comprise of > 90% market share

# Identification

- Provider's market entry decisions from 2014 to 2018.
- Focusing on data security instead of profits  $\Rightarrow$  uniforming pricing.
- Limited resources to monitor all banks
  - one sales team  $\Leftrightarrow$  one or two provinces  
 $\Rightarrow$  a quota on the N. banks/province.

# Identification

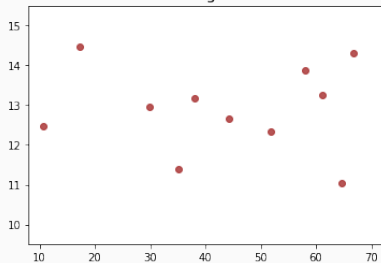
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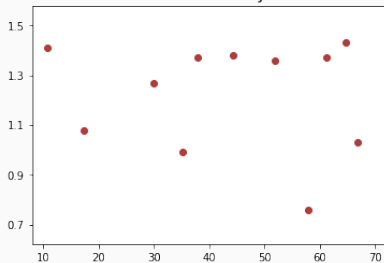
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- Markets defined by provinces
  - excluding very small banks.
  - contracted as treatment, not contracted as control

# Exclusion Restriction

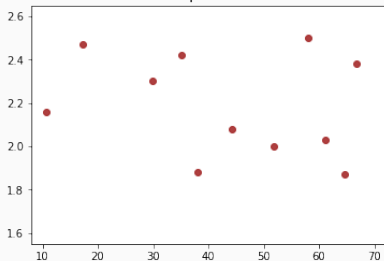
A: log AT



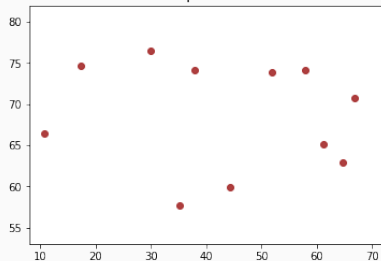
B: Profitability



C: Capital Ratio



D: Deposit Ratio



Response Time



# Summary Statistics

log Volume	Maturity	Interest Rate	Defaulted	log AT	Profitability	Leverage	Origination Time	Response Time (min)	Nobs
Panel A: Treatment									
5.18 (1.08)	27.08 (6.91)	6.83 (1.47)	0.08 (0.27)	7.51 (1.22)	0.06 (1.69)	0.48 (0.41)	13.32 (21.33)	12.35	174,173
Panel B: Control									
5.19 (1.10)	27.24 (7.29)	6.92 (1.61)	0.07 (0.26)	7.48 (1.20)	0.08 (1.82)	0.47 (0.81)	13.91 (25.83)	34.87	98,180
Panel C: Difference in Mean									
0.01 (0.05)	0.16 (0.76)	0.09 (1.01)	-0.01 (0.05)	-0.03 (0.45)	0.02 (1.36)	-0.01 (0.05)	0.59 (0.32)		

- Parentheses
  - Panels A and B: standard deviations
  - Panels C: *t*-stats

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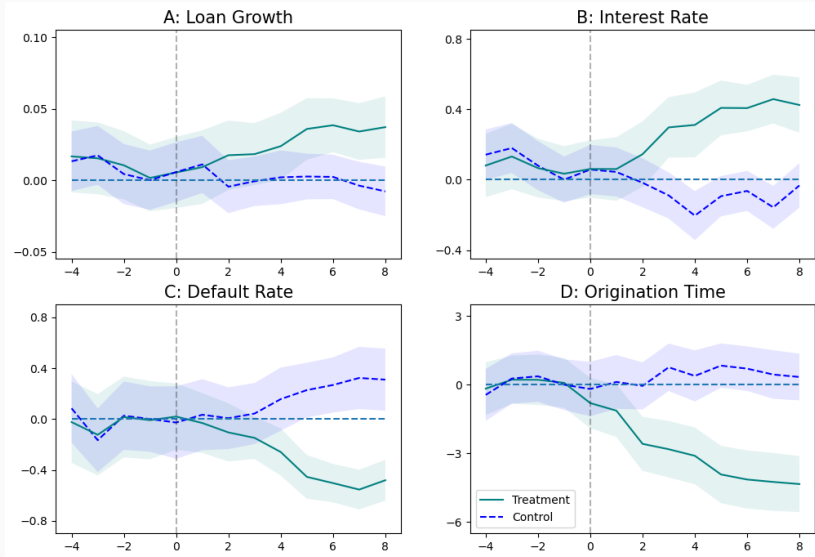
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	Control		Treatment		
	(1) Before	(2) After	(3) Before	(4) After	(5) DID
Score	1.10 (0.01)	1.10 (0.01)	1.11 (0.01)	1.16 (0.01)	
Pseudo $R^2$	13.11%	13.04%	14.01%	18.55%	4.29% $p$ -value = 0.00
N	42,554	45,025	24,137	25,919	

# Evolution of Loan Level Characteristics



# Treatment Effects by Technology

- Big data: very large volume and complex variety
  - impossible to process using traditional methods.
  - surge of data  $\Rightarrow$  asymmetric effects due to technology capacity
- Quasi-exp as lab for increases in data amount.
  - short-run: holding technology constant.
- Treatment effects by ex-ante technology capacity.



# Loan Characteristics

$$Y_{i,j,t} = \alpha_{i,j} + \alpha_t + \beta_0 \text{Treat}_{i,j,t} + \beta_1 \text{Treat}_{i,j,t} \times \text{High IT}_j + \epsilon_{i,j,t}$$

	(1)	(2)	(3)	(4)
	log Volume	Interest	Org. Time (days)	Default
Treat	0.01 (0.02)	0.06 (0.18)	-0.09 (0.07)	0.17* (0.09)
Treat $\times$ High IT	0.03* (0.02)	0.39*** (0.09)	-4.68*** (0.10)	-0.64*** (0.09)
N	137,639	137,639	137,639	137,639
Time FE & Firm $\times$ Bank FE	Yes	Yes	Yes	Yes

Standard Errors Clustered at Bank  $\times$  Year-Quarter Level in Parentheses

- $Y_{i,j,t}$ : aggregated firm-level variables;  $\alpha_{i,j}$  bank  $\times$  firm FE;  $\alpha_t$ : year-qtr FE.
- $\text{Treat}_{i,j,t}$ : dummy for firm  $i$  borrowing from treated bank  $j$  at  $t$ .
- $\text{High IT}_j$ :  $j$ 's IT exp/non-int exp before exp above median.

# Screening Ability

	Low IT/Exp		High IT/Exp		
	(1) Before	(2) After	(3) Before	(4) After	(5) TD
	Panel A: Control				
Pseudo $R^2$	11.51%	12.15%	15.52%	15.98%	
N	18,036	19,585	24,518	25,440	
	Panel B: Treatment				
Pseudo $R^2$	12.61%	14.89%	14.86%	22.10%	5.67%
					$p$ -value = 0.00
N	10,453	11,071	13,684	14,848d	

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- Heterogeneous screening ability  $\Rightarrow$  cream-skimming
- Focusing on extensive-margin dynamics
  - how borrowers with different types change relationships
- Use all post-exp proprietary scores to predict default.
  - high-quality if  $p(def)$  above median

# Cream-Skimming of High-IT Banks

Panel A: High Quality

	Low Control	High Control	Low Treated	High Treated
Low Control	0.51	0.07	0.16	0.26
High Control	0.04	0.48	0.19	0.29
Low Treated	0.03	0.05	0.55	0.37
High Treated	0.06	0.07	0.19	0.68

Panel B: Low Quality

	Low Control	High Control	Low Treated	High Treated
Low Control	0.69	0.21	0.07	0.03
High Control	0.23	0.59	0.14	0.04
Low Treated	0.34	0.21	0.41	0.04
High Treated	0.29	0.23	0.15	0.33

- Similar to a Markov transition matrix
  - row name: bank type before exp
  - col name: bank type after exp

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- Standard discrete-choice model with credit demand and default  
Crawford et al. (2018), Ioannidou et al. (2022)
  - incorporate both channels to general the findings?
  - equilibrium effects when data shared to all banks?

# Setup

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  - conditional on borrowing: choose to default or not.
- Bank  $k$ :
  - chooses interest rate  $i_{j,k,t}$
  - facing adverse selection
  - maximizes expected profitability *à la* Bertrand-Nash competition

# Modeling the Experiment

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- Heterogeneity: interaction effects between data-sharing and IT intensity

# Model Fit

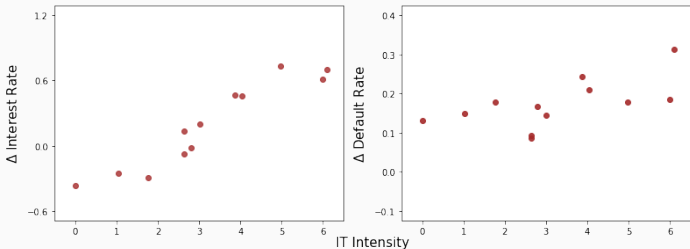
		(1)	(2)	(3)	(4)
		Default	Interest Rate	Effective MC	Effective Markup
A: Pre-Experiment	Data	3.30	5.57		
	Model	3.31	5.56	3.50	2.06
B: Post-Experiment	Data	3.23	5.69		
	Model	3.24	5.66	3.51	2.20

# Estimates

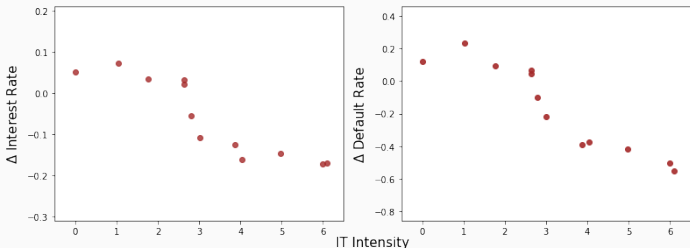
	(1) Demand	(2) Default
Interest Rate	-0.39 (0.14)	0.44 (0.06)
Interest Rate $\times$ Relationship	-0.73 (0.21)	0.24 (0.05)
log(Days)	-1.66 (0.23)	0.08 (0.12)
log(Days) $\times$ Relationship	-0.68 (0.15)	0.05 (0.14)
FE: Maturity, Bank, Time, Relationship	Yes	Yes
N	1,932,730	239,080
Covariance Matrix	$\sigma = 0.30$ (0.07) $\rho = 0.37$ (0.04)	$\sigma_P = 1$

# Decomposition by IT Intensity – Decomposition

A: Only Convenience Channel

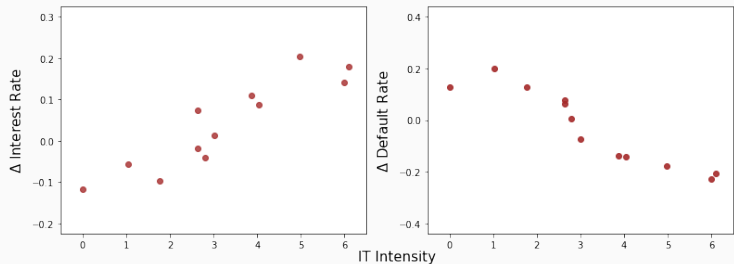


B: Only Screening Channel



# Incorporating both Channels

C: Both Channels



	(1) Default	(2) Interest Rate	(3) Effective MC	(4) Effective Markup	(5) % Diff
All	3.26	5.66	3.21	2.45	18.82%
High IT	2.96	5.63	3.00	2.25	25.54%
Low IT	3.65	5.75	3.66	2.09	4.35%



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- Effects of providing a large amount of data on banks.
- Surge of data increases profitability.
- Decomposition exercise: big data
  - simplified process of borrowing  $\Rightarrow$  increase demand.
  - better risk-based pricing  $\Rightarrow$  adjust supply by safer borrowers.
- Effects much larger for high IT banks
  - counterfactual markup: data shared to all
  - high IT:  $\nearrow$  25%; low IT:  $\sim 0$
- Open question: what if banks can adjust technology?
  - might even amplify the heterogeneity
  - large banks invest more in IT He et al. (2023)